

Minutes of the Racquets Advisory Meeting

12/8/22

Meeting opened at 4PM.

Attending was Susan Morris, Karen Kaplan, Josh Davis, Patsy Workman, Araceli Popen, Kathy Stone, Ron Kurtz, Colette Horn (OPBOD liaison), John Viola (GM)

Absent were Patty Felix, Gail Keiling, Cathy Noble

The first item we addressed was the job description submitted by Debbie Donahue. We discussed the need for a mature individual who can manage the RC as well as support all the racquet sports in lessons, clinics, tournaments. This person should be well qualified in tennis, pickleball, and platform tennis.

We addressed the salary range as stated by John and agreed it was an entry level position but a starting point for a later evaluation. Additional revenue from lessons, junior clinics, and similar experience may prove to raise the pay grade.

We all felt this job description is a good one. We hope it will be posted locally, but also outside the area so we hire the best candidate with the best qualifications that we have put forward.

Josh Davis met with us as well, going over the racquets survey and answering any questions we may have. The survey proved that many players appreciate the racquets facility, utilizing all tennis, pickleball, and platform tennis courts. The main thrust overall seems to refer to inadequate rest rooms, inadequate parking, and a refurbishment of the building. There was also mention of a paddle hut.

We voted unanimously to direct Colette to request Josh's department to conduct annual customer satisfaction surveys for the RC and should occur during the summer months when the RC is well populated. The motion was carried and sent to Doug Parks for John Viola.

The meeting was adjourned at 5PM.

Susan Morris (RSAC Chair)

