



## **SANDPIPER ENERGY UPDATE OF CONVERSION EFFORTS IN OCEAN PINES All Sections North of I-90 Complete**

Dover, Delaware — Sandpiper Energy (“Sandpiper”), a subsidiary of Chesapeake Utilities (“Chesapeake”), has steadily been continuing conversion efforts in Ocean Pines. As of the end of November 2016, approximately 1,360 residents and business within Ocean Pines have been converted to natural gas.

Sandpiper has updated its map depicting its conversion areas; this updated map is available on the Sandpiper Update section of the Ocean Pines Association’s (“OPA”) webpage. Sandpiper has completed the conversion process of all Sections north of I-90 including Newport, Teal Bay, Harbor Village, Bay Colony, Somerset, Bainbridge, Huntington, Tanglewood and Bramblewood. Postcards were sent during the first week of December to residents and businesses in the Innerlinks section, which is the first section south of I-90 slated for conversion. The postcards will highlight the week when Sandpiper’s technicians will be in their area to answer questions, perform appliance evaluations, and ultimately set a temporary tank. The postcard also includes the phone number (855.290.9628) that can be called should there be any questions or if the customer is unavailable that week to meet with the technicians.

As conversions continue, we remind everyone that the most important responsibilities of the customer during this process are communication and availability. Monitor the OPA website to see which area Sandpiper plans to work in next, then watch for the postcard. Please allow our Conversion Coordinators to complete their assessment of your home or business as soon as possible. It is vital to the process that customers communicate any concerns or issues to Sandpiper’s conversion team. The Conversion Coordinators will work with customers to schedule both the assessment and conversion of appliances.

The Maryland Public Service Commission (“Commission”) has approved a new rate plan for Sandpiper Energy, which went into effect on December 1, 2016. The new rate structure provides for a gradual reduction in the delivery service rates over the next six years. The approved rate plan includes modifications to customer charges, delivery service rates, miscellaneous fees and an extension of the due date for bill payments from 10 days to 20 days from the bill date. In addition, the Commission approved several new service offerings, including a natural gas compression service for commercial customers and a program to support the use of propane or natural gas in multi-family housing.

Sandpiper Energy encourages customers to go to [www.sandpiper-energy.com](http://www.sandpiper-energy.com) for information on saving

energy and money in their home or business. Sandpiper offers a budget payment plan to its customers that will spread out payments on winter heating bills. In addition, customers with financial needs can learn how to receive assistance with their winter heating costs from Sandpiper's Sharing program or from other Maryland public assistance programs. Customers can also make contributions to support the Sharing program by visiting [www.chesapeakesharing.com](http://www.chesapeakesharing.com).