



SANDPIPER ENERGY UPDATE OF CONVERSION EFFORTS IN OCEAN PINES – NEARLY 1,000 CONVERTED YEAR TO DATE

Dover, Delaware — Sandpiper Energy (“Sandpiper”), a subsidiary of Chesapeake Utilities (“Chesapeake”), has steadily been continuing conversion efforts in Ocean Pines. As of the end of August 2016, approximately 935 residents and businesses within Ocean Pines have been converted to natural gas.

Sandpiper has updated its map depicting its conversion areas; this updated map is available on the Sandpiper Update section of the Ocean Pines Association’s (“OPA”) webpage. Sandpiper has completed the conversion process in Newport, Teal Bay, Harbor Village, Bay Colony, and Somerset and is currently in the process of converting areas in the Huntington and Tanglewood sections. Postcards will be sent to residents and businesses who are next in line to be converted. The postcards will highlight the week when Sandpiper’s technicians will be in their area to answer questions, perform appliance evaluations, and ultimately set a temporary tank. The postcard also includes the phone number (855.290.9628) that can be called should there be any questions or if the customer is unavailable that week to meet with the technicians.

As conversions continue at a steady pace through the fall, the most important responsibilities of the customer during this process are communication and availability. Monitor the OPA website to see which area Sandpiper plans to work in next, then watch for the postcard. Please allow our Conversion Coordinators to complete their assessment of your home or business as soon as possible. It is vital to the process that customers communicate any concerns or issues to Sandpiper’s conversion team. The Conversion Coordinators will work with customers to schedule both the assessment and conversion of appliances.

It is also stressed that if you are going to be away this fall and winter and you live in the sections of Innerlinks, Colonial Village, Pintail Isle, Tern Landing or Wood Duck that you please closely monitor the conversion activity. Those sections are the next to be converted and we would like to keep the process moving smoothly through the fall and winter. Also, there are some residents on the North side of 90 that have had temporary tanks for over 90 days because we have been unable to reach the homeowner. If you know of any such cases and can provide assistance please call 855.290.9628.

Sandpiper cares about its customers and the communities it serves, which is why Sandpiper Energy has committed to sponsoring events hosted by the Ocean Pines Association. Throughout the summer you may have seen representatives at several events including the 5th Annual Big Truck Day held on Saturday, September 10, 2016.