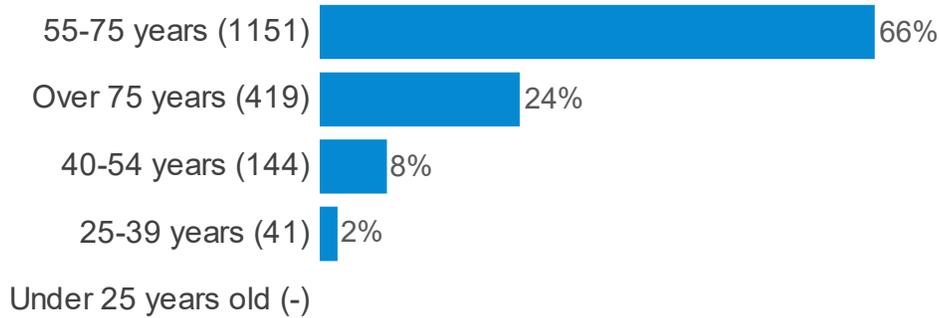


# Summer 2018 Survey

This report was generated on 12/13/18. Overall 1773 respondents completed this questionnaire. The report has been filtered to show the responses for 'All Respondents'.

The following charts are restricted to the top 12 codes.

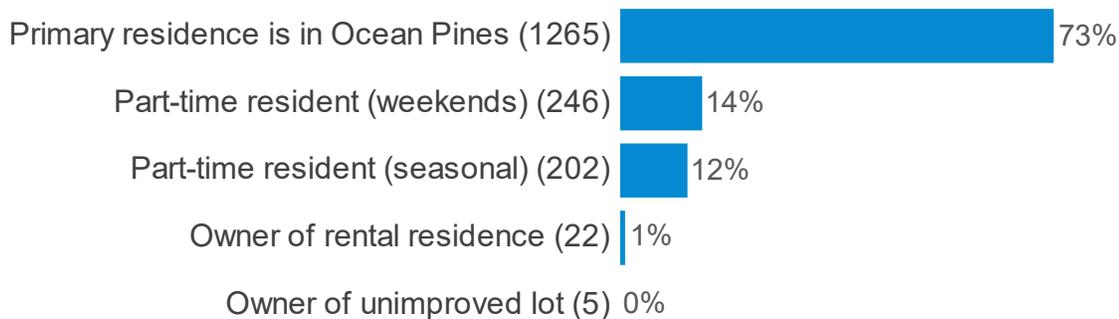
## What is the age of the person completing this survey?



## What is the gender of the person completing this survey?

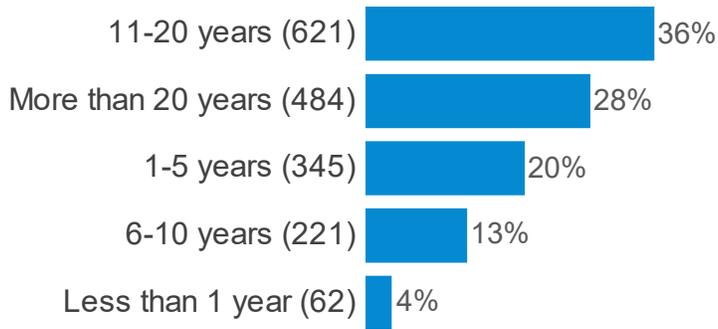


## What is your residency status?

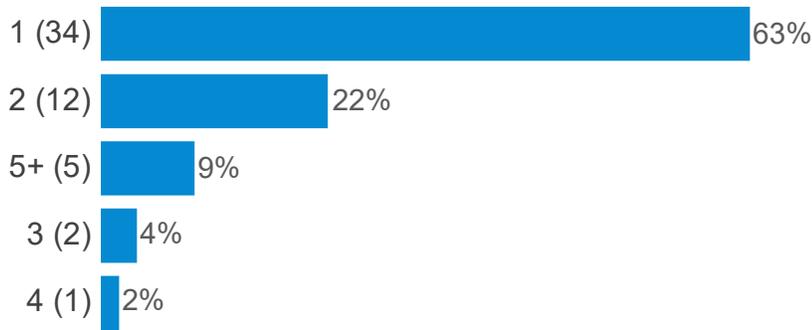


Summer 2018 Survey

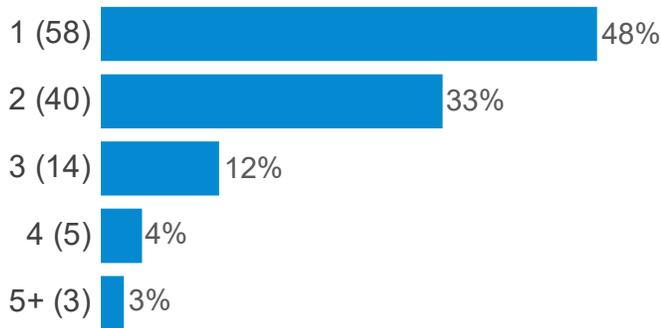
### How long have you owned property in Ocean Pines?



### Please indicate the number of household members in each age group. (0-5 years old)

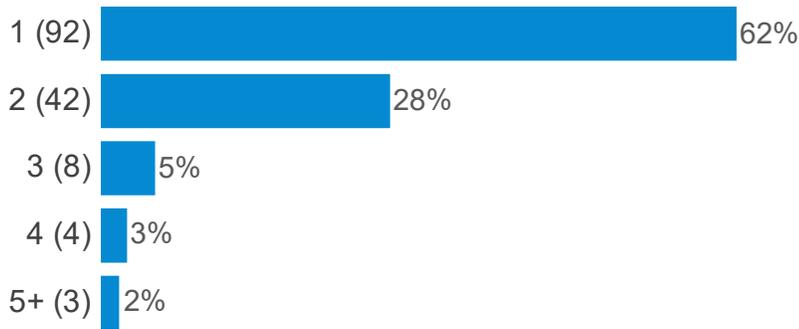


### Please indicate the number of household members in each age group. (6-17 years old)

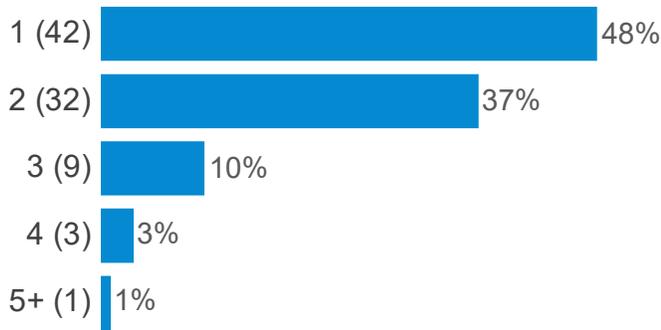


Summer 2018 Survey

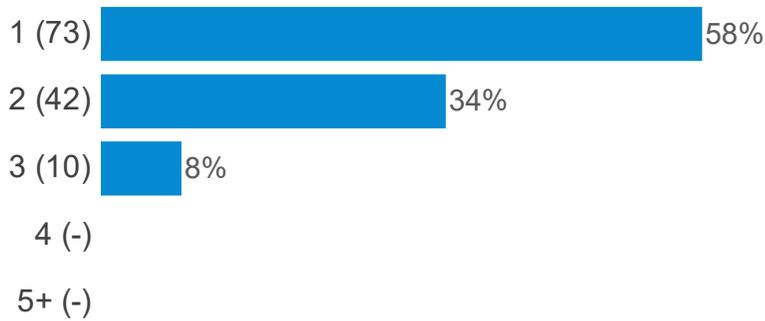
**Please indicate the number of household members in each age group. (18-29 years old)**



**Please indicate the number of household members in each age group. (30-39 years old)**

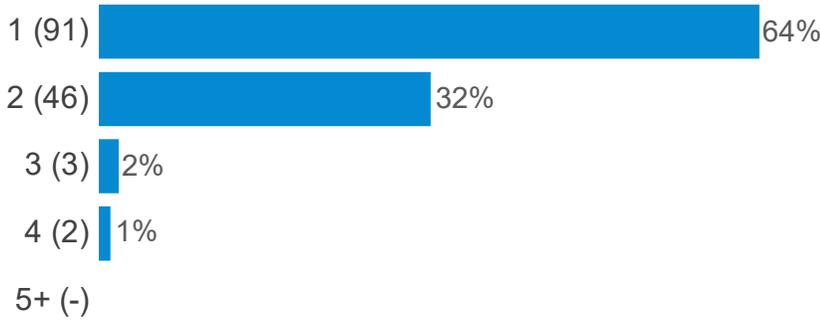


**Please indicate the number of household members in each age group. (40-49 years old)**

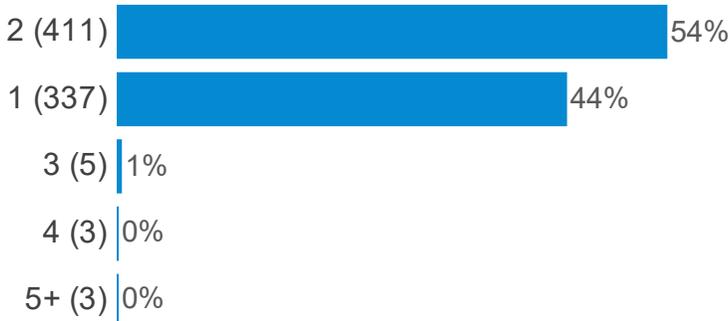


Summer 2018 Survey

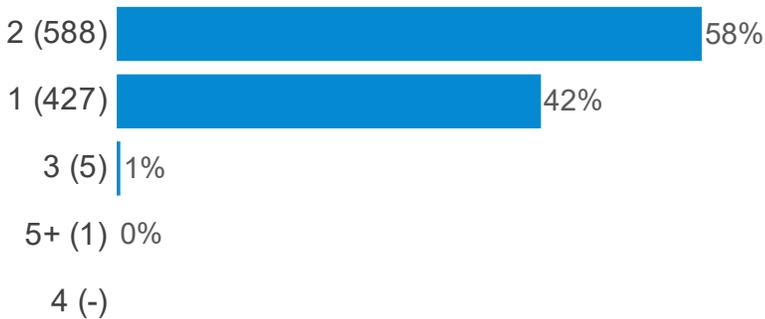
**Please indicate the number of household members in each age group. (50-54 years old)**



**Please indicate the number of household members in each age group. (55-68 years old)**

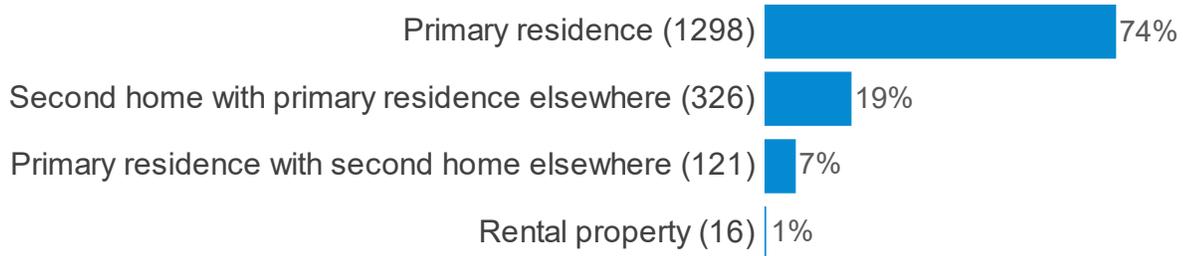


**Please indicate the number of household members in each age group. (Ages 69 and over)**

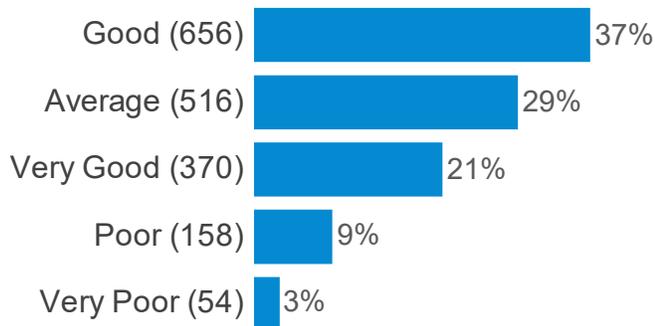


Summer 2018 Survey

**What best describes your future intent for the property/properties owned?**

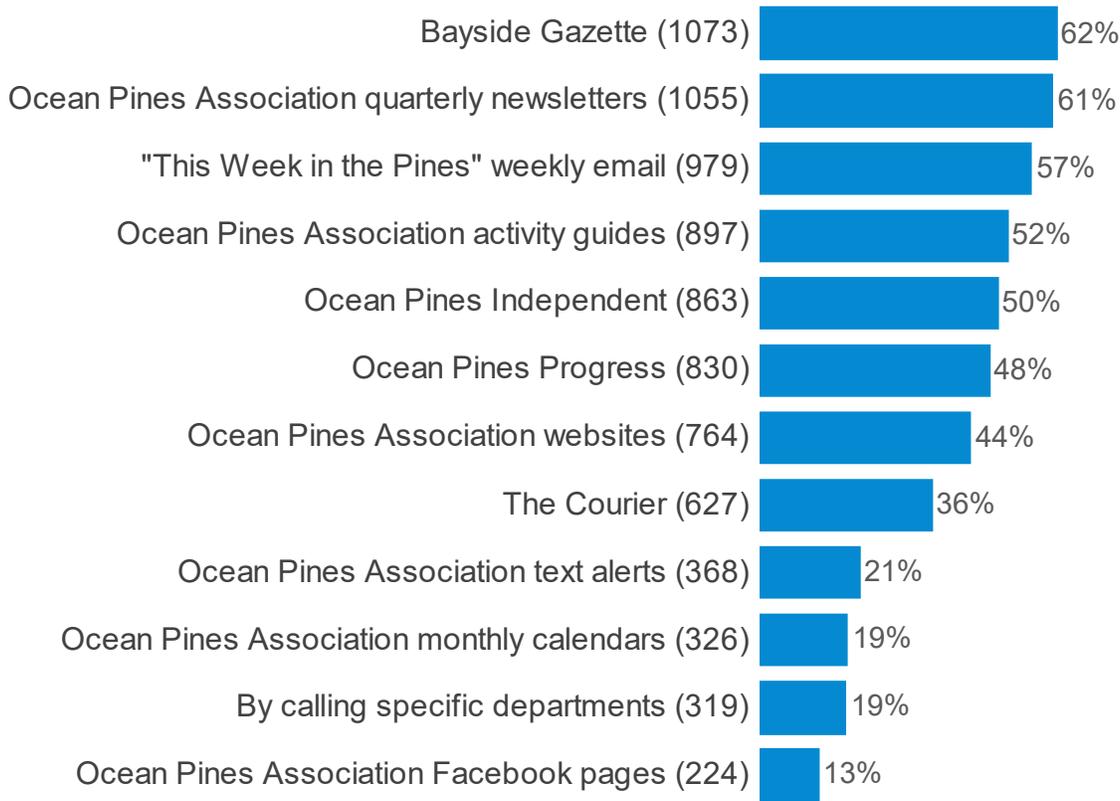


**How would you rate the Ocean Pines Association in keeping members informed about issues and activities in our community?**



Summer 2018 Survey

**How do you obtain information about the Ocean Pines Association? (You may make more than one selection.)**



**Other (please specify)**

WORD OF MOUTH

FRIENDS TEXT MESSAGES

OPFORUM

OP BILLBOARD

NEIGHBORS

OP FORUM

OP FORUM

OCEAN PINES FORUM

OCEAN PINES FORUM

FRIENDS

SIGNS IN THE COMMUNITY (ALONG THE ROAD)

OPA MEMBERS

NEIGHBORS

FORUM

OP FORUM

OP FORUM

Summer 2018 Survey

**Other (please specify)**

RESIDENTS

NEIGHBORS

OP FORUM

WORD OF MOUTH

FORUM

REAL PEOPLE

OPFORUM.com

OP FORUM

O.P. FORUM

THE FORUM

OP FORUM

PKWY SIGNS

OP FORUM

OP FORUM

OCEAN PINES FORUM

OCEANPINESFORUM.COM

WORD OF MOUTH

FORUM

J REYNOLDS

WBOC TV

OPFORUM

I WRITE A WEEKLY COLUMN

WORD OF MOUTH

THE DISPATCH

THE FORUM J.R.

OP FORUM

OP FORUM

REYNOLDS

OP FORUM

SIGNS

IN PERSON AT ADMIN BLDG

INTERNET

FROM FRIENDS

JR EMAILS

OCEAN PINES FORUM

DISPATCH

OPFORUM

OP FORUM

Summer 2018 Survey

**Other (please specify)**

NETWORKING

WORD OF MOUTH

WORD OF MOUTH

PINES FORUM

OP FORUM

NEIGHBORS

ROAD SIGNS

JOE REYNOLDS

OP FORUM

OC TODAY

OP FORUM

FORUM

THE DISPATCH

OP FORUM

FORUM

OCEANPINESFORUM.COM

NONE

NEIGHBOR

OP FORUM

OP FORUM

OPFORUM

NEIGHBORS

JOE REYNOLDS

THE FORUM

THE FORUM

FRIENDS

OP FORUM

Realtor

OP DISPATCH

OP Forum

MARQUEE ON PARKWAY

OPFORUM.COM

COMMITTEES

OP FORUM

VACATION VISIT

CONVERSATION

DISPATCH

FORUM

## Summer 2018 Survey

**Other (please specify)**

---

NEIGHBORS

---

OP FORUM

---

NEXTDOOR WEB

---

OP FORUM

---

OP FORUM

---

NEIGHBORS

---

JOE REYNOLDS

---

FARMERS MKT

---

OP FORUM

---

WORD OF MOUTH

---

FRIENDS HERE

---

OC TODAY

---

JOE REYNOLDS

---

FRIENDS

---

FRIENDS

---

J REYNOLDS

---

I DON'T

---

OCEAN PINES FORUM

---

THE FORUM

---

MUTUAL FRIENDS

---

[www.oceanpinesforum.com](http://www.oceanpinesforum.com)

---

Ocean Pines Forum

---

OCEAN PINES FORUM

---

Oceanpinesforum

---

Ocean Pines Forum - Joe Reynolds emails

---

OP Forum!

---

Ocean Pines Forum e-mails and site

---

Ocean Pines Forum

---

ocean pines forum

---

Coast dispatch

---

Ocean pines forum

---

Ocean Pines Forum

---

[oceanpinesforum.com](http://oceanpinesforum.com)

---

emails

---

Dispatch

---

nail

---

Ocean Pines Forum (shame on you for not including that as an option)

---

Forum.com

---

## Summer 2018 Survey

**Other (please specify)**

Was not aware of Channel 78 or the Website

Word of mouth

Ocean pines forum

Neighbors

Ocean Pines Forum

The Forum

NextDoor website

OP Forum

OPA.org

Friends, neighbors

Ocean Pines Forum (JR)

Oceanpinesforum.com

Ocean Pines Forum run by Joe Reynolds

Joe Reynolds Forum

Ocean Pines unofficial web site

JOE REYNOLDS

it Would be nice if Board of Directors would respond to members emails.

oceanpinesforum.com

Ocean Pines Forum

ocean city today online, oceanpinesform.com

Ocean Pines Forum

Speak with our son who is permanent full time resident of Ocean Pines.

Ocean Pines Forum

Joe Reynolds Forum

Ocean Pines Forum

The Dispatch, Ocean City Today

Ocean Pines forum

Oceanpinesforum.com

joe's forum

Joe Reynolds Ocean Pines Forum

Oceanpinesforum.com

Forum

You tell us , which is best ? So far , via NextDoor.com

Usually get all information online via various postings by Ocean Pines

OceanPinesForum.com

Op forum

Ocean pines forum

Ocean Pines Forum - I'm amazed it's not on this list. Someone edited it out I'm sure out of dislike.

Summer 2018 Survey

**Other (please specify)**

OceanPines Forum

OP forum

Ocean Pines Forum

Ocean Pines Forum

Ocean Pines Forum

oceanpinesforum.com

Joe the Outdoors e-letter tells us what is going on...good and bad.

Word of mouth from neighbors.

Friends

OceanPinesForum --- provides the best real information after debates

Neighbors

oceanpinesforum.com

Ocean Pines Forum

Ocean Pines Forum. com

Ocean Pines Forum

The Forum

Word of mouth

Ocean Pines Forum

Neighbors

OCEANPINESFORUM.COM

Joe's Ocean Pines Forum

Ocean Pines Forum

OP Forum;

Full Time Residents

The OP Forum

Ocean Pines forum

Joe Reynolds. The Forum

Forum

Ocean Pines Forum

Ocean Pines Forum

although I dislike the way it is managed, I get the most valuable insights from the OP Forum

Ocean Pines Forum

Neighbors

Ocean Pines Forum

Ocean Pines forum . com

Joe Reynolds Forum is the best source that i know of.

ocean pines forum

joe reynolds forum

## Summer 2018 Survey

**Other (please specify)**

Dispatch, Ocean City Today

OP Forum

Joe reynold ocean pines forum

www.oceanpinesforum.com

Ocean pines forum

OCEANPINESFORUM.COM run by Joe Reynolds

oceanpinesforum.com

Ocean pines forum

www.oceanpinesforum.com/OceanPines

Ocean Pines Forum

Ocean pines forum.com

Advisory Committee participation

Ocean Pines Forum

On line Ocean Pines Forum - the real one run by Joe Reynolds

OceanPines Forum.com

The Forum

The Forum web site

Ocean Pines Forum

forum

OP forum

oceanpinesforum.com

Ocean Pines Forum - Joe Reynolds

Activities/Events are communicated well but issues and resolution should be improved

oceanpinesforum.com

OCEANPINESFORUM.COM

interacting with neighbors.

Ocean Pines forum.com

OceanPinesForum.com

our primary home is currently in Va, the quarterly news always comes late, after many activities.

Ocean City Today and Coastal Dispatch

Ocean Pines Forum

Friends & neighbors.

OP Forum

OceanPinesForum.com

Ocean Pines Forum - Joe Reynolds. Site

Ocean Pines Forum

OceanPinesForum

Summer 2018 Survey

**Other (please specify)**

Ocean Pines Forum

Ocean Pines Forum

Ocean Pines Forum, Joe Reynolds

Oceanpinesforum.com

OCEAN PINES FORUM - YOU SHOULD NOT HAVE INTENTIONALLY LEFT THIS OUT.

Joe Reynolds OP Forum

Volunteer often

OceanPinesForum.com

Ocean Pines Forum

Online

Ocean Pines Forum

I frequently email the Board and 50% of time they respond. I also email GM. I have never recd an ack

OCEAN CITY TODAY & DISPATCH

Ocean Pines. Forum

Word of mouth

ocean pines forum - joe reynolds

OC Today

Ocean Pines Forum

Ocean Pines Forum

oceanpinesforum.com is the most productive information headquarters for "non propoganda" news

ocean pines forum

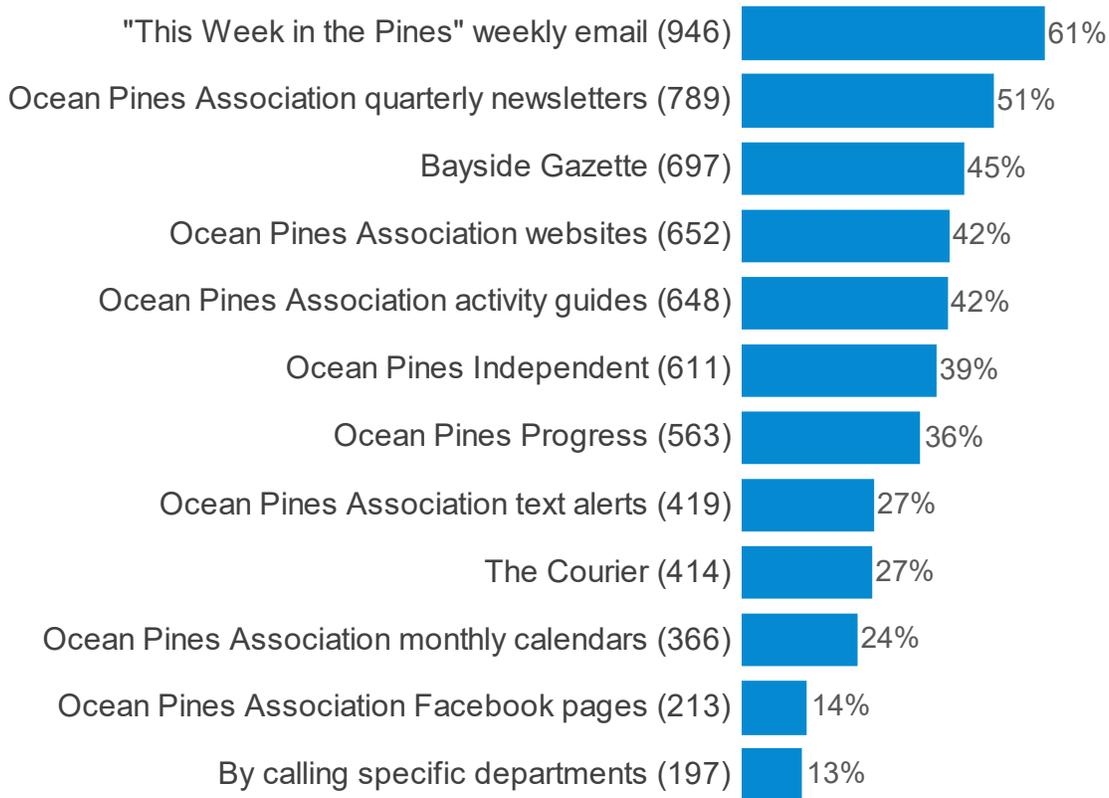
Ocean Pines Forum online newsletter

oceanpinesforum.com (Joe Reynolds)

Friends

Summer 2018 Survey

**How would you like to get information about the Ocean Pines Association? (You may make more than one selection.)**



**Other (please specify)**

BD MTG MINUTES TEXT MESSAGES

EMAILS DIRECT TO RESIDENT

OP BILLBOARD

OP FORUM

OCEAN PINES FORUM

COMPREHENSIVE SURVEY

FORUM

NEXTDOOR

OP MONTHLY NEWSLETTER

EMAIL IN GENERAL ALL INFORMATION

OPA MEMBERS

FORUM

TOWN MEETING

OP FORUM

O.P. FORUM

THE FORUM

Summer 2018 Survey

**Other (please specify)**

- OP FORUM
- EMAIL
- BY MAIL
- OP FORUM
- OP FORUM
- E-MAIL
- SPECIAL
- OP FORUM
- OP FORUM
- BY MAIL
- ONE MODE ONLY
- NETWORKING
- OP FORUM
- MD PROGRESS UPDATES
- E MAIL
- OCEANPINESFORUM.COM
- OP FORUM
- OP FORUM
- OCEANPINESFORUM.COM
- TV
- OPA MONTHLY UPDATES TO RESIDENTS
- NONE
- OP FORUM
- COMMITTEES
- OP FORUM
- TALKING OPA
- DISPATCH
- DAILY TIMES
- OP FORUM
- NEXTDOOR WEB
- BOARD MINUTES
- RESPONSE
- RECEIVE MINUTES OF ALL MEETINGS
- JOE REYNOLDS
- NEIGHBORS
- THRU MAILINGS
- NEWSLETTER QUARTERLY
- SAME AS Q10

## Summer 2018 Survey

**Other (please specify)**

---

I DON'T

---

OCEAN PINES FORUM

---

MEETING REPORTS OF BOARD DECISIONS

---

POSTING OF ALL MEETING MINUTES ON WEBSITE

---

by email

---

www.oceanpinesforum.com

---

didn't realize half of these existed

---

OP Forum

---

Fine with what I get now

---

Only trust the Forum.

---

Board meeting notes

---

ocean pines forum

---

Same as above

---

e-mail

---

Ocean pines forum

---

Same as above

---

OP Forum

---

OPA.org

---

oceanpinesforum.com

---

Ocean Pines Forum run by Joe Reynolds

---

Joe Reynolds Forum

---

no preference

---

Important Meetings like Reseve Study, Software Meetings, Etc, should be posted on signs at entrances

---

Satisfied with present

---

email notices re: community-wide issues/actions (e.g., geese removal/euthanization

---

Forum by Joe Reynolds

---

Ocean Pines Forum

---

direct emails. Responsive department heads, including the manager.

---

Larger info board on Parkway with weekly/monthly activities. Many older owners do not have computer

---

local forum

---

Ocean Pines Association should always beat Reynolds Forum with the release of information.

---

The Board and the association departments should send out alerts with information

---

Forum

---

OceanPinesForum.com

---

Ocean pines forum

---

Ocean Pines Forum Lots of different opinions plus information.

---

OceanPines Forum

---

Email

---

Summer 2018 Survey

**Other (please specify)**

Poll and provide voting process before actions taken by BOD

Ocean Pines Forum

"news blast/text" about what is currently happening or under discussion in the Pines/Board/Departs

I have NEVER had anyone respond to any e-mail sent. They have always been ignored.

Ocean Pines Forum, direct responses from BOD and GM

weekly property owner news update posted on association webpage

Ocean Pines Forum

oceanpinesforum.com

Ocean Pines Forum

OCEANPINESFORUM.COM

I would like to hear more news about what Board is doing and not about the constant infighting

I have tried calling specific departments in the past, but the employees are always confused

Ocean Pines Forum

Being emailed summaries of Ocean Pines Board Meetings

The OP Forum

Ocean Pines forum

Ocean Pines Forum

Transparency; all information on department budgets and spending, including salaries and expenses on

Most of the communications I receive from the OPA via e-mail & newsletter are purely promotional

Ocean Pines Forum

Ocean Pines Forum

Joe Reynolds Forum

ocean pines forum

joe reynolds forum

Oceanpinesforum---joe reynolds

Ocean pinest forum

Ocean Pines forum.com

oceanpinesforum.com

I would like weekly update from the GM.

Advisory Committee participation

Weekly GM/Board newsletter

Ocean Pines Forum

Ocean Pines Forum

oceanpinesforum.com

OCEANPINESFORUM.COM

Ocean Pines forum.com

Not interested in the mis-information being circulated by Ocean Pines Association through any source

## Summer 2018 Survey

**Other (please specify)**

Post Board meeting minutes, including committees promptly on the web, share link in weekly news.

Email

On line reports of board meetings. Meeting minutes once approved

Forum

Town hall meetings.

Ocean Pines Forum

OP Forum

I would like the info timely, not after actions have taken place

OceanPinesForum

Ocean Pines Fom

Ocean Pines Forum, Joe Reynolds

Worcester Co --had to call them re OP problem rentals and enforcement of tourist licenses

YOU AVOID TELLING US THE REAL INFORMATION. IT'S ALL FLUFF.

the same as Q10 answers

Same as abo e

Ocean Pines Forum

Online

Ocean Pines Forum

current choices are sufficient

important issues like survey mailed to us nonresidents

The Forum

Summaries of board activities because cannot attend. Also like column inqtr activity guide by depts

Ocean Pines Forum

word of mouth and on-line chat groups

ocean pines forum

Ocean Pines Forum

Ocean Pines Forum

oceanpinesforum.com for "real" information Thank you Joe Reynolds!!!

ocean pines forum

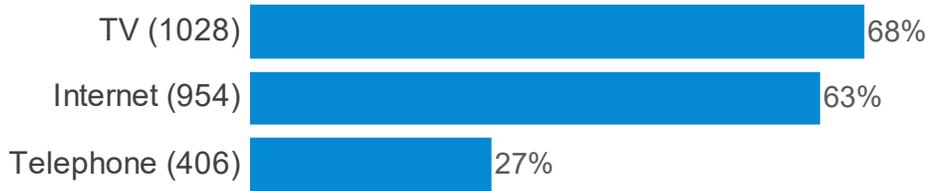
Ocean Pines Forum online newsletter

oceanpinesforum.com; would like more text alerts (especially when events/activities are cancelled)

Email when events like Boat parade are cancelled

Summer 2018 Survey

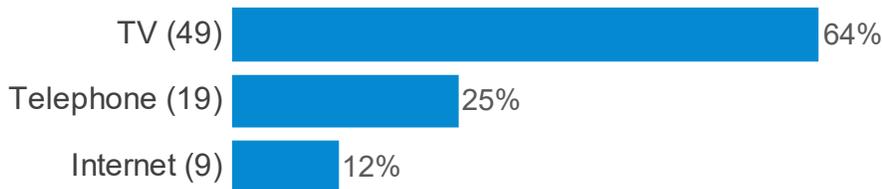
**What company is your service provider for: (Mediacom)**



**What company is your service provider for: (DirecTV)**



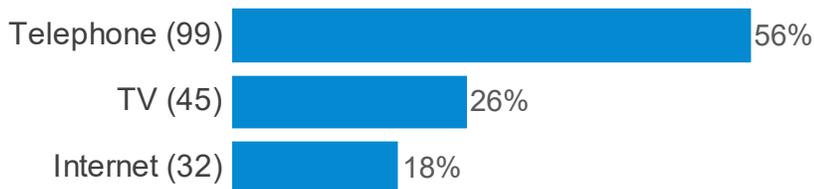
**What company is your service provider for: (Dish Network)**



**What company is your service provider for: (Verizon)**



**What company is your service provider for: (Other)**



Summer 2018 Survey

**Please specify "other":**

ANTENNA TV

ROKU

DIRECT TV NOW

CONSUMER CELL

AT&T

ATT

ATT

AT&T

VERIZON-CELL

ANTENNAE

CELL VERIZON

ATT

AT&T

VONNAGE

BEACH.NET

AT&T

OOMA VOIP

SLING INTERNET

CELL

THEY R TERRIBLE

AT&T

ATT

ATT

ATT CELL

AT&T

NONE

SPRINT

SLING TV

SPRINT

CELL

AT&T

AT&T

NONE

AT&T

OVERTHEAIR

SPRINT

ANTENNA

AT&T

Summer 2018 Survey

**Please specify "other":**

CELLULAR

AT&T

NO TV OR IT

DSL

CONSUMER CL

NO SERVICE

ATT

ROKU

ATT CELL

CELL

DISH

MEDIACOM

ATT

STREAMING

CELL-ATT

NONE

ATT

CONSUMER CELLULAR

MAGICJACK

NONE

CONSUMER

AT&T MOBILE

SLING BOX

T MOBILE

VERIZON CEL

SPRINT

N/A

AT&T

NO TV OR PHONE CARRIER

CELL ONLY

CELL

AT&T PHONE

MAJIC JACK

CELL PHONE

PAGE PLUS

DIRECT TVNO

ATT

VOIP

## Summer 2018 Survey

**Please specify "other":**

ATT

PARKE

ATT

VERIZON WIRELESS

AT&amp;T

internet via Ooma

DirecTV

Media com for Everything

Mediacom is for TV, Internet and telephone

Mediacom also provides internet. This would not let me uncheck a box.

There is no choice

no land line

Mediacom for all 3 services: Internet TV and phone

the survey does not allow you to "uncheck" -- also cannot select Mediacom for TV and Internet :(

Verizon cellular phones

Club Cellular

VERIZON FOR PHONE TOO

Internet is AOL/verizon

Also use Mediacom for internet and phone

Verizon for Telephone also

Telephone - Verizon (unable to check Verizon for both Internet and Telephone)

I have Mediacom for TV, phone and internet.

vll phone by verizon

Verizon for all three in West Orange, NJ

None in OP

'ooma' internet phone

Cell phone is Verizon. All other services--TV, Cable, Internet, landline is Mediacom

Magic Jack

We have verizon for both internet and telephone.

Media com. I hit the other two in error and can't remove them. Nice feature.

antenna for TV, ooma for phone service (VOIP)

AT&amp;T

Media com for all, survey is not letting me correct this

mediacom both tv and internet. telephone voip over internet.

t-mobile

none

majac jack

all three from Mediacom

## Summer 2018 Survey

**Please specify "other":**

unfortunately we have no other choice

Mediacom also provides us Internet and Telephone

Cell

Don't have a land line, use cell phones (Verizon)

Phone and internet

My TV is Mediacom. Your checkboxes do not work

Mediacom internet provider

Mediacom for Internet also but when checked box tv check mark disappeared

Telephone Verizon. It would not let me put that in without erasing the internet.

Mediacom for internet as well, but wouldn't let me choose it.

Sprint

Verizon...couldn't check both services on same line.

mediacom - TV and Internet / Cell phone for Telephone(Verizon)

Telephone is also Verizon - wouldn't let me check both.

Mediacom TV

MagicJack

Media on for tv

This survey is not set up to allow me to check off TV/Internet/ Telephone for Mediacom

Mediacom for all (buttons above not working)

and TV

Verizon for telephone too. Selector for phone doesn't work!

Use antenna for limited local channels due to cost of Mediacomm

All Mediacom

Survey will not allow multiple choices for same provider. Mediacom is our provider for all 3 svcs.

Mediacom for both Internet & TV - Survey would only accept one

mediacom for internet and telephone. Could not check more than one service provider for Mediacom

We have Mediacom for internet and phone also.

Mediacom

t-mobile

Mediacom for all

This question doesn't allow selecting three against one provider. Mediacom provides all three for m

Tv and internet...mediacom

Mediacom for all three - TV, Internet and landline . Verizon for cellphone.

Media comp for TV, Internet and phone - very poor service

Telephone is Verizon, this won't let you check Verizon twice for Internet and Telephone

This question is invalid - Mediacom is for Both TV and Internet but both buttons are not possible ..

MEDIACOM ALL

Medicom has our TV and internet and phone. Can't check all 3 above.

## Summer 2018 Survey

**Please specify "other":**

We have no service at this address

cell phone

medicom internet

iPhone Verizon

Mediacom for T.V,internet & telephone

Media com is my provider for all 3

Roku for streaming, but we have Tv from Mediacom for now.

Internet in OP provided by Mediacom

I have Mediacom for all three.

Survey will not allow me to select both Mediacom TV & Internet

Internet Mediacom

Also internet

TV= internet based. Mediacom is the worst.

Mediacom

Note: Internet and Telephone are both Verizon, but selection will not register both as Verizon

T V by Directv and Mediacom

Mediacomm for both TV and Internet

Telephone, internet and phone from mediacom

mediacom for all 3, but am unable to select.

I have Mediacom for all of the services above but the form wouldn't allow me to select more than one

mediacom for all

Mediacom for all 3

Straight talk wireless

All with Mediacom and I hate them. The tv goes off and on and internet is so week.

TV, internet and telephone. Why does only one register?

This selection is not working correctly - Mediacom for TV, Internet, and Telephone is my selection.

T-Mobile

There is no option to select mediacom for all 3 services

Stream tv, also att for other cell

We have Mediacom for both TV and Internet. We also have Verizon.

Can't uncheck anything... Mediacom for TV and internet... Terrible!!!

Mediacom

Also internet

Mediacom provides all three

Amazon Stick

ATT

Medicom also Internet Consumer Cellular telephone

Summer 2018 Survey

Please specify "other":

WE do not subscribe to any. As part-timers, we do not want to pay the high cost for internet or TV.

Internet

Use indoor TV antennas, streaming services, like Roku, and, use Google Voice for free telephone

Mediacom provides ll three, but the form won't let me check all three

Comcast

AT&T

None for all

Not Verizon for internet, it won't let me delete it. Mediacom for internet.

Cable TV also is Mediacom. NOTE--survey would not accept 2 choices for Mediacom

Mediacom for TV and internet, survey wouldn't let me choose both

Antenna with mobile hotspot for streaming

Mediacom for all three services. Your system will not allow you to show all services to one company.

Internet is also Mediacom

Mediacom TV, Internet and telephone (you don't allow all 3 to be checked).

Mediacom for internet and phone also

Mediacom is a poor service provider and is expensive

I HATE mediacom, unfortunately I don't have any other choice for high speed internet.

Mediacom provides all three servicesi

Telephone verizon

Verizon Cellular

Internet and Phone are also Mediacom (your choice selection buttons don't work correctly)

Mediacom is also my Internet provider, but the survey will not allow me to check this circle.

Media com for internet and telephone landline

Mediacom

Mediacom for TV, Internet, Telephone (Browser wouldn't let me select all three for Mediacom).

Mediacom provides TV, Internet and telephone. Survey would not let me check all three.

Mediacom is also our internet provider.

Can't select same provider (Mediacom) for both TV and internet

no landline at this home; use antenna and Roku to get TV

Streaming services only, e.g. Amazon Prime, Roku, Netflix

MEDIACOM for TV, INTERNET, and TELEPHONE

AT&T for internet and phone

Do not know what my tenant purchases... we rent home year round.....

Not able to show Mediacom is for ALL...TV, Internet and Telephone

Apple

Apple

## Summer 2018 Survey

**Please specify "other":**

Hugesnet.com

Your survey will not let me check Mediacom for TV, Internet, and telephone, which it is.

Your questionnaire won't permit me to check Mediacom for Internet and telephone...only one entry

Mediacom - Internet & Telephone (could not select more than one item on Mediacom line)

Verizon Cell

TV is MediaCom as well - wouldn't let me select it

Mediacom for all three

Fire Stik

Mediacom for tv, internet and phone

I get telephone and internet from Verizon and your circles don't allow me to pick those

roku tv

Doesn't work. Media com tv internet. Verizon wireless phone

Mediacom Bundle TV/Internet/Phone

Survey won't take correct answer...Mediacom for all three

Media com for all 3. It would not let me select that.

I don't have cable. I use an HD antenna and ROKU.

Verizon

Mediacom - Internet (I was not able to click two options on one line) and ATT - cell phone

TV & Internet - Mediacom, Phone service - Virgin Mobile N.B. Your survey does not work properly

ALSO INTERNET & TELEPHONE

Tv and internet: Mediacom

MetroPCS

inteernet and telephone by verizon

DirecTVNow

mediacom is all 3

All three services

Mediacom for tv, internet & home phone

Mediocre provides service for TV and internet. Cell phones use AT&T

We use Medicom for TV, Internet & Telephone. Did not think that Verizon was an option.

stream TV through FireTV - no land line phone

The survey doesn't let me select Mediacom for both TV and internet.

mediacom for both TV and internet. Doesn't allow to choose both.

too expensive

Verizon Jet Pak for internet

This is not working - answer is Mediacom

Mediacom provides: TV, internet & telephone.

verizon is for telephone and internet

Mediacom Internet

## Summer 2018 Survey

**Please specify "other":**

no service

No TV service because of quality of both Mediacom and DirectTV - have had them both

AT&T Cellphone

Mediacom for all three

Verizon Cell Phone only

Verizon for telephone

Digital antenna

Mediacom

att

att

Mediacom for Internet and AT&T for mobile phone - couldn't select Internet and TV for Mediacom above

There is a flaw in your survey, I cannot check Mediacom for all three (TV, Internet, & Telephone)

also internet from Mediacom

mediacom TV and internet (couldn't select both)

Mediacom - TV, Internet & Telephone, disregard everything else.

Mediacom phone

Great Call

use only cellular through att

TELEPHNE is VERIZON also, this won't let me check both Verizon Internet and Verizon Telephone

verizon

Would like to be able to choose another provider.

MEDIACOM PROVIDES ALL 3 ABOVE FOR 74 LOOKOUT PT. THERE IS A PROBLEM WITH CHECKING ABOVE CIRCLES.

Mediacom is tv, internet and telephone. your survey wouldn't allow me to choose all of them

Verizon provides internet and phone - can't check both for some reason - error in this form

Verizon Wireless, but survey wouldn't accept 2 clicks on Verizon .line

Sprint, no TV service - just internet

Do not have phone, internet, cable

mediacom

Broken question.... couldn't indicate Mediacom for TV & Internet combined. (nothing with DirecTV)

this question doesn't work...you cannot click on mediacom & I have mediacom for all 3  
UNFORTUNATELY

Mediacom for TV, Internet, and Telephone

Mediacom for television, internet and telephone

Mediacom

TV use internet

NA

mediacom for tv internet & phone

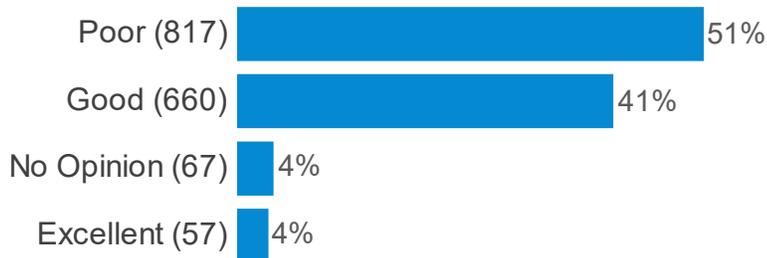
all 3 is mediacom not like we have a choice

Summer 2018 Survey

Please specify "other":

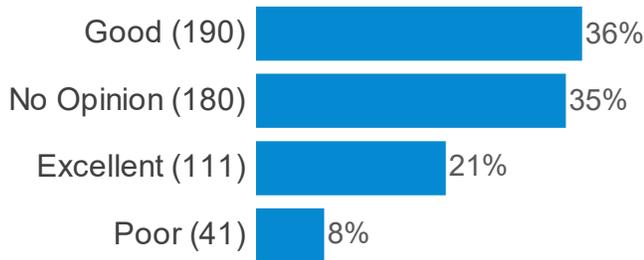
- Mediacom is also our internet provider but cd not check both blocks-
- Verizon is for both internet and phone.
- Mediacom is provider for TV, Internet and landlineTelephone!
- Telephone is Verizon. Survey won't let me click two choices in same line.
- Mediacom - will not let me choose this
- Ooma
- Do not have because mediacom is ridiculous... service is horrible for cable. phone no longer necess
- Free analog antenna
- Why can't you click Verizon for both internet and telephone??
- Also Mediacom for cable and telephone
- Mediacom for both tv and internet
- TV and Internet (you can't pick more that one)
- Mediacom Internet
- Mediacom
- We get both TV and Internet from Mediacom
- Mediacom for both Internet & Phone; survey needs to have option for multiple selections on one prov
- Canceled TV and internet b/c Mediacom told us OP contract prevents offering package less than \$130
- no house phone - only cell
- this question s/b answered TV & internet through Mediacom
- TV, Internet, & Home phone are all Mediacom
- magicjack
- we use streaming Hulu Live TV
- Mediacom triple play
- too many trees to get dish service - use the Roku and internet
- Apple TV

How do you rate the following? (Mediacom)

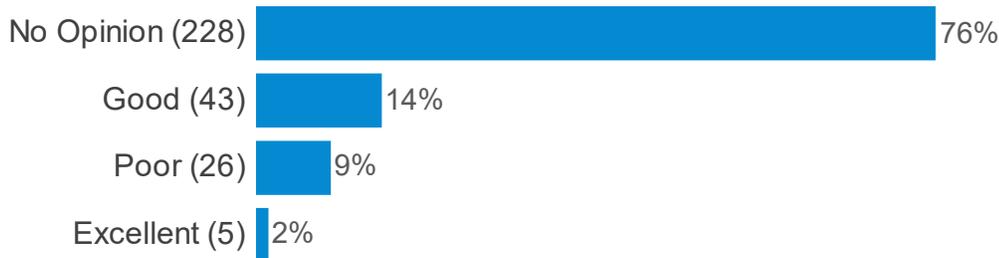


Summer 2018 Survey

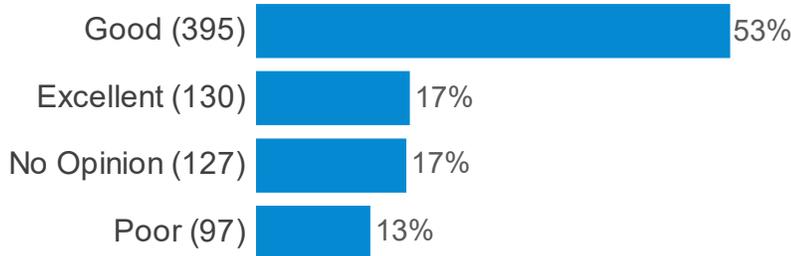
**How do you rate the following? (DirecTV)**



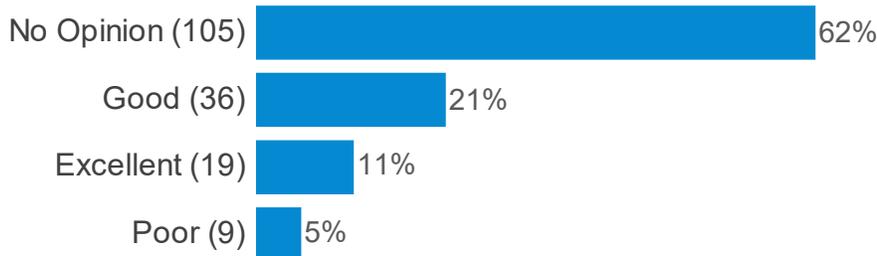
**How do you rate the following? (Dish Network)**



**How do you rate the following? (Verizon)**



**How do you rate the following? (Other provider )**



Summer 2018 Survey

Please specify "other":

FAIR

BOTH VERY POOR

ATT

ATT

COMCAST

SPRINT

AT&T

COMCAST

0VERTHEAIR

SPRINT

FAIR

VERIZON FIOS

CON CELL

NO SERVICE

ROKU

AT&T EXCELLENT

STREAMING

VERIZON

CONSUMER CELLULAR

NO LANDLINE

EXPENSIVE

T MOBILE

WISH WE HAD NFINITY

AT&T

TMOBILE

DON'T HAVE ANOTHER TO PICK FROM

AT&T

VERIZON WIRELESS

COMCAST

As provider is used for seasonal residence, sometimes can be problematic

Verizon used in Glen Burie. So much better than Mediacom!

Terrible medicom not excellent or good

Verizon - actually all cell coverage is spotty

I don't feel like I am getting my money's worth.

None in OP. discontinued Mediacom because of price and poor service.

## Summer 2018 Survey

**Please specify "other":**

ooma internet phone

Magic Jack

Extremely poor... Affecting ability to work and contribute residing in OP

Mediacom is a substandard internet/tv service charging rates on a par with much more dependable and.

AT&T

but still too expensive at \$200/mth for high speed internet and ExtremTV. Need competition!

t-mobile

Wish we had more options

none

Comcast

Verizon Cell

Internet service from mediacom is only average

Poor for so many Mediacom outages. Poor for Verizon because of very limited reception - trees.

cont'd from before...and I can't get rid of "DirecTV"

Too expensive.

N/A

Would like for Mediacom to offer MLB net workl

it would be nice to have reliable Verizon cell phone service without having to go outside for calls

I would like to know what service Verizon offers to OP residence. We need Medicom alternative.

x finity streamed from internet

But Mediacomm is too expensive

Something between Good and Poor, like Tolerable. It normally works. It's expensive.

many issues with outdated lines I'm told

Media com fair

No subscriptions; perhaps a part-time service should be offered at a lower rate, like NY shore towns

OPA needs high speed internet competition in the Pines

mediacom poor for pricing, good for TV connection and fair for internet connectivity issues

Worst service ever.

Verison cell phone service is poor throughout community

mediacom often has weak signal and it is way too expensive!!

AT&T

Service routinely fails, tv, phone and internet

cannot rate

I was told Mediacom was my only choice for TV, Internet & Phone. Poor service, inconsistent billing.

Xfinity/Comcast

## Summer 2018 Survey

**Please specify "other":**

Verizon Cell Service is very poor in OP

Mediacom must have weekend staff who hate Maryland Public TV stations...they always go down then phone is on a "grandfathered Plan" no longer offered

MetroPCS

DirectTVNow

media com internet and TV are not reliable

But way too expensive

not having competition for cable providers makes price much higher than in DC area!!

too expensive medicom

LOW FAIR

You could not get much worse than Media com that is why we went to Direct

Mediacom service is not any better than average.

wish there were more options available

The state of TV/Internet Services provided to OP is terrible. We should have competitive companies

AT&T Cellphone

att

Mediacom is TERRIBLE. DirecTV was not an option due to tree locations.

Mediacom very high priced, customer service poor. Why do we have such a long term contract w/them?

Mediacom service is "old fashioned" ... at least 10 years behind Comcast! Poor Service at times.

Mediacom

My internet frequently has signal issues or goes out for short periods

NA

Very expensive for lousy svc!

Internet down a lot and slow

Ooma

Had Media but didn't like. Did like the Ocean Pines channel which we miss.

I have lived in Central NJ and Upstate rural NY and by far Mediacom is the worst provider.

Compared to our Comcast service at our primary residence it is satisfactory

Had Verizon internet (DSL)/ was down more than up

Ocean Pines has cell shadow in our area. No carrier provides adequate coverage for our neighborhood.

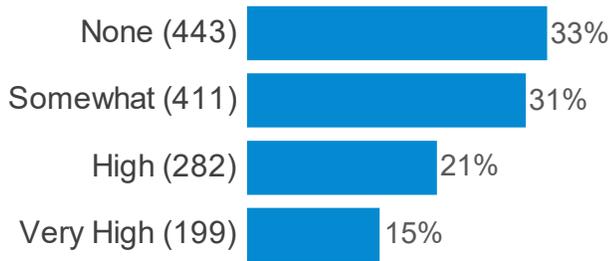
see above

In terms of cost, Mediacom is very poor!

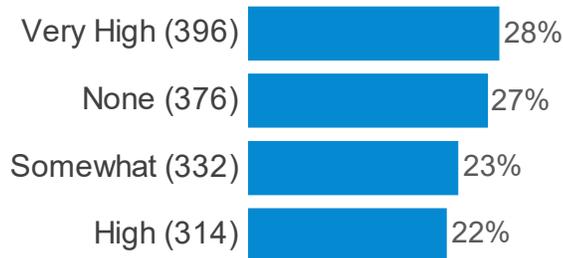
Roku

Summer 2018 Survey

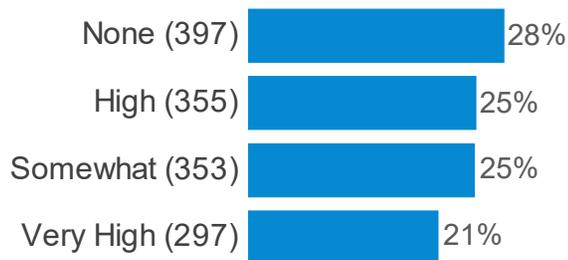
**Of the following, rate the importance of your reasons for locating in Ocean Pines. (Aquatics)**



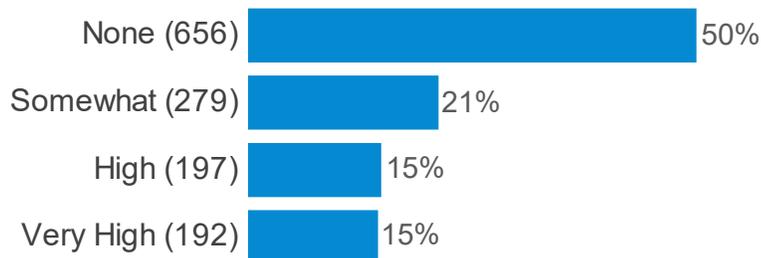
**Of the following, rate the importance of your reasons for locating in Ocean Pines. (Beach Club)**



**Of the following, rate the importance of your reasons for locating in Ocean Pines. (Friends in the community)**

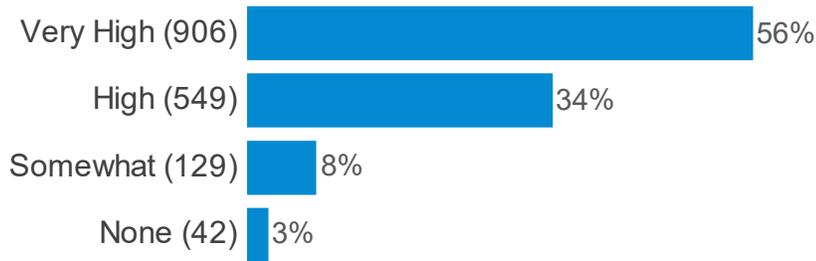


**Of the following, rate the importance of your reasons for locating in Ocean Pines. (Golf)**

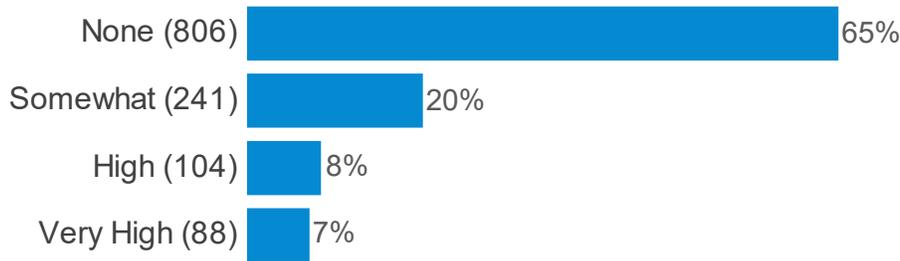


Summer 2018 Survey

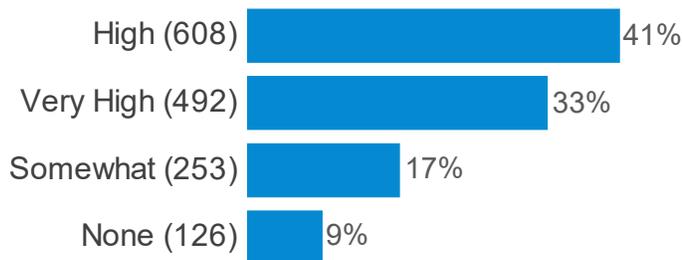
**Of the following, rate the importance of your reasons for locating in Ocean Pines. (Location)**



**Of the following, rate the importance of your reasons for locating in Ocean Pines. (Racquet sports)**

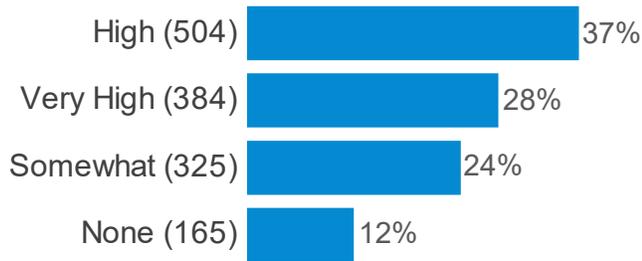


**Of the following, rate the importance of your reasons for locating in Ocean Pines. (Community attractiveness)**

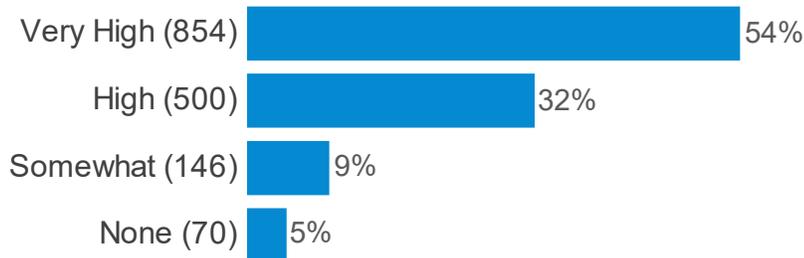


Summer 2018 Survey

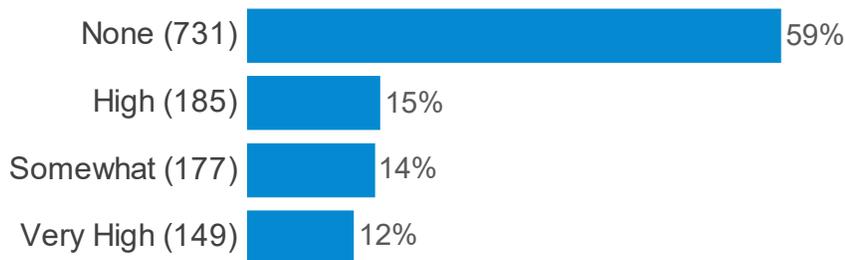
**Of the following, rate the importance of your reasons for locating in Ocean Pines. (Reputation)**



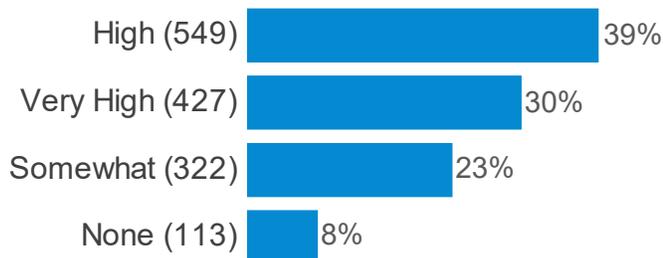
**Of the following, rate the importance of your reasons for locating in Ocean Pines. (Safety of the community)**



**Of the following, rate the importance of your reasons for locating in Ocean Pines. (Time spent as a guest)**

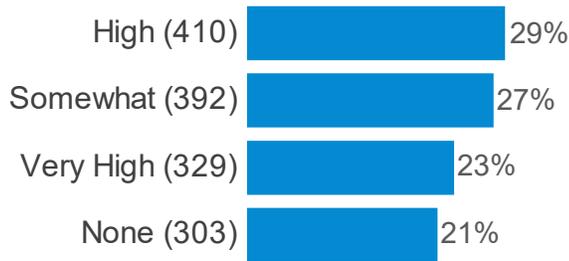


**Of the following, rate the importance of your reasons for locating in Ocean Pines. (Value)**

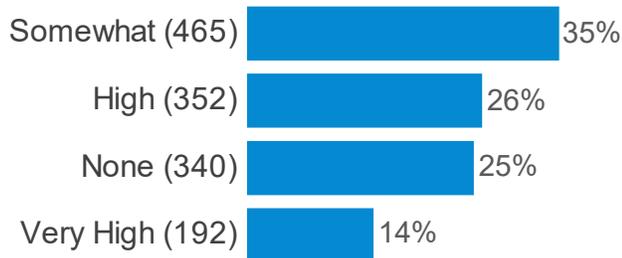


Summer 2018 Survey

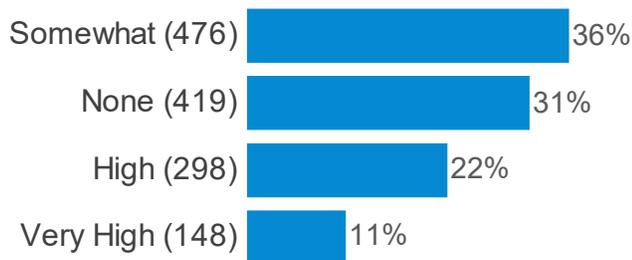
**Of the following, rate the importance of your reasons for locating in Ocean Pines. (Yacht Club)**



**Of the following, rate the importance of your reasons for locating in Ocean Pines. (Recreational programs)**

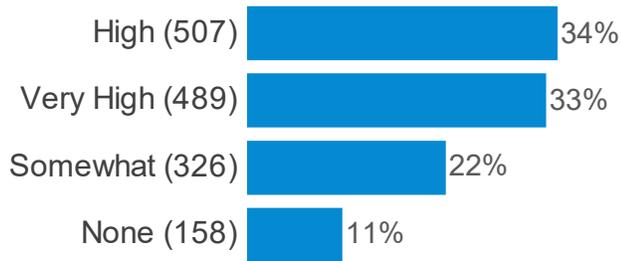


**Of the following, rate the importance of your reasons for locating in Ocean Pines. (Year-Round Farmers & Artisans Market)**

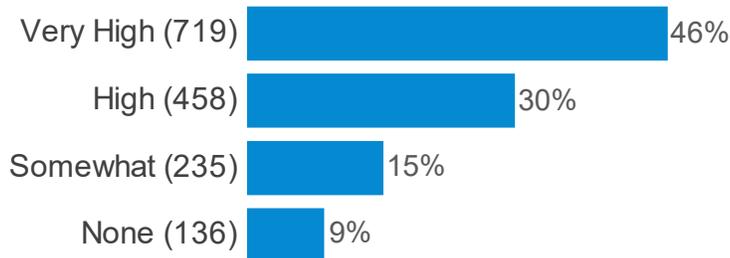


Summer 2018 Survey

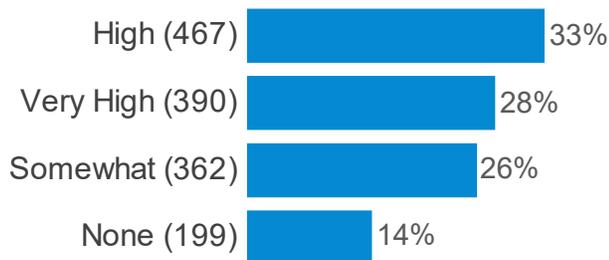
**Rate the importance of the following in retaining the value and attractiveness of Ocean Pines. (Aquatics)**



**Rate the importance of the following in retaining the value and attractiveness of Ocean Pines. (Beach Club)**

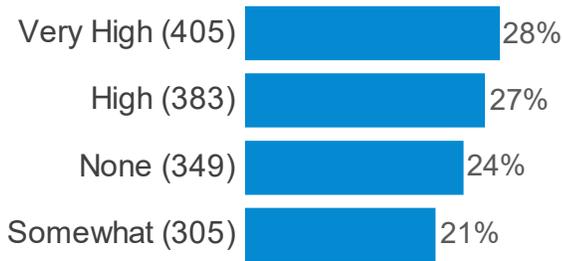


**Rate the importance of the following in retaining the value and attractiveness of Ocean Pines. (Friends in the community)**

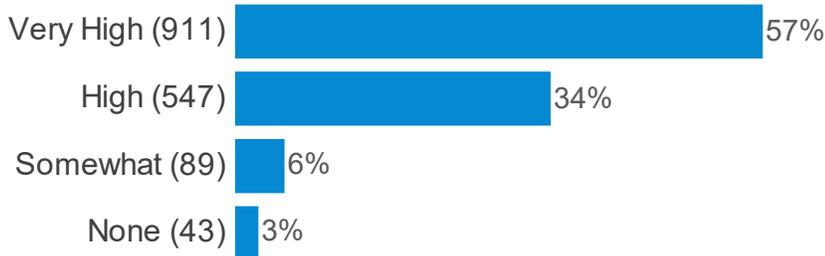


Summer 2018 Survey

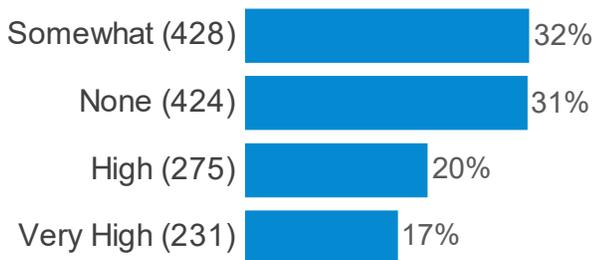
**Rate the importance of the following in retaining the value and attractiveness of Ocean Pines. (Golf)**



**Rate the importance of the following in retaining the value and attractiveness of Ocean Pines. (Location)**

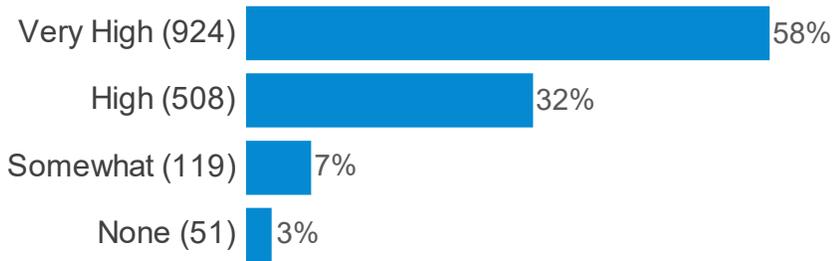


**Rate the importance of the following in retaining the value and attractiveness of Ocean Pines. (Racquet sports)**

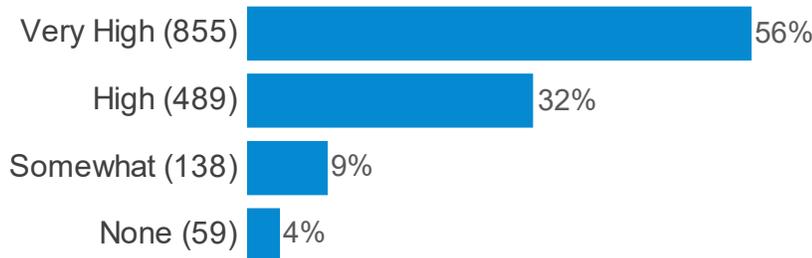


Summer 2018 Survey

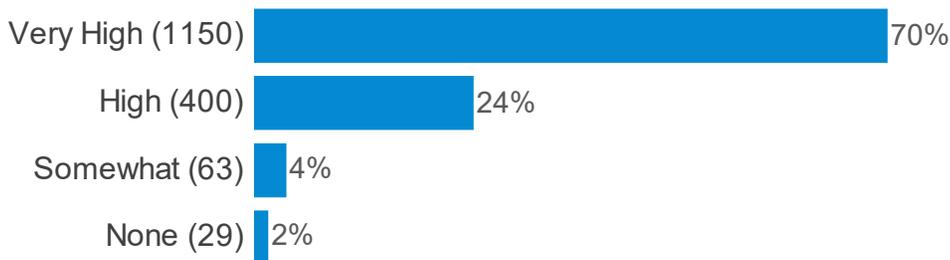
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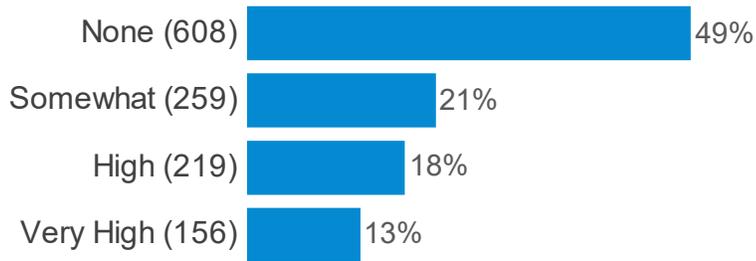


**Rate the importance of the following in retaining the value and attractiveness of Ocean Pines. (Safety of the community)**

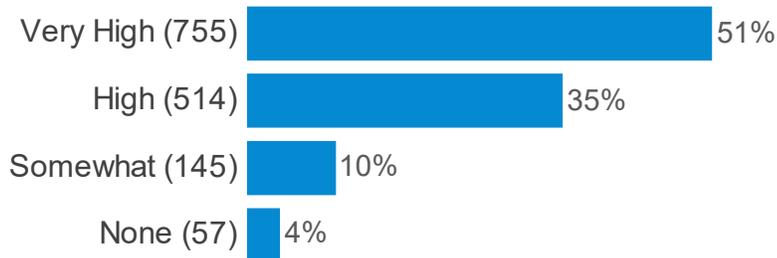


Summer 2018 Survey

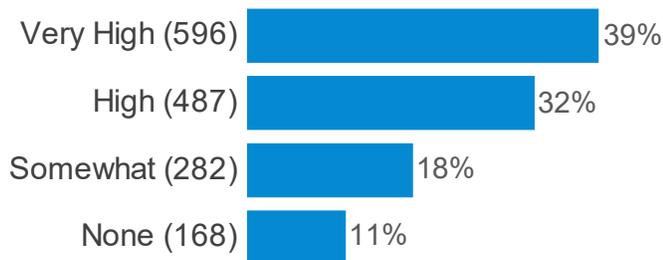
**Rate the importance of the following in retaining the value and attractiveness of Ocean Pines. (Time spent as a guest)**



**Rate the importance of the following in retaining the value and attractiveness of Ocean Pines. (Value)**

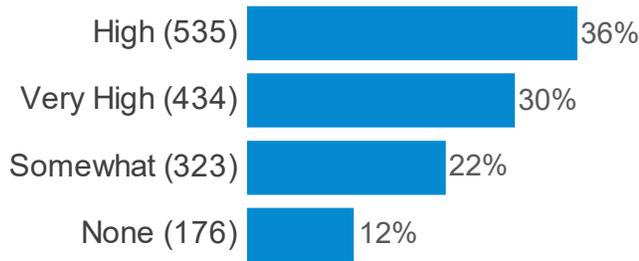


**Rate the importance of the following in retaining the value and attractiveness of Ocean Pines. (Yacht Club)**

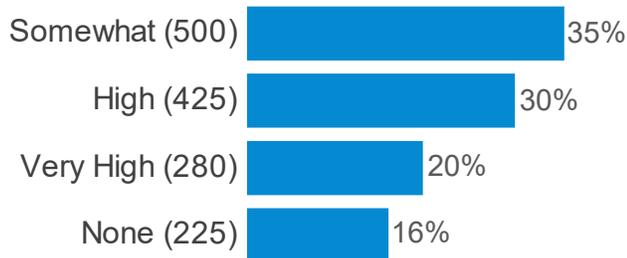


Summer 2018 Survey

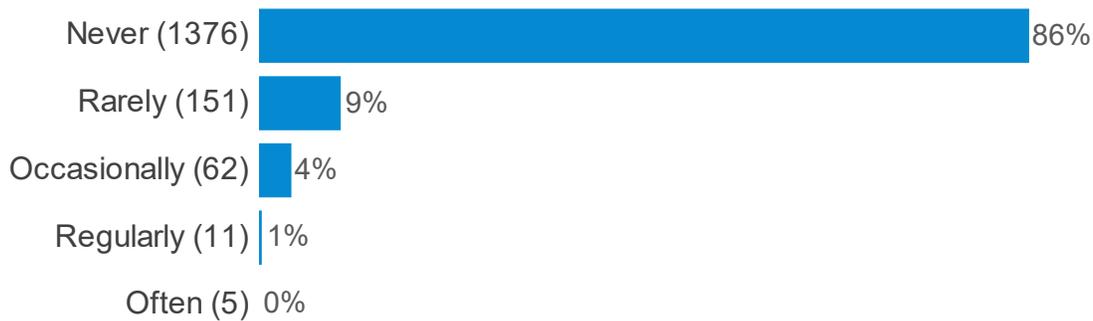
**Rate the importance of the following in retaining the value and attractiveness of Ocean Pines. (Recreational programs)**



**Rate the importance of the following in retaining the value and attractiveness of Ocean Pines. (Year-Round Farmers & Artisans Market)**

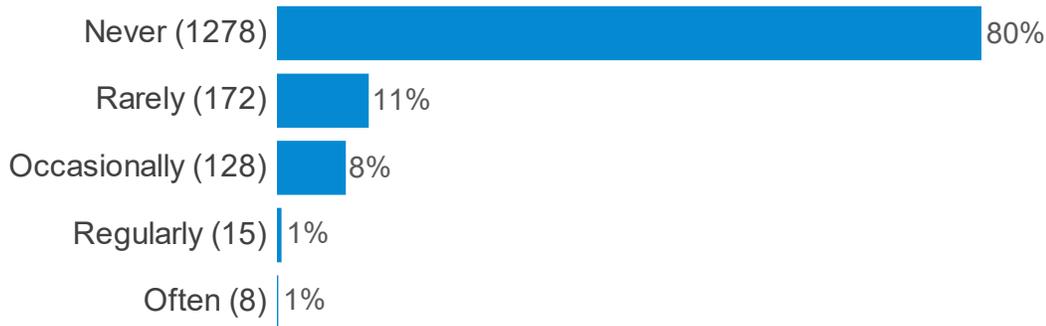


**How often do members of your household and/or guests use the following Ocean Pines Association amenities/facilities? (Baseball/softball fields)**

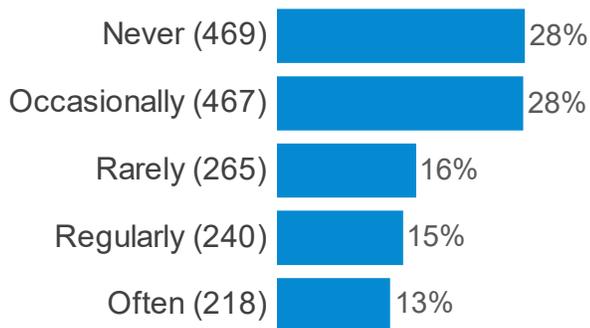


Summer 2018 Survey

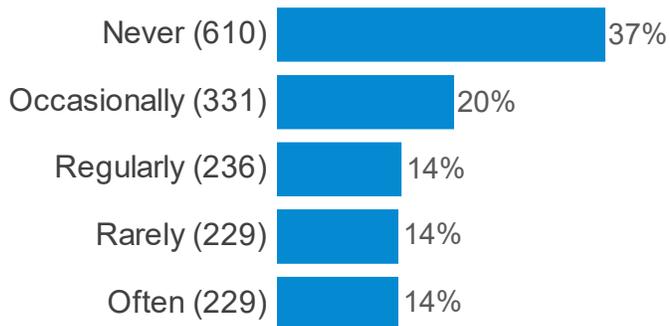
**How often do members of your household and/or guests use the following Ocean Pines Association amenities/facilities? (Basketball courts)**



**How often do members of your household and/or guests use the following Ocean Pines Association amenities/facilities? (Beach Club)**

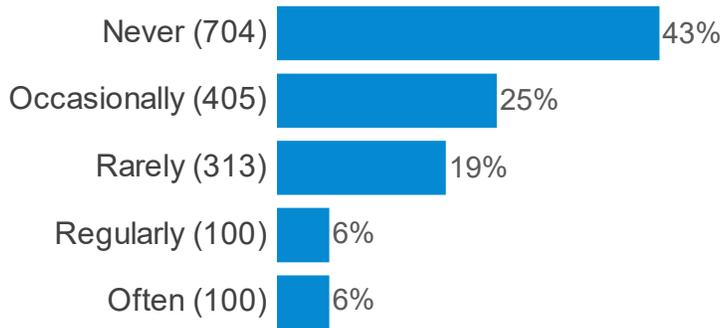


**How often do members of your household and/or guests use the following Ocean Pines Association amenities/facilities? (Beach Club parking)**

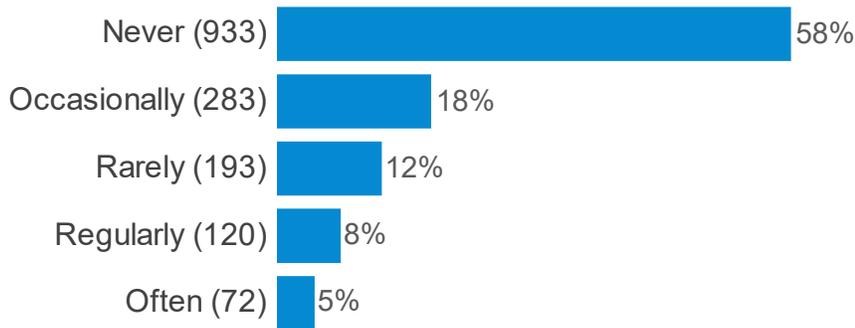


Summer 2018 Survey

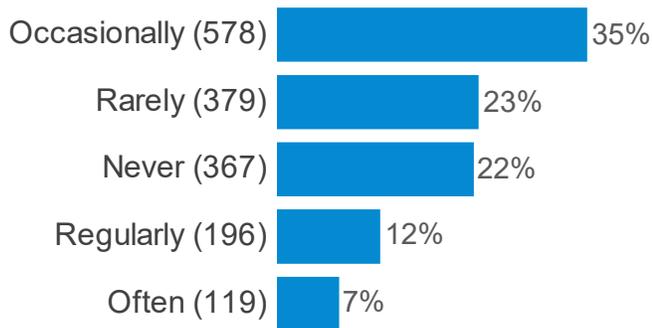
**How often do members of your household and/or guests use the following Ocean Pines Association amenities/facilities? (Beach Club Pool)**



**How often do members of your household and/or guests use the following Ocean Pines Association amenities/facilities? (Boat landings)**

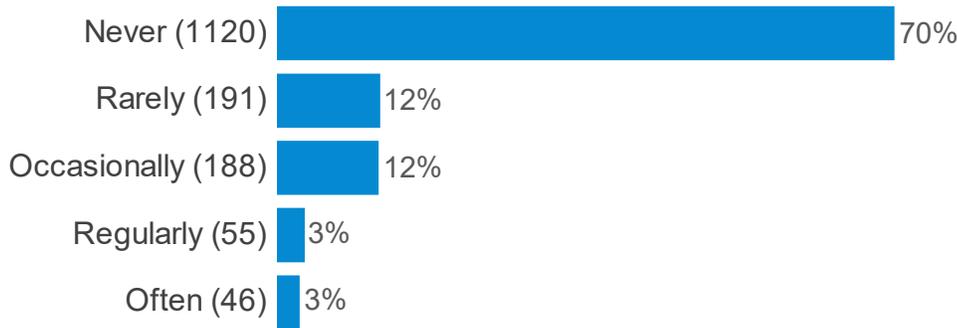


**How often do members of your household and/or guests use the following Ocean Pines Association amenities/facilities? (Community Center)**

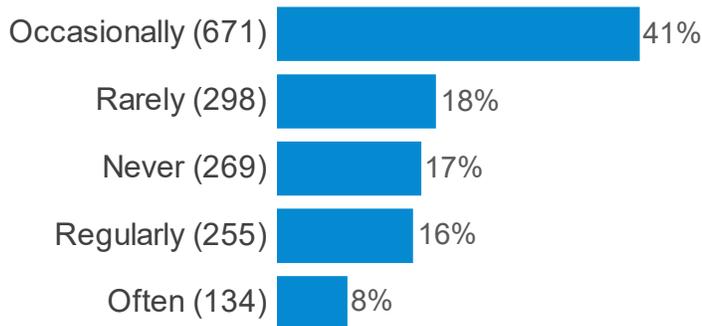


Summer 2018 Survey

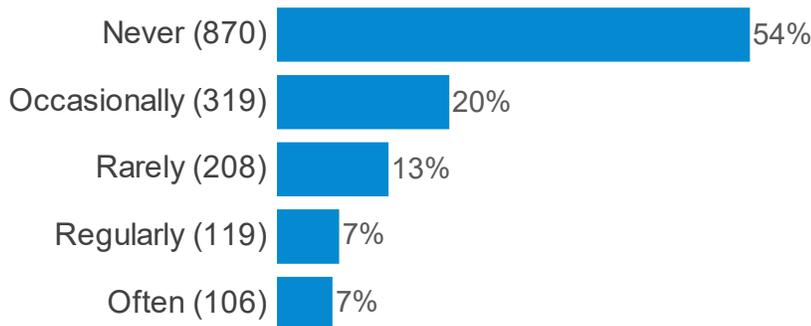
**How often do members of your household and/or guests use the following Ocean Pines Association amenities/facilities? (Crabbing pier)**



**How often do members of your household and/or guests use the following Ocean Pines Association amenities/facilities? (Community parks)**

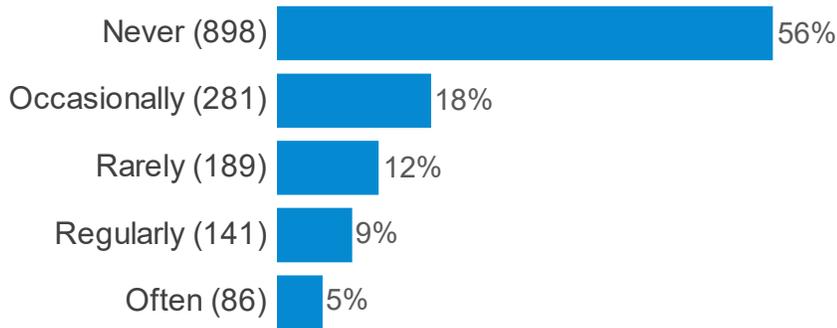


**How often do members of your household and/or guests use the following Ocean Pines Association amenities/facilities? (Golf course)**

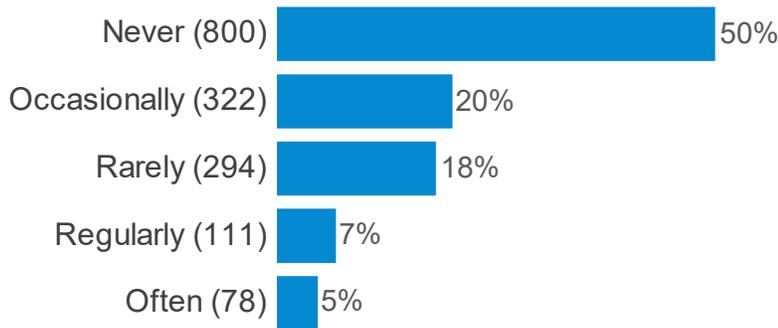


Summer 2018 Survey

**How often do members of your household and/or guests use the following Ocean Pines Association amenities/facilities? (Marina)**



**How often do members of your household and/or guests use the following Ocean Pines Association amenities/facilities? (Meeting/gathering rooms)**

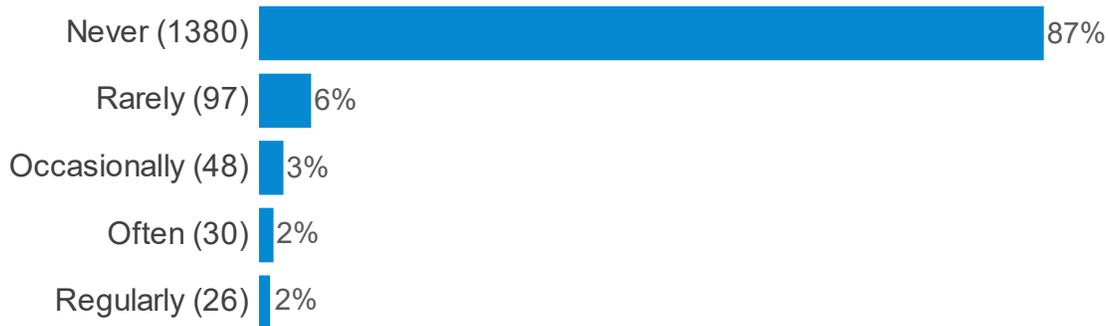


**How often do members of your household and/or guests use the following Ocean Pines Association amenities/facilities? (Pickleball courts)**

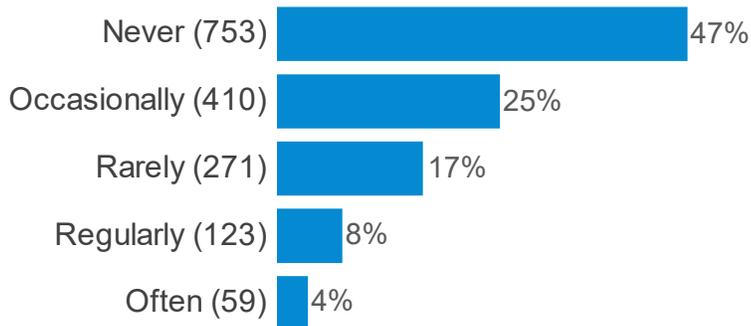


Summer 2018 Survey

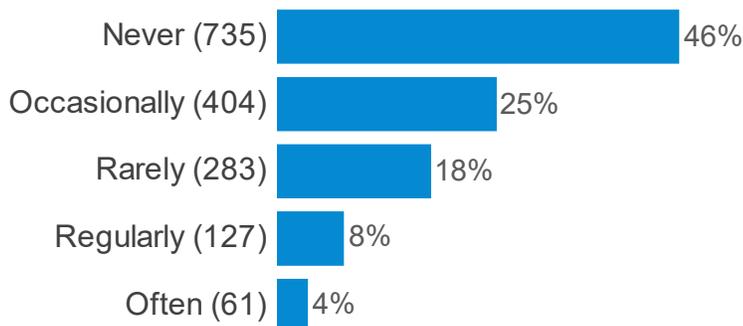
**How often do members of your household and/or guests use the following Ocean Pines Association amenities/facilities? (Platform tennis courts)**



**How often do members of your household and/or guests use the following Ocean Pines Association amenities/facilities? (Mumford's Landing Pool)**

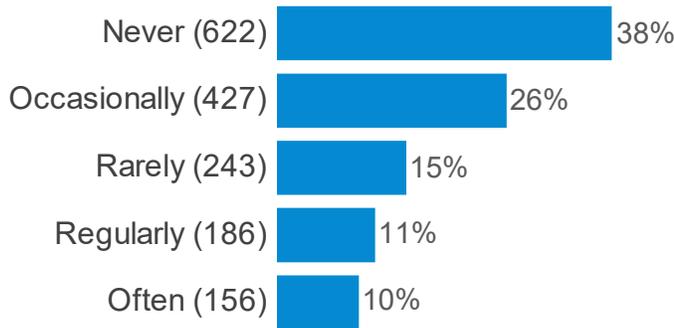


**How often do members of your household and/or guests use the following Ocean Pines Association amenities/facilities? (Swim & Racquet Club Pool)**

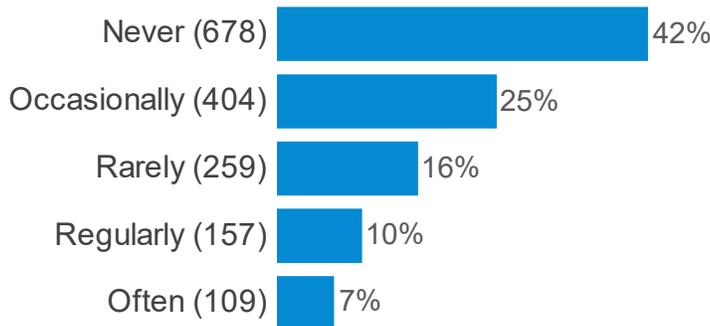


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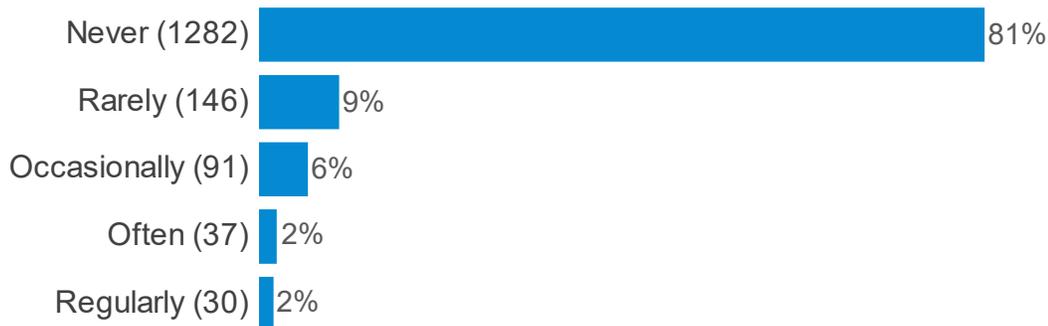
**How often do members of your household and/or guests use the following Ocean Pines Association amenities/facilities? (Oasis/Yacht Club Pool)**



**How often do members of your household and/or guests use the following Ocean Pines Association amenities/facilities? (Sports Core Pool)**

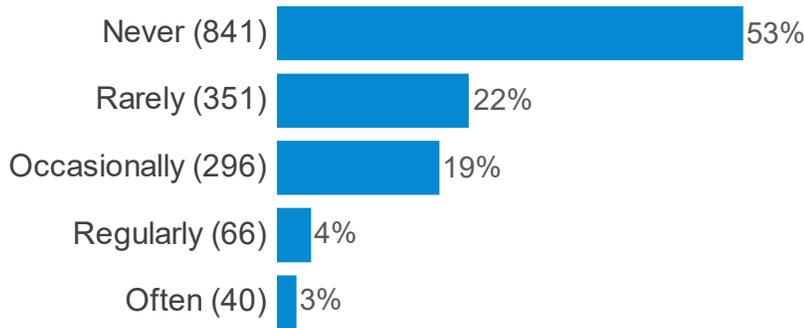


**How often do members of your household and/or guests use the following Ocean Pines Association amenities/facilities? (Tennis courts)**

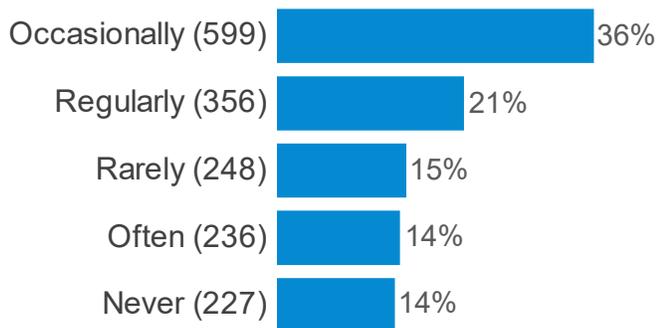


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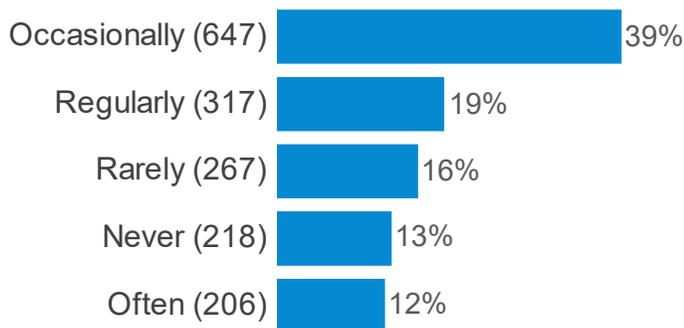
**How often do members of your household and/or guests use the following Ocean Pines Association amenities/facilities? (Tern Grille)**



**How often do members of your household and/or guests use the following Ocean Pines Association amenities/facilities? (Yacht Club)**

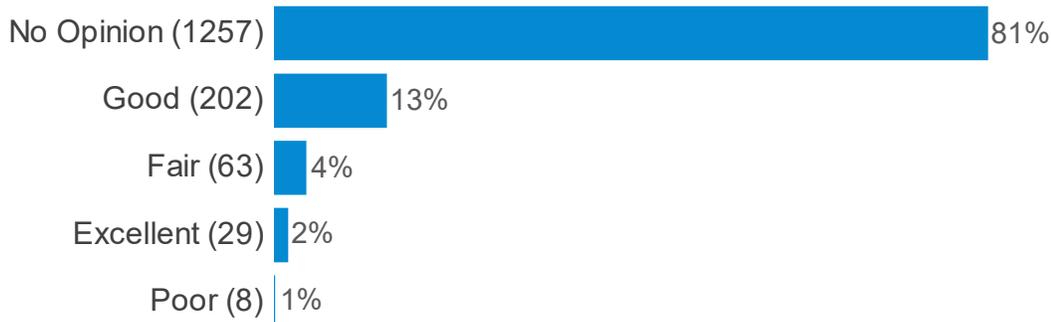


**How often do members of your household and/or guests use the following Ocean Pines Association amenities/facilities? (Year-Round Farmers & Artisans Market)**

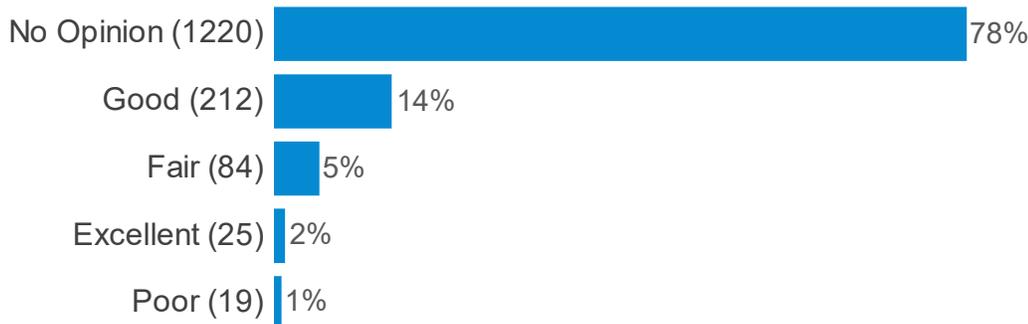


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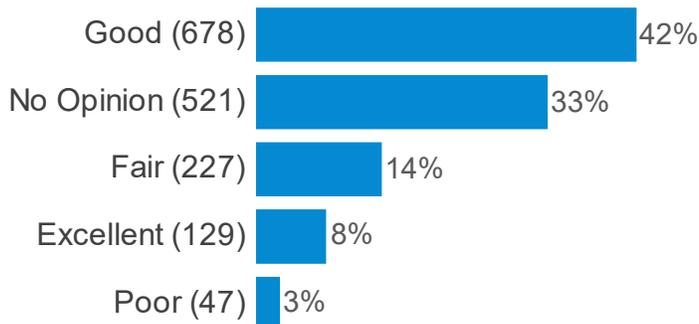
**How would you rate the overall physical condition of the following Ocean Pines Association amenities/facilities? (Baseball/softball fields)**



**How would you rate the overall physical condition of the following Ocean Pines Association amenities/facilities? (Basketball courts)**

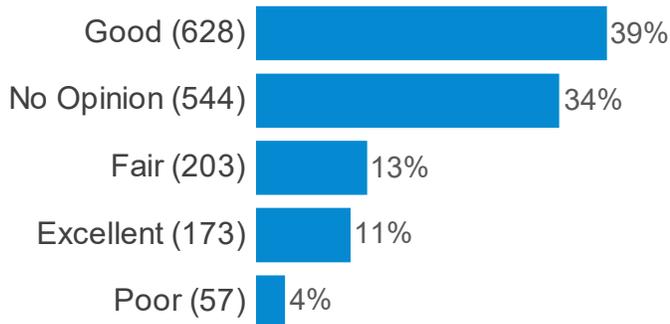


**How would you rate the overall physical condition of the following Ocean Pines Association amenities/facilities? (Beach Club)**

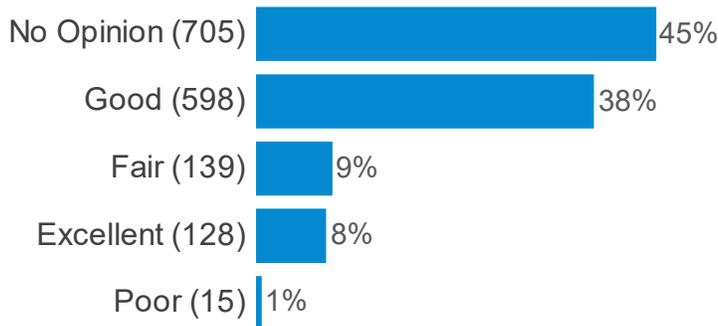


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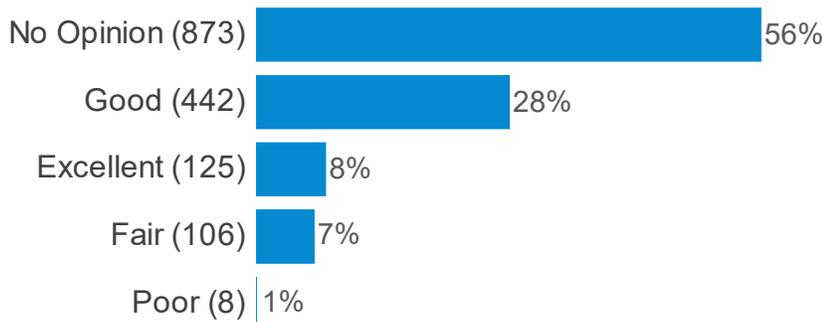
**How would you rate the overall physical condition of the following Ocean Pines Association amenities/facilities? (Beach Club parking)**



**How would you rate the overall physical condition of the following Ocean Pines Association amenities/facilities? (Beach Club Pool)**

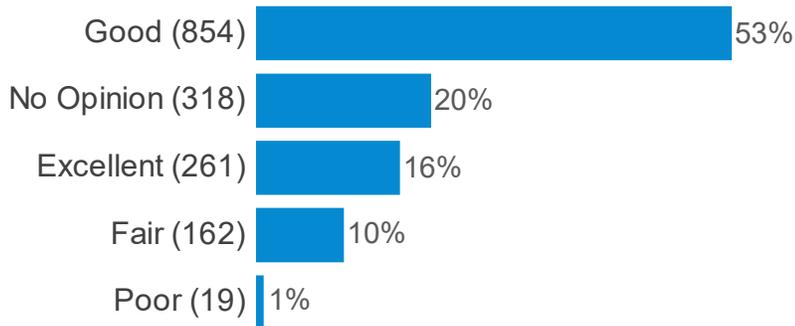


**How would you rate the overall physical condition of the following Ocean Pines Association amenities/facilities? (Boat landings)**

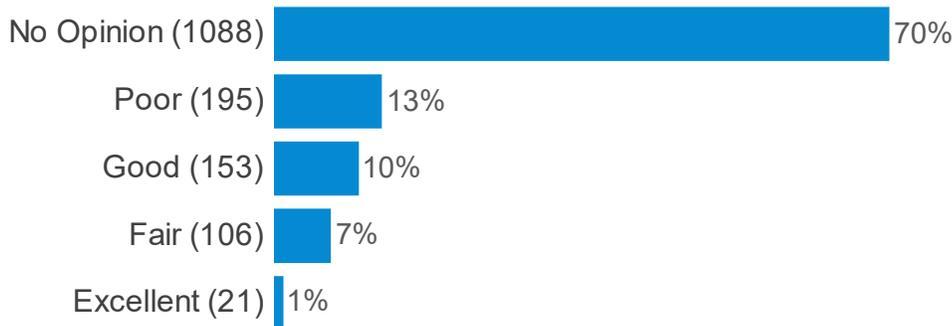


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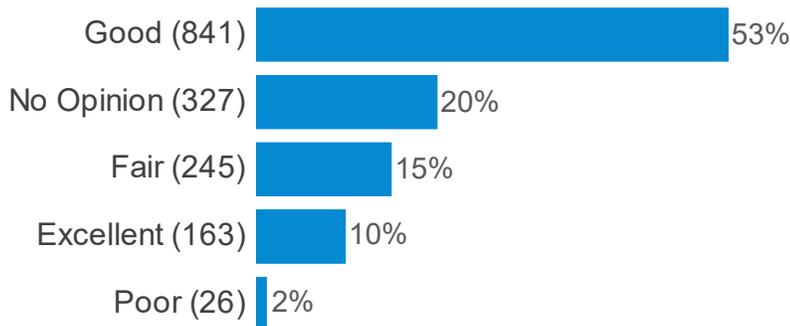
**How would you rate the overall physical condition of the following Ocean Pines Association amenities/facilities? (Community Center)**



**How would you rate the overall physical condition of the following Ocean Pines Association amenities/facilities? (Crabbing pier)**

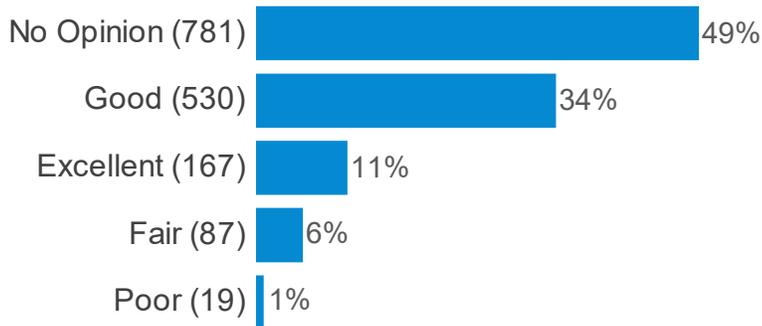


**How would you rate the overall physical condition of the following Ocean Pines Association amenities/facilities? (Community parks)**

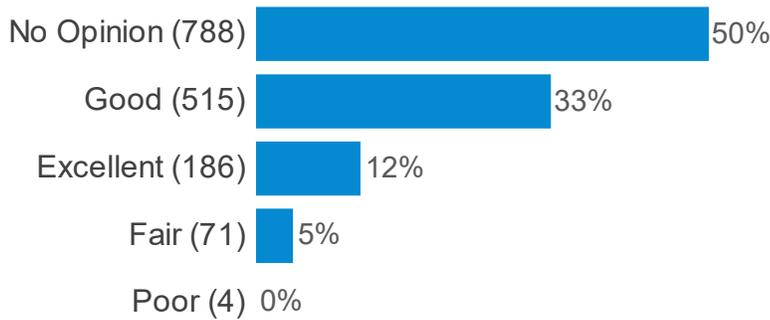


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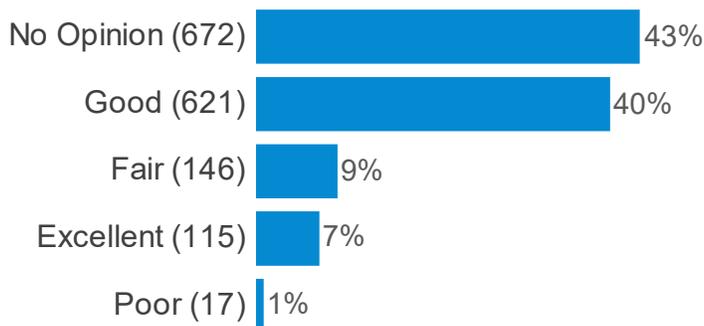
**How would you rate the overall physical condition of the following Ocean Pines Association amenities/facilities? (Golf course)**



**How would you rate the overall physical condition of the following Ocean Pines Association amenities/facilities? (Marina)**

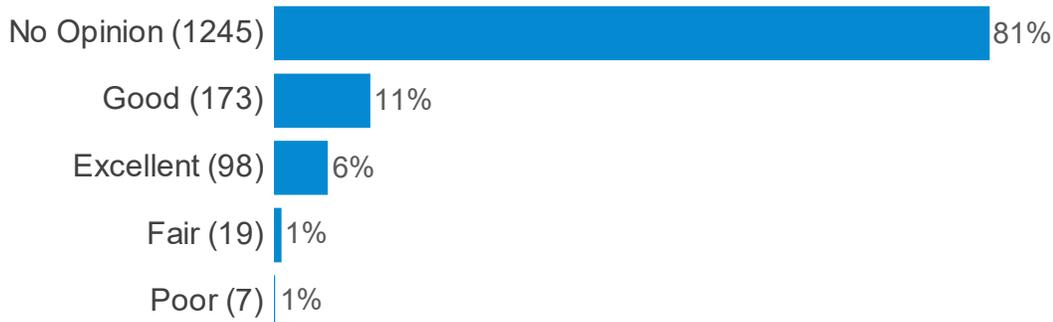


**How would you rate the overall physical condition of the following Ocean Pines Association amenities/facilities? (Meeting/gathering rooms)**

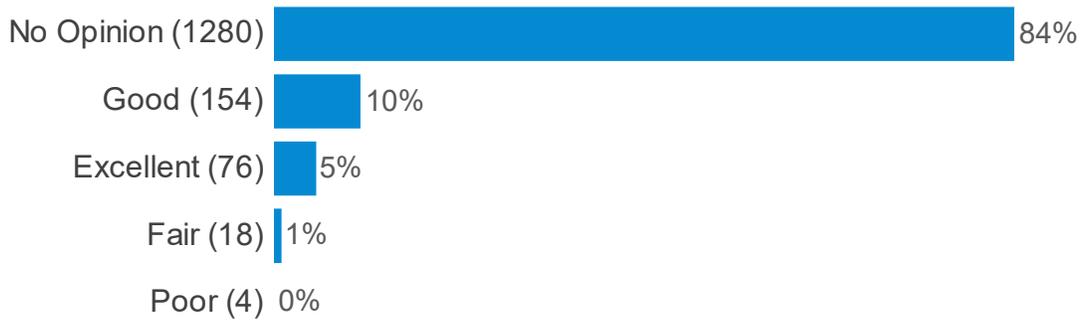


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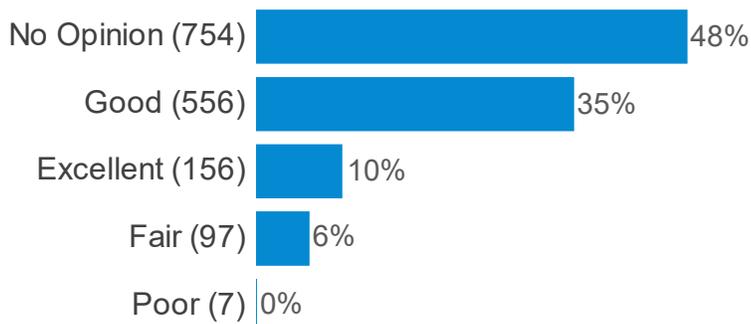
**How would you rate the overall physical condition of the following Ocean Pines Association amenities/facilities? (Pickleball courts)**



**How would you rate the overall physical condition of the following Ocean Pines Association amenities/facilities? (Platform tennis courts)**

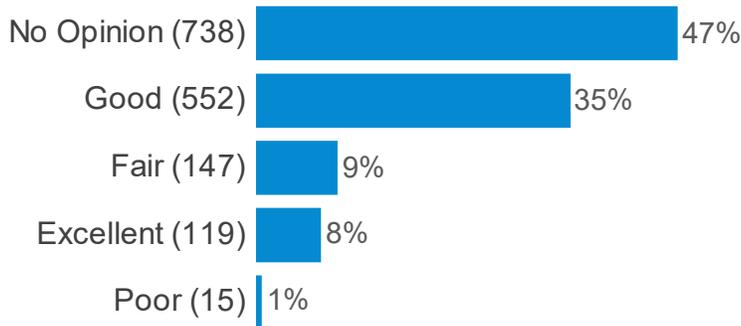


**How would you rate the overall physical condition of the following Ocean Pines Association amenities/facilities? (Mumford's Landing Pool)**

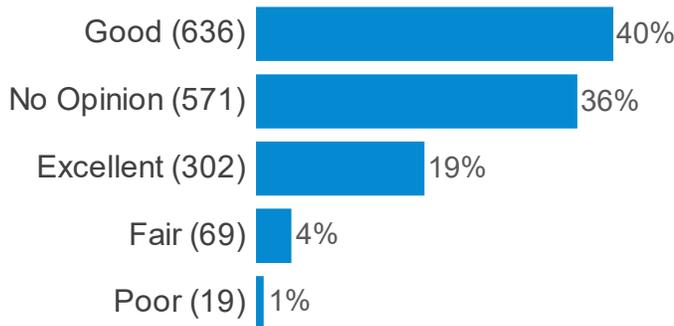


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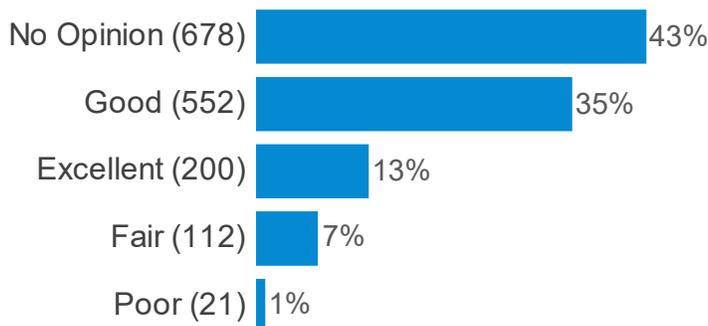
**How would you rate the overall physical condition of the following Ocean Pines Association amenities/facilities? (Swim & Racquet Club Pool)**



**How would you rate the overall physical condition of the following Ocean Pines Association amenities/facilities? (Oasis/Yacht Club Pool)**

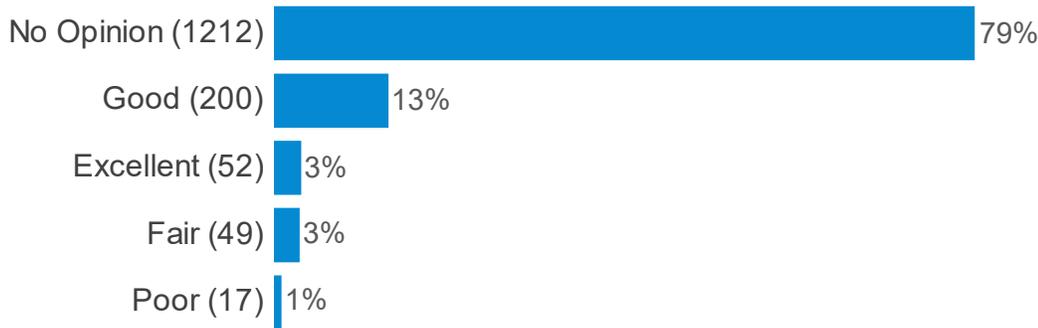


**How would you rate the overall physical condition of the following Ocean Pines Association amenities/facilities? (Sports Core Pool)**

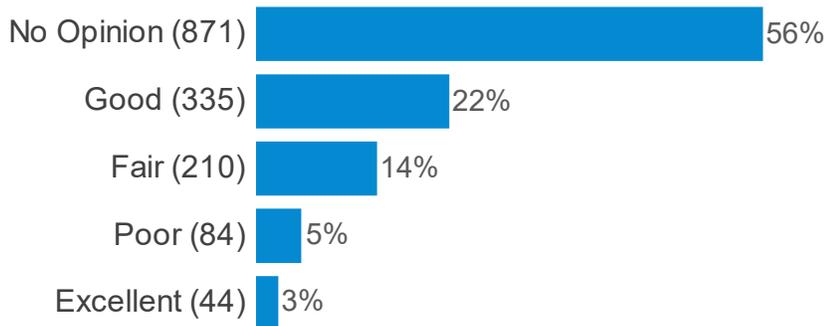


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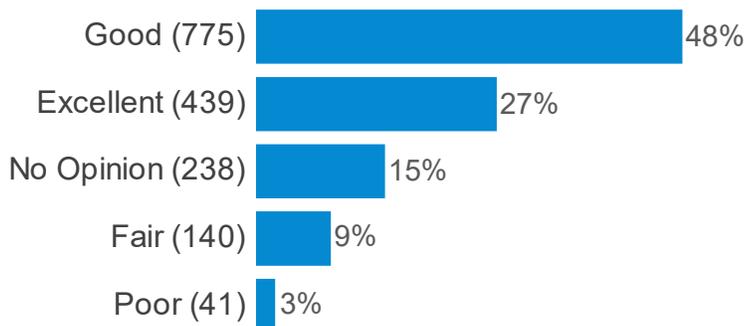
**How would you rate the overall physical condition of the following Ocean Pines Association amenities/facilities? (Tennis courts)**



**How would you rate the overall physical condition of the following Ocean Pines Association amenities/facilities? (Tern Grille)**

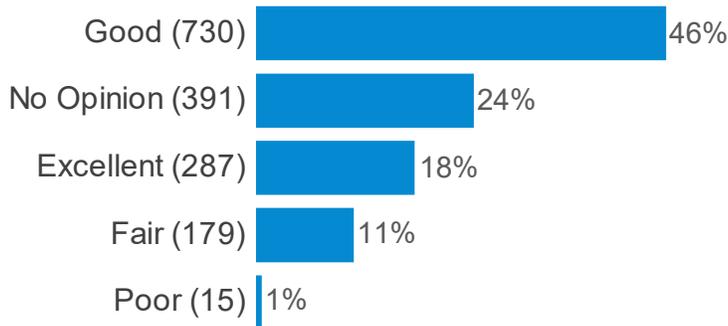


**How would you rate the overall physical condition of the following Ocean Pines Association amenities/facilities? (Yacht Club)**



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**How would you rate the overall physical condition of the following Ocean Pines Association amenities/facilities? (Year-Round Farmers & Artisans Market)**



**How would you rate the overall operation of the following Ocean Pines Association amenities/facilities? (Baseball/softball fields)**

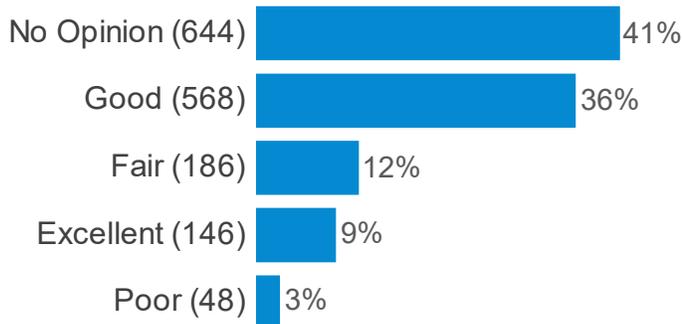


**How would you rate the overall operation of the following Ocean Pines Association amenities/facilities? (Basketball courts)**

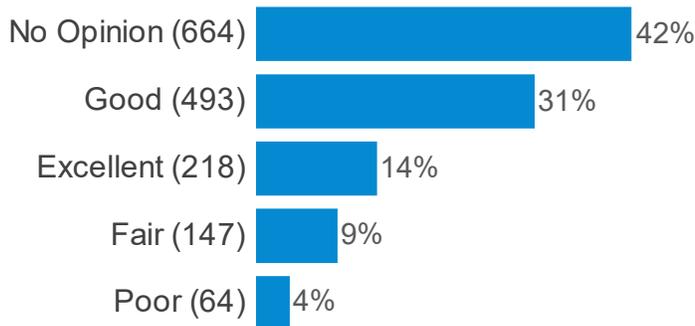


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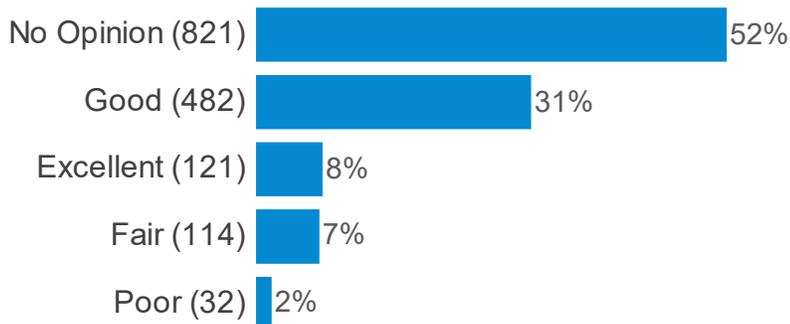
**How would you rate the overall operation of the following Ocean Pines Association amenities/facilities? (Beach Club)**



**How would you rate the overall operation of the following Ocean Pines Association amenities/facilities? (Beach Club parking)**

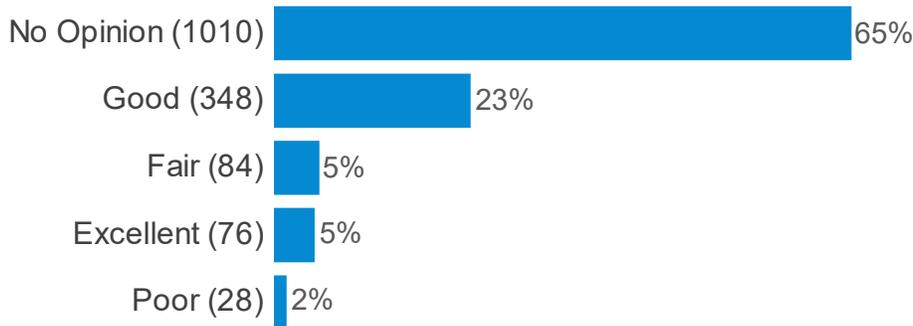


**How would you rate the overall operation of the following Ocean Pines Association amenities/facilities? (Beach Club Pool)**

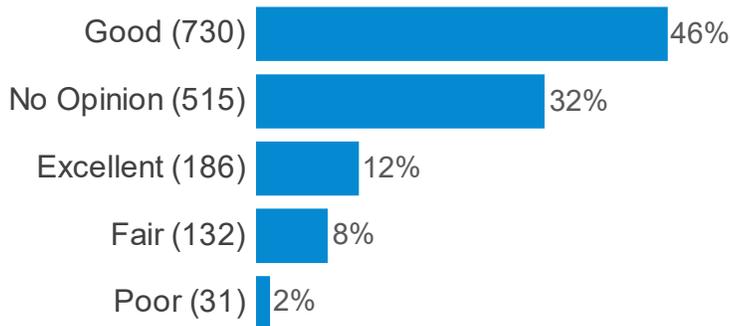


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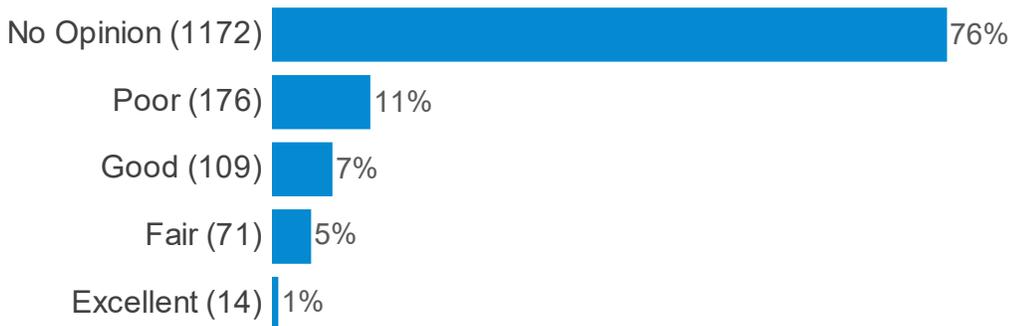
**How would you rate the overall operation of the following Ocean Pines Association amenities/facilities? (Boat landings)**



**How would you rate the overall operation of the following Ocean Pines Association amenities/facilities? (Community Center)**

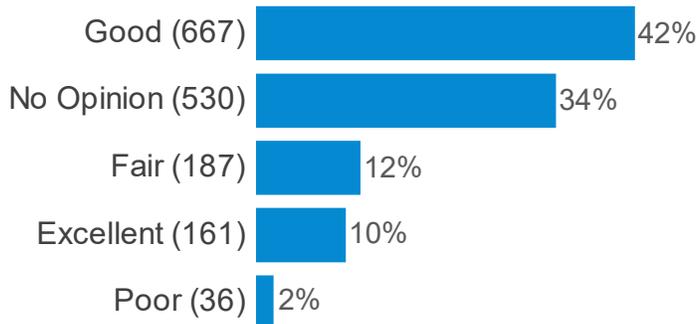


**How would you rate the overall operation of the following Ocean Pines Association amenities/facilities? (Crabbing Pier)**

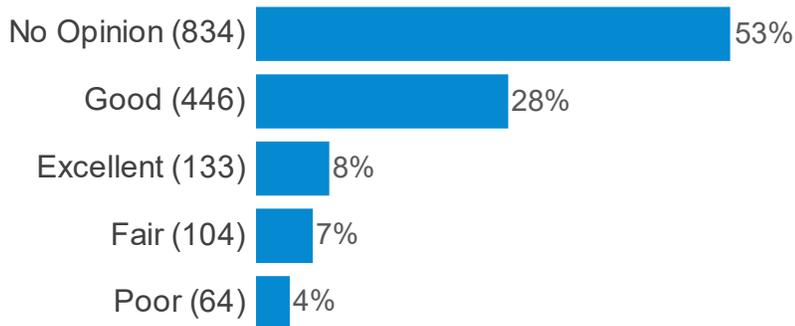


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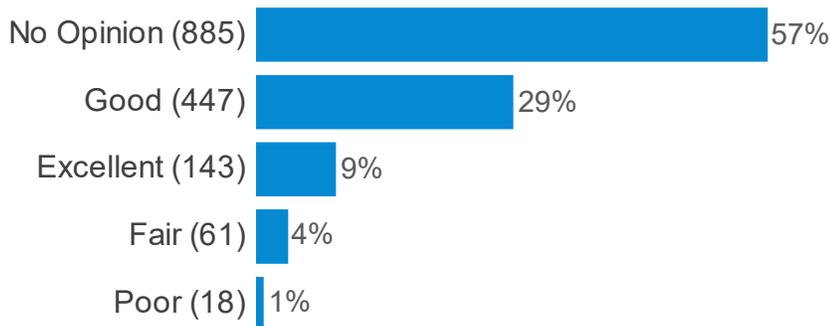
**How would you rate the overall operation of the following Ocean Pines Association amenities/facilities? (Community parks)**



**How would you rate the overall operation of the following Ocean Pines Association amenities/facilities? (Golf course)**

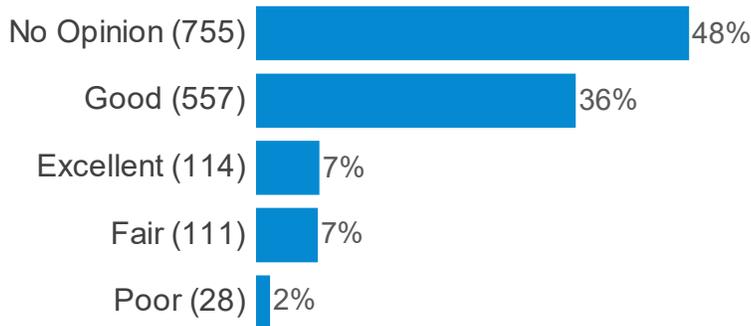


**How would you rate the overall operation of the following Ocean Pines Association amenities/facilities? (Marina)**

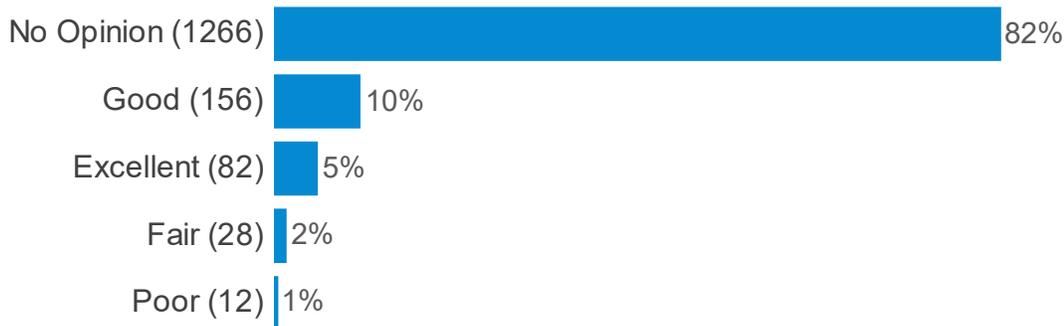


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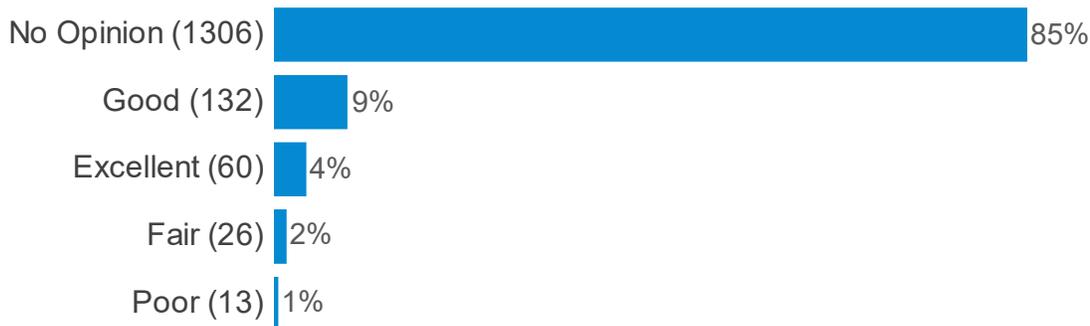
**How would you rate the overall operation of the following Ocean Pines Association amenities/facilities? (Meeting/gathering rooms)**



**How would you rate the overall operation of the following Ocean Pines Association amenities/facilities? (Pickleball courts)**

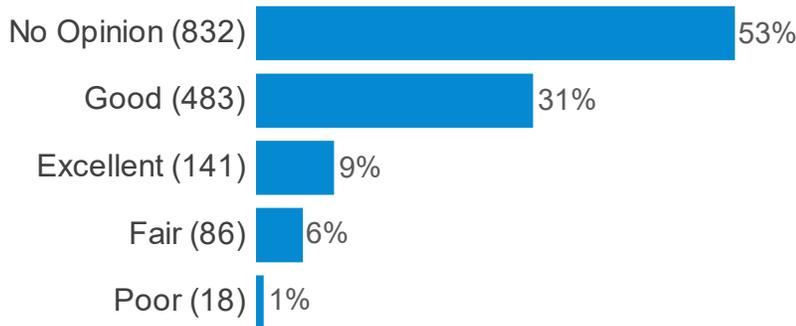


**How would you rate the overall operation of the following Ocean Pines Association amenities/facilities? (Platform tennis courts)**

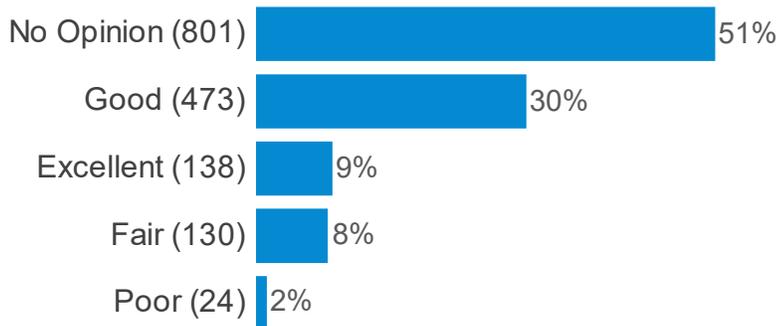


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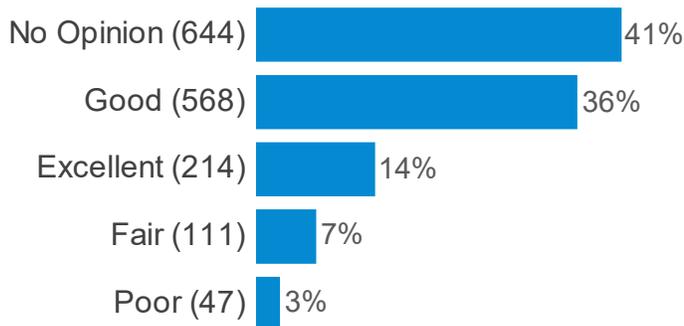
**How would you rate the overall operation of the following Ocean Pines Association amenities/facilities? (Mumford's Landing Pool)**



**How would you rate the overall operation of the following Ocean Pines Association amenities/facilities? (Swim & Racquet Club Pool)**

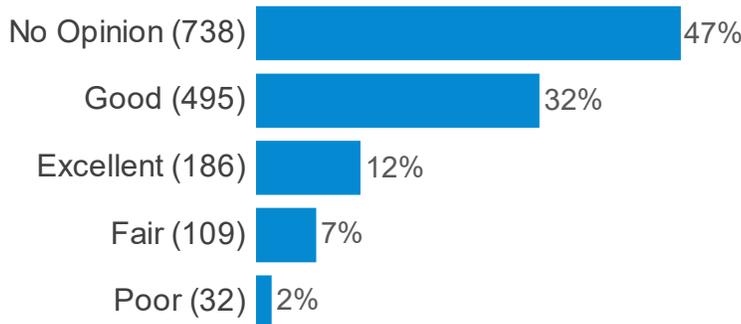


**How would you rate the overall operation of the following Ocean Pines Association amenities/facilities? (Oasis/Yacht Club Pool)**

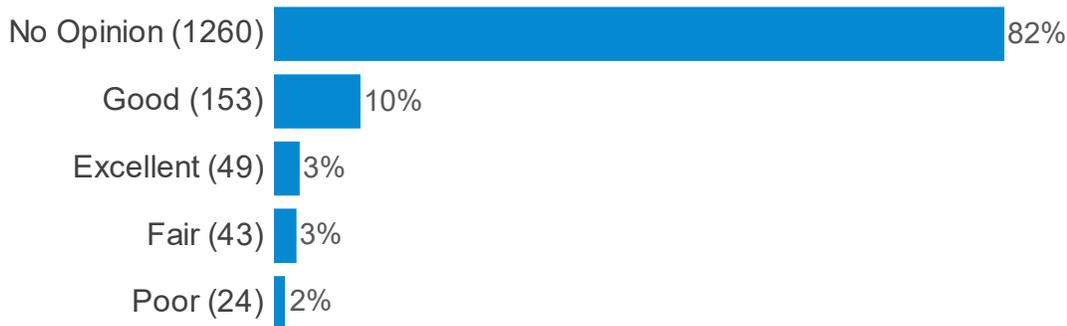


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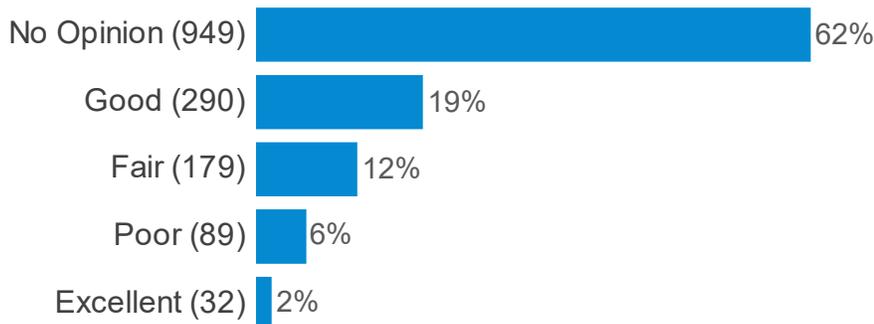
**How would you rate the overall operation of the following Ocean Pines Association amenities/facilities? (Sports Core Pool)**



**How would you rate the overall operation of the following Ocean Pines Association amenities/facilities? (Tennis courts)**

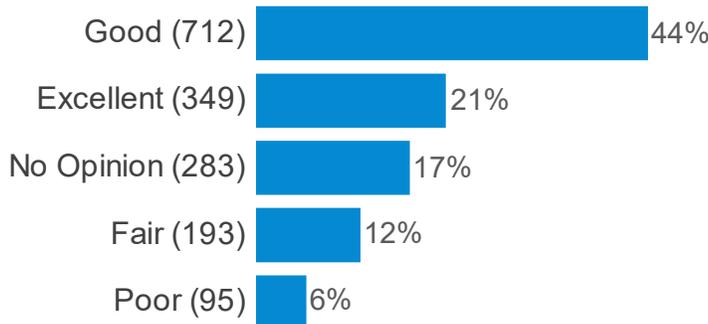


**How would you rate the overall operation of the following Ocean Pines Association amenities/facilities? (Tern Grille)**

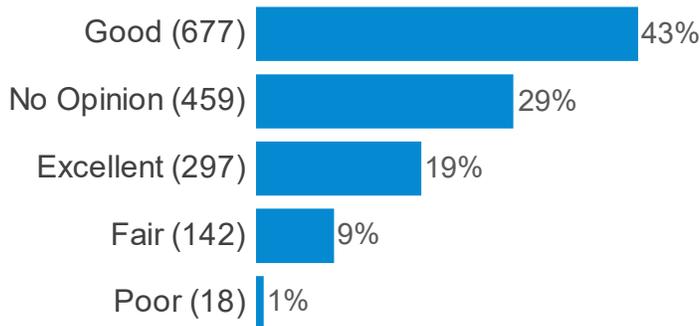


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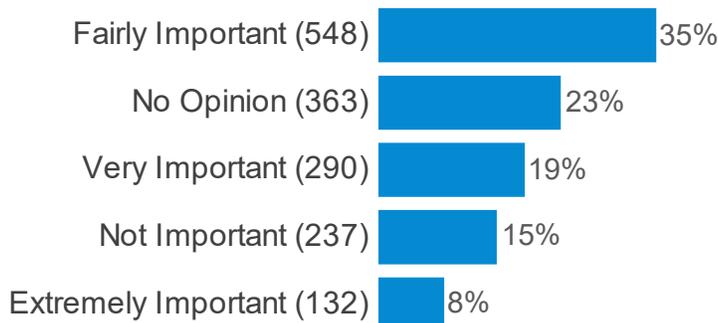
**How would you rate the overall operation of the following Ocean Pines Association amenities/facilities? (Yacht Club)**



**How would you rate the overall operation of the following Ocean Pines Association amenities/facilities? (Year-Round Farmers & Artisans Market)**

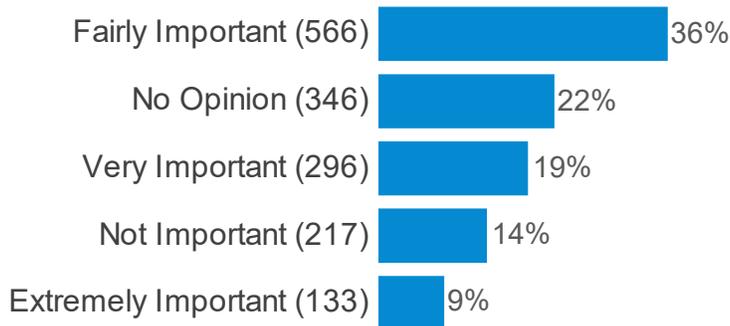


**How would you rate the importance of the following Ocean Pines Association amenities/facilities in terms of value to the overall community and property values? (Baseball/softball fields)**

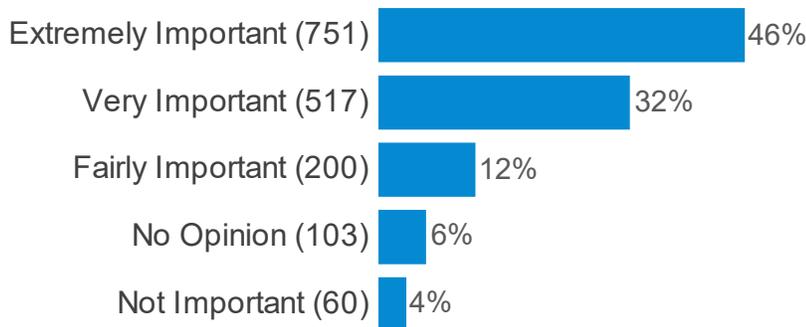


Summer 2018 Survey

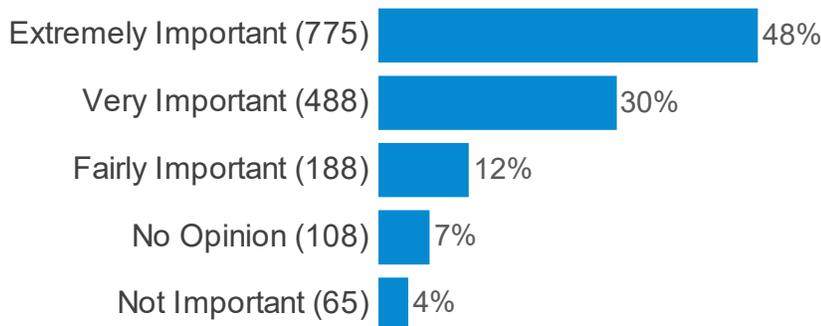
**How would you rate the importance of the following Ocean Pines Association amenities/facilities in terms of value to the overall community and property values? (Basketball courts)**



**How would you rate the importance of the following Ocean Pines Association amenities/facilities in terms of value to the overall community and property values? (Beach Club)**

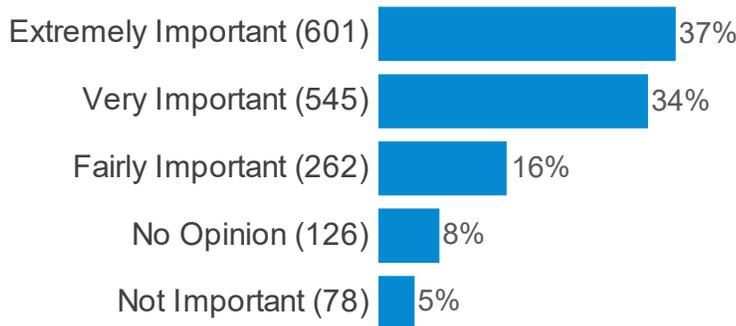


**How would you rate the importance of the following Ocean Pines Association amenities/facilities in terms of value to the overall community and property values? (Beach Club parking)**

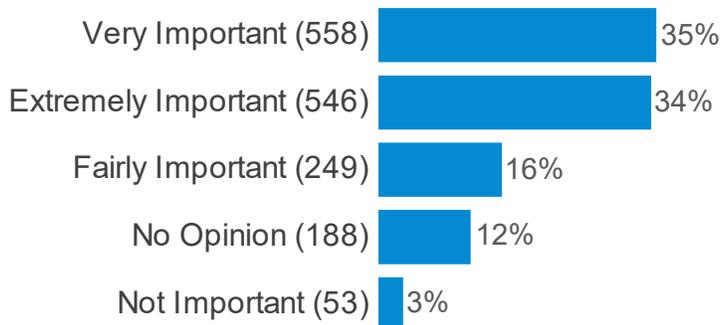


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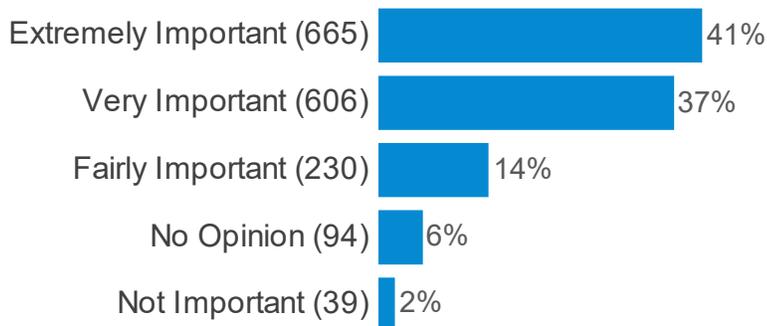
**How would you rate the importance of the following Ocean Pines Association amenities/facilities in terms of value to the overall community and property values? (Beach Club Pool)**



**How would you rate the importance of the following Ocean Pines Association amenities/facilities in terms of value to the overall community and property values? (Boat landings)**

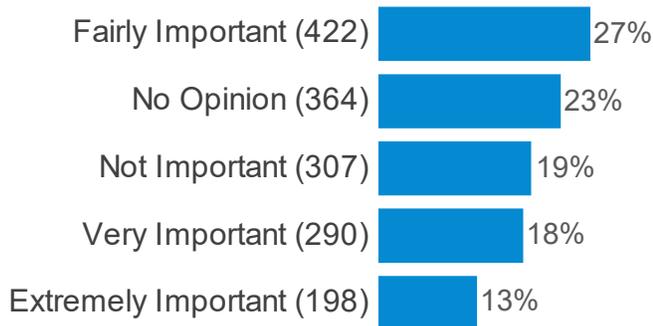


**How would you rate the importance of the following Ocean Pines Association amenities/facilities in terms of value to the overall community and property values? (Community Center)**

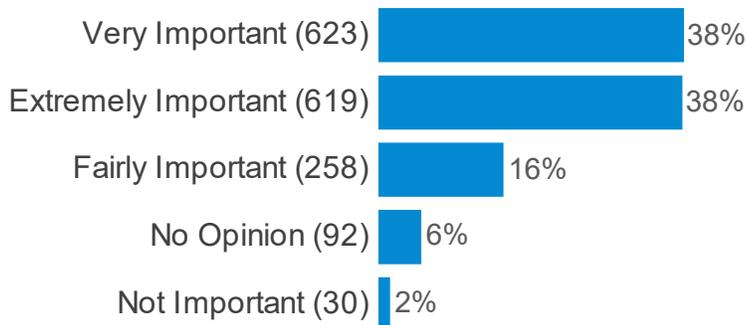


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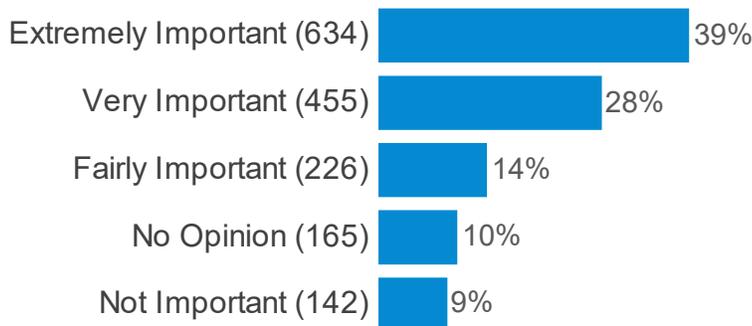
**How would you rate the importance of the following Ocean Pines Association amenities/facilities in terms of value to the overall community and property values? (Crabbing pier)**



**How would you rate the importance of the following Ocean Pines Association amenities/facilities in terms of value to the overall community and property values? (Community parks)**

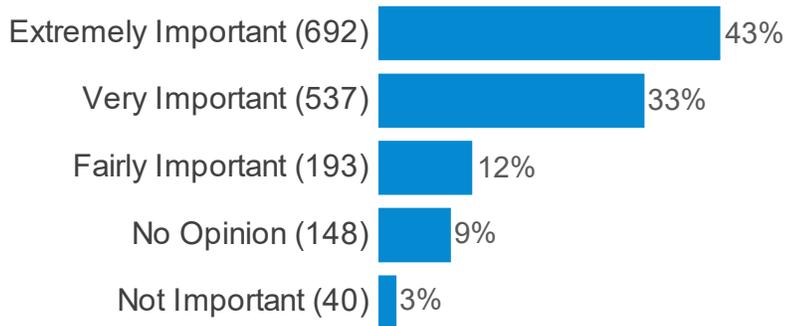


**How would you rate the importance of the following Ocean Pines Association amenities/facilities in terms of value to the overall community and property values? (Golf course)**

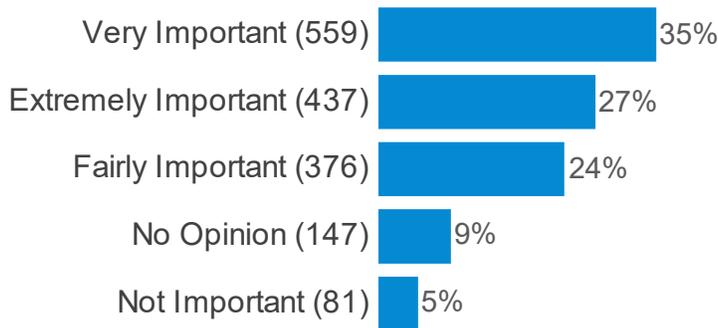


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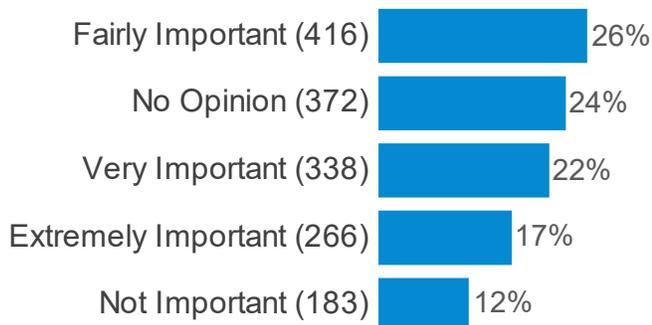
**How would you rate the importance of the following Ocean Pines Association amenities/facilities in terms of value to the overall community and property values? (Marina)**



**How would you rate the importance of the following Ocean Pines Association amenities/facilities in terms of value to the overall community and property values? (Meeting/gathering rooms)**

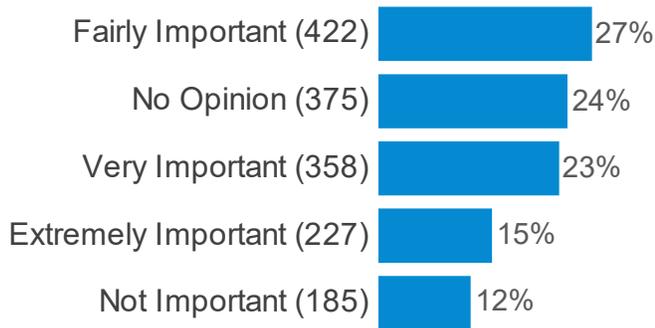


**How would you rate the importance of the following Ocean Pines Association amenities/facilities in terms of value to the overall community and property values? (Pickleball courts)**

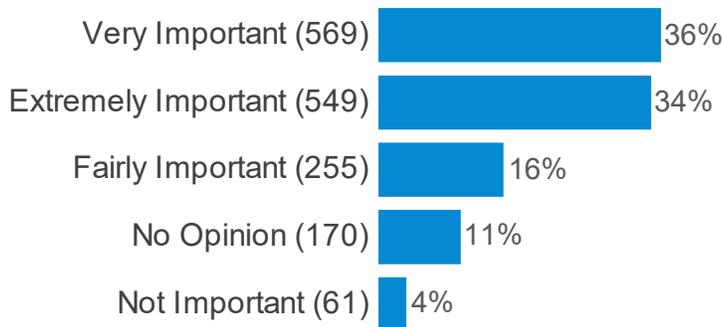


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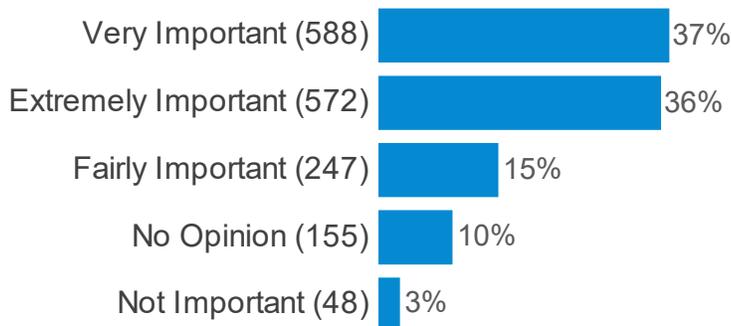
**How would you rate the importance of the following Ocean Pines Association amenities/facilities in terms of value to the overall community and property values? (Platform tennis courts)**



**How would you rate the importance of the following Ocean Pines Association amenities/facilities in terms of value to the overall community and property values? (Mumford's Landing Pool)**

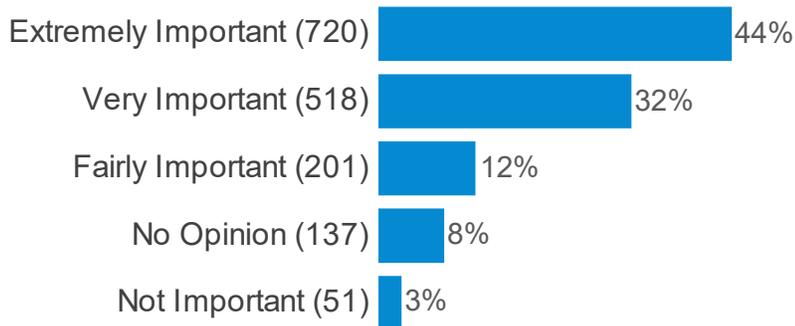


**How would you rate the importance of the following Ocean Pines Association amenities/facilities in terms of value to the overall community and property values? (Swim & Racquet Club Pool)**

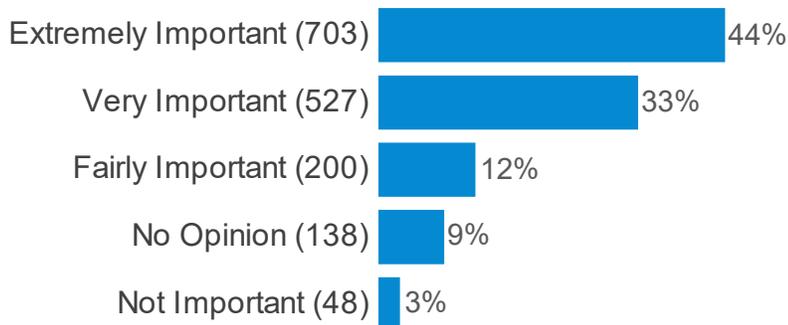


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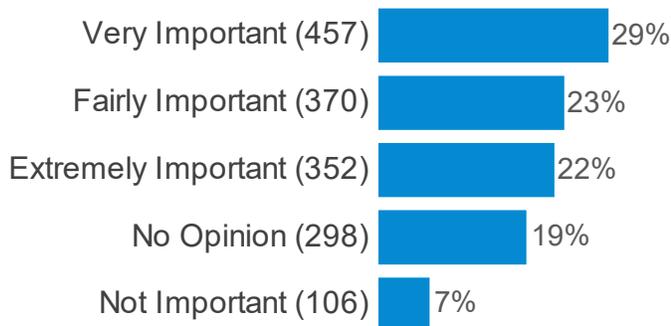
**How would you rate the importance of the following Ocean Pines Association amenities/facilities in terms of value to the overall community and property values? (Oasis/Yacht Club Pool)**



**How would you rate the importance of the following Ocean Pines Association amenities/facilities in terms of value to the overall community and property values? (Sports Core Pool)**

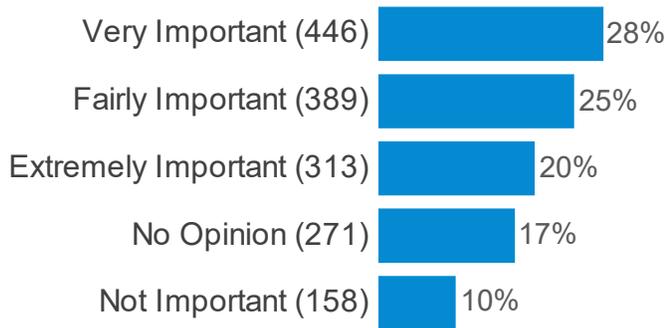


**How would you rate the importance of the following Ocean Pines Association amenities/facilities in terms of value to the overall community and property values? (Tennis courts)**

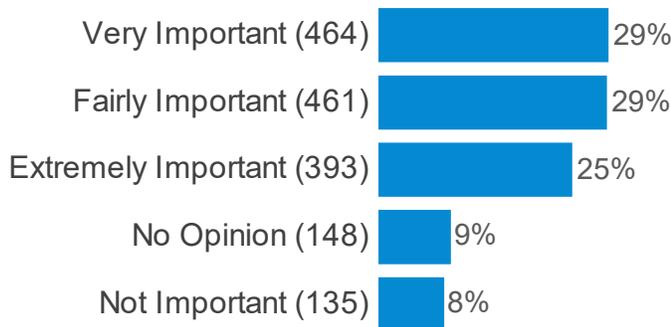


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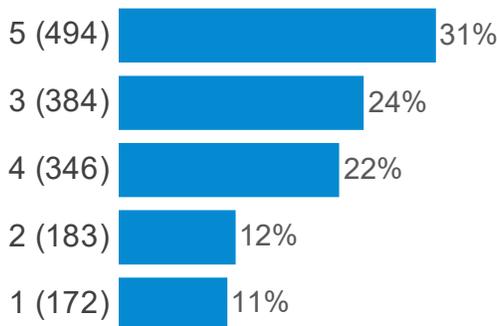
**How would you rate the importance of the following Ocean Pines Association amenities/facilities in terms of value to the overall community and property values? (Tern Grille)**



**How would you rate the importance of the following Ocean Pines Association amenities/facilities in terms of value to the overall community and property values? (Year-Round Farmers & Artisans Market)**

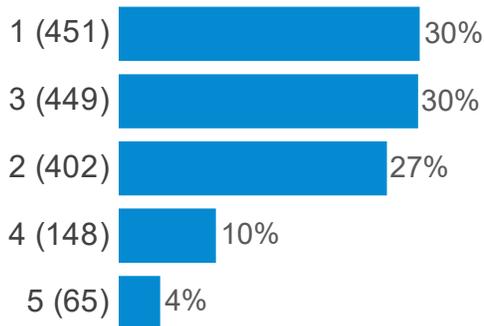


**In your opinion, what should be the level of priority for development of each of the following amenities/facilities/infrastructures/programs (with 1 being the lowest priority and 5 being the highest priority)? (Administration Building/Police Department)**

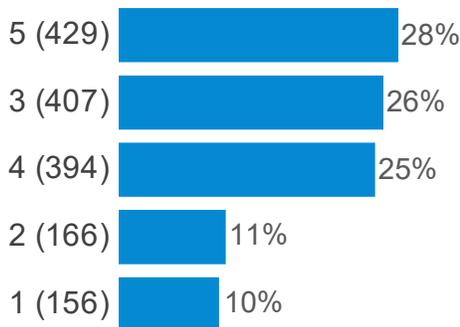


Summer 2018 Survey

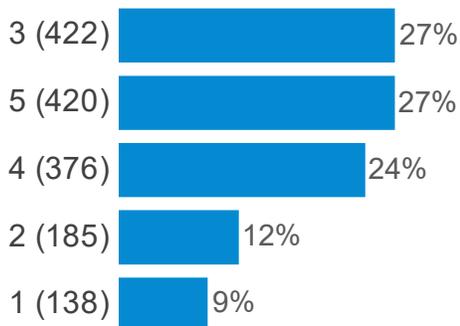
**In your opinion, what should be the level of priority for development of each of the following amenities/facilities/infrastructures/programs (with 1 being the lowest priority and 5 being the highest priority)? (Arts & Crafts building)**



**In your opinion, what should be the level of priority for development of each of the following amenities/facilities/infrastructures/programs (with 1 being the lowest priority and 5 being the highest priority)? (Beach Club building)**

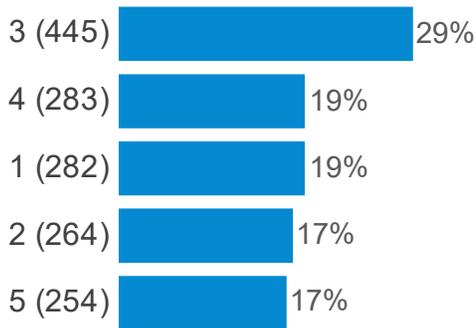


**In your opinion, what should be the level of priority for development of each of the following amenities/facilities/infrastructures/programs (with 1 being the lowest priority and 5 being the highest priority)? (Bulkhead replacement)**

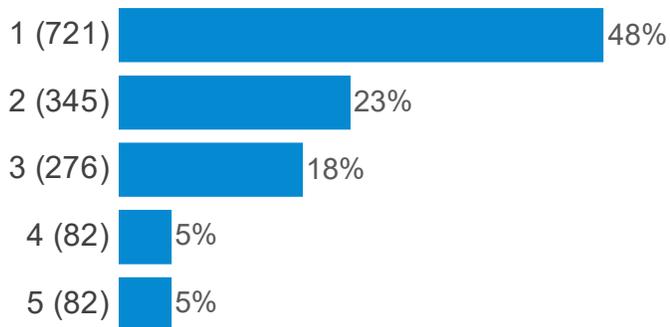


Summer 2018 Survey

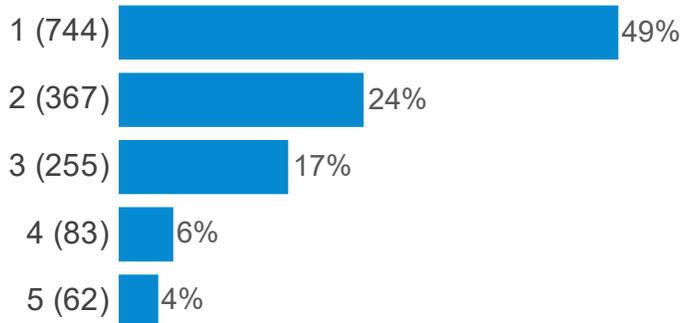
**In your opinion, what should be the level of priority for development of each of the following amenities/facilities/infrastructures/programs (with 1 being the lowest priority and 5 being the highest priority)? (Golf Club building)**



**In your opinion, what should be the level of priority for development of each of the following amenities/facilities/infrastructures/programs (with 1 being the lowest priority and 5 being the highest priority)? (Covered pickleball courts)**

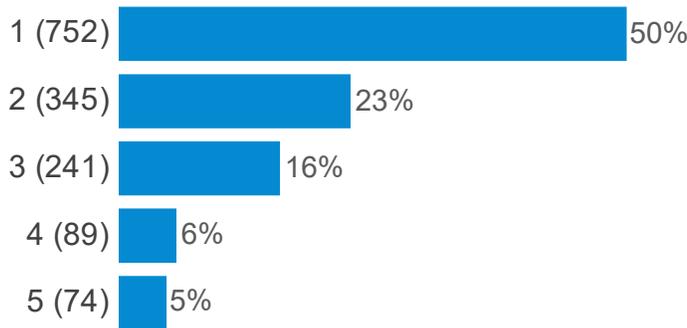


**In your opinion, what should be the level of priority for development of each of the following amenities/facilities/infrastructures/programs (with 1 being the lowest priority and 5 being the highest priority)? (Covered platform tennis courts)**

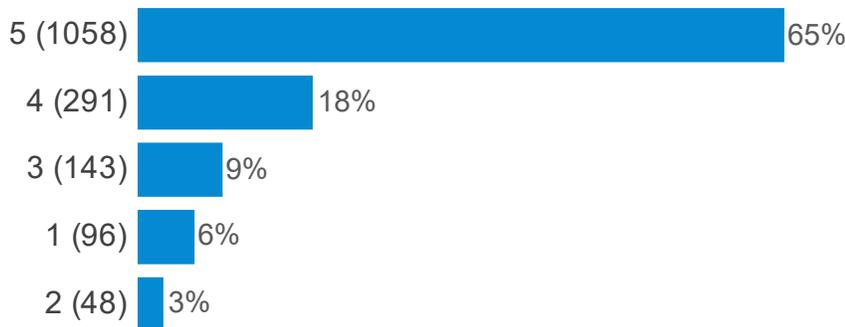


Summer 2018 Survey

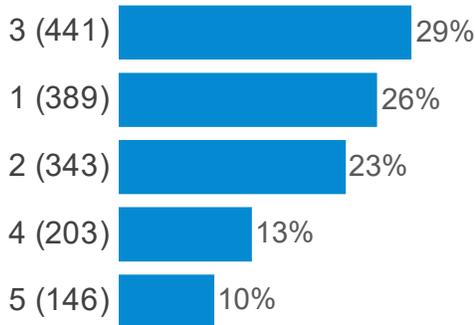
**In your opinion, what should be the level of priority for development of each of the following amenities/facilities/infrastructures/programs (with 1 being the lowest priority and 5 being the highest priority)? (Covered tennis courts)**



**In your opinion, what should be the level of priority for development of each of the following amenities/facilities/infrastructures/programs (with 1 being the lowest priority and 5 being the highest priority)? (Drainage)**

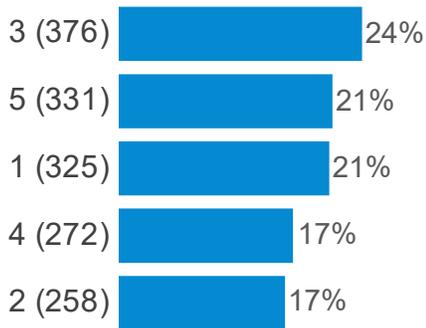


**In your opinion, what should be the level of priority for development of each of the following amenities/facilities/infrastructures/programs (with 1 being the lowest priority and 5 being the highest priority)? (Expansion of Sports Core facility)**

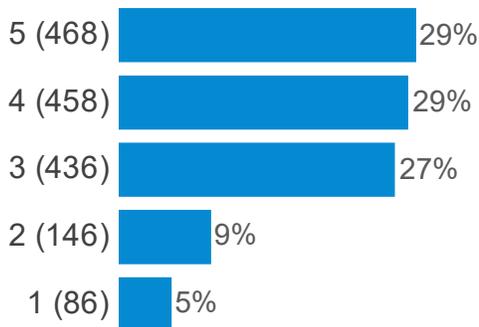


Summer 2018 Survey

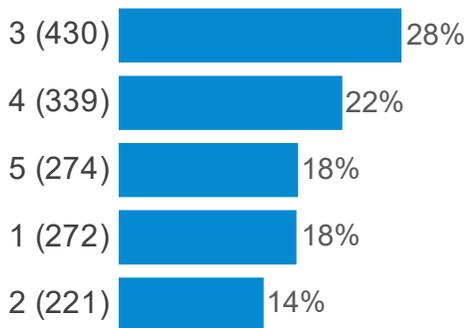
**In your opinion, what should be the level of priority for development of each of the following amenities/facilities/infrastructures/programs (with 1 being the lowest priority and 5 being the highest priority)? (Fitness center)**



**In your opinion, what should be the level of priority for development of each of the following amenities/facilities/infrastructures/programs (with 1 being the lowest priority and 5 being the highest priority)? (General community landscaping)**

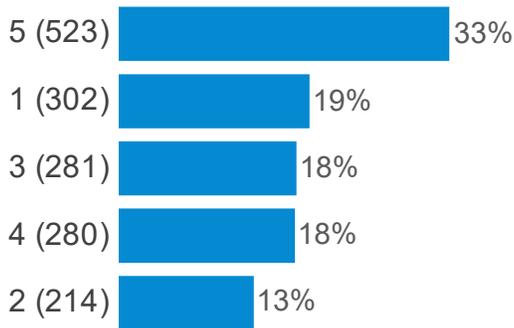


**In your opinion, what should be the level of priority for development of each of the following amenities/facilities/infrastructures/programs (with 1 being the lowest priority and 5 being the highest priority)? (Golf course drainage infrastructure)**

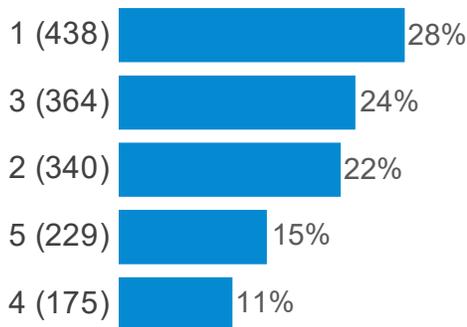


Summer 2018 Survey

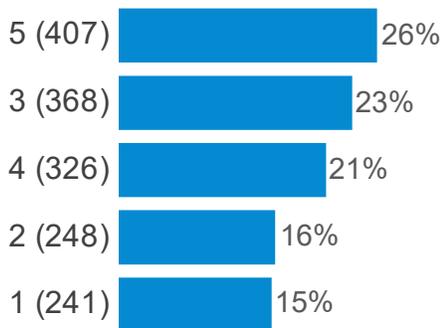
**In your opinion, what should be the level of priority for development of each of the following amenities/facilities/infrastructures/programs (with 1 being the lowest priority and 5 being the highest priority)? (Lighting of intersections along Ocean Parkway)**



**In your opinion, what should be the level of priority for development of each of the following amenities/facilities/infrastructures/programs (with 1 being the lowest priority and 5 being the highest priority)? (Lighting of South Gate Pond trail)**

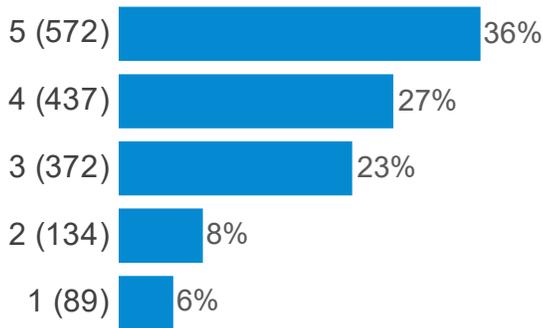


**In your opinion, what should be the level of priority for development of each of the following amenities/facilities/infrastructures/programs (with 1 being the lowest priority and 5 being the highest priority)? (Mailboxes)**

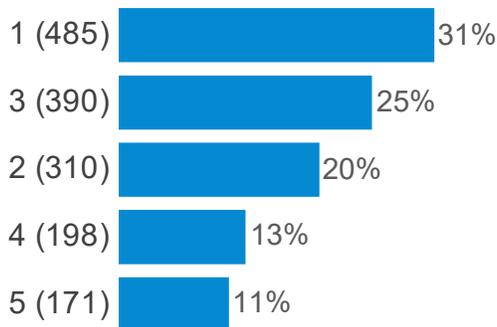


Summer 2018 Survey

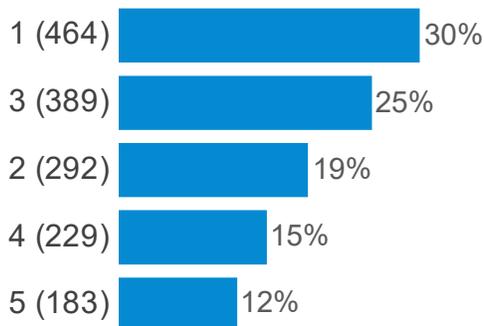
**In your opinion, what should be the level of priority for development of each of the following amenities/facilities/infrastructures/programs (with 1 being the lowest priority and 5 being the highest priority)? (Road paving)**



**In your opinion, what should be the level of priority for development of each of the following amenities/facilities/infrastructures/programs (with 1 being the lowest priority and 5 being the highest priority)? (Transportation - providing within Ocean Pines)**

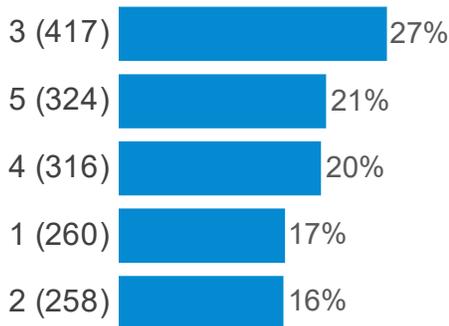


**In your opinion, what should be the level of priority for development of each of the following amenities/facilities/infrastructures/programs (with 1 being the lowest priority and 5 being the highest priority)? (Transportation - providing to outside Ocean Pines )**

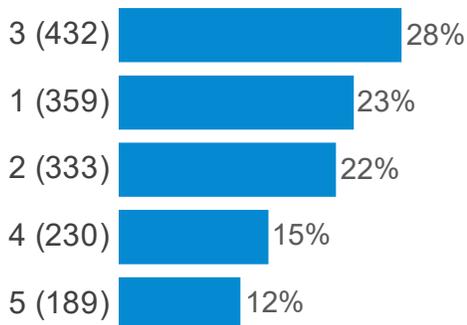


Summer 2018 Survey

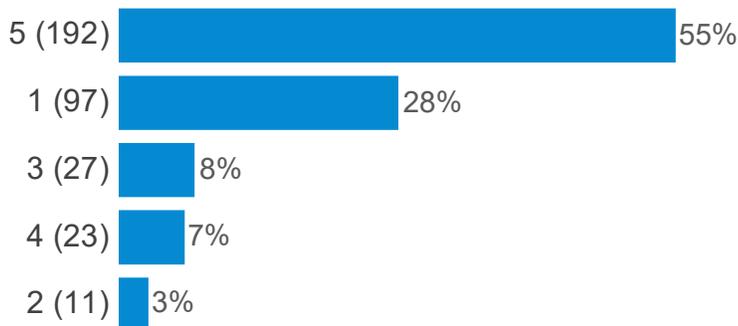
**In your opinion, what should be the level of priority for development of each of the following amenities/facilities/infrastructures/programs (with 1 being the lowest priority and 5 being the highest priority)? (Improve the North Gate entrance)**



**In your opinion, what should be the level of priority for development of each of the following amenities/facilities/infrastructures/programs (with 1 being the lowest priority and 5 being the highest priority)? (Improve the South Gate entrance)**



**In your opinion, what should be the level of priority for development of each of the following amenities/facilities/infrastructures/programs (with 1 being the lowest priority and 5 being the highest priority)? (Other)**



## Summer 2018 Survey

**Please specify "other":**

Lighting

LIGHTING ALL INTERSECTIONS BY STREET SIGNS USE SOLAR LIGHTS

YACHT CLUB ENTRANCE NEW SOUTHSIDE ENTRANCE/EXIT

TREE REMOVAL LIMBING UP OF TREES DECREASE OVERGROWTH OF BUSHES, TREES

LIGHTING OR REFLECTORS ON OCEAN PKWY

BEACH CLUB POOL OPEN LATER IN SEASON AND EXTENDED HOURS FREE WITH HOA DUES

FITNESS CNTR

DOG PARK

SENIOR SWIMMING POOL

line Roads

OUTSOURCING (FINANCE/HR/ETC)

BIKE RACKS

THE ROADWAY AT SOUTH GATE HAS TOO MAY POTHOLE.

CLEAN DITCH

STREET SIGNS

WALKING TRL

KEEP GEESE OUT OF POND

PROPERTY OWNERS NOT TAKEN CARE OF HOME AND LAND

GRASS AT DRAINS

LINE MARKING ALONG PAVED ROADS

COUNTRY CLUB

FIRE &amp; EMS

DOG PARK

GRASS CUTTING ON SIDE STREETS

ALL YARDS

SAFETY CONCERNS BETTER LIGHTING AT NIGHT

OVER HEAD TREES ON ROADWAY

CLEAR UP TRAFFIC VISION

LIGHTS ALL OVER

PROTECTED BIKE/WALK/JOB LANE ON 1 SIDE OF OCEAN PKWY

ROAD DAMAGE BY WOC. CTY.

COMM CENTER

TERN GRILLE

DRAINAGE IN MY YARD

ENLARGE STREET SIGNS

ENFORCE PARKING ON SHOULDER/BIKE LANES (ESP. BY TRUCKS)

WHY DO WE HAVE SEVERAL WHT AQUATIC VANS?

PAINT ROADS LINES

Summer 2018 Survey

**Please specify "other":**

CABLE & CELL COVERAGE

drainage

STRONG FISCAL

4 WAY STOP

MORE WALK TRAILS BIKE

PAVE PATHS

BOAT RAMPS

CRABBING PIER

CRAB PIER

SPEED SIGNS

IMPROVING OVERGROWN PROPERTIES

CROSSWALKSAT PARKS & BUSY INTERSECTIONS

COMCAST

IMPROVE LANDSCAPING OF GOLF COURSE

DITCH CLEARING

GRASS CUTTING ALONE DITCHES

DITCHES

INTERNET

STOP LOSING \$

LONG TERM FISCAL PLANNING WITH CAPITAL RESERVE FUNDING

MOSQUITO CONTROL

FLOODING ON PROPERTIES

PLAYGROUNDS

HOME OWNERS KEEP UP WITH PROPERTIES

Street Lights

HIDDEN POND PARKING

COUNTRYCLUB

STREETLITES

SPORTS CORE LOCKER AREA PUBLIC WIFI IN OP BLDGS

BEACH PARKING

WHAT IS SGE?

CLEAN DITCHES

BRIDGES

COMMUNITY CENTER

PARKWAY WALKING AND BIKING TRAIL

Crabbing Pier

BIKE tRAIL

OTHER

## Summer 2018 Survey

**Please specify "other":**


---

 PARKS/PIERS
 

---

 I LIVE IN THE PARKE AND STRONGLY RESENT THE EXTRA \$'S IT COST IN OCEAN PINES.
 

---

 STOP WASTING MONEY
 

---

 DRAINAGE VERY IMPORTANT
 

---

 ALL ADULT POOL
 

---

 STAGE INSIDE FACILITY FOR PERFORMING
 

---

 OTHER
 

---

 RACQUET CTR
 

---

 NO OPINION
 

---

 PLAYGROUND
 

---

 BIKE PATHS
 

---

 COUNTRY CLUB
 

---

 ROADSIDE PATHS
 

---

 TAKE CARE OF WHAT IS HERE, STOP BUILDING NEW AND SPENDING MONEY
 

---

 TRIED TO HAVE DRAINAGE DONE AT OUR ADDRESS A NUMBER OF TIMES
 

---

 Crab Pier
 

---

 SPEEDING
 

---

 TREE TRIMMING, BRUSH REMOVAL
 

---

 GOOSE CONTROL
 

---

 RESIDENTIAL DRAINAGE MAINTENANCE IS A DISGRACE!
 

---

 POWER WASHING SIGNS
 

---

 PARKWAY LITES
 

---

 ROTERIES
 

---

 MORE STREET SIGNS
 

---

 SIDEWALKS LIGHTING ON RESIDENTIAL ROADS
 

---

 FREE POOLS FOR RESIDENTS ONLY
 

---

 GEESE AWAY
 

---

 PAINT WHITE LINES/RIGHT SIDE ROAD YELLOW LINES/LEFT SIDE ROAD
 

---

 UNDERGROUND WATER PIPE REPLACEMENT
 

---

 GLOBES ON BRIDGE MUST BE REPLACED THEY ARE A DISGRACE
 

---

 BIKE LANE ON PKWY
 

---

 NONE
 

---

 SPEED LIMIT ENFORCEMENT
 

---

 IMPROVE WINTERIZATION OF SPORTS CORE POOL-TOO COLD SALT WATER PURIFICATION
 

---

 street/signs
 

---

 SIDEWALKS
 

---

 BEACH CLUB PARKING 5
 

---

 BIKE TRAILS
 

---

## Summer 2018 Survey

**Please specify "other":**


---

DOG PARK

---

STAGE PLAYS

---

RESPONSE OF BOARD AND GP

---

BIKE LANES WALKING LANES

---

OUTSOURCE FOOD SERVICE AT TERN GRILLE

---

CRABBING PIER REMOVE OR REPAIR OR REPLACE

---

BIKE PATHS

---

PARKS VACANT HOMES

---

BIKE/WALK LANE

---

CRABBING PIER

---

Culverts

---

STREET LIGHTS

---

SPEED LIMIT ENFORCEMENT

---

SEE COMMENTS LOWER SPEED LIMITS

---

LANDSCAPE SOUTH GATE POND (LAKE)

---

ST. LIGHTING

---

CRABBING PIER

---

BEACH ACCESS MAKE WALKWAY HANDICAP FRIENDLY (HARD PATH, NOT SOFT SAND)

---

NO OPINION

---

PARKS

---

MOW DITCHES

---

SPEED BUMPS

---

LIGHTS PLEASE

---

LIGHTING THROUGHOUT OP

---

PED/BIKE SAFETY

---

BIKE/PED SAFETY

---

NO LIGHTS ON OCEAN PKWY

---

CODE ENFORCEMENT

---

Cleaning up the water in the canals, making a "beach" area maybe by one of the pools

---

Restoration of drains and ditches paid by existing ASSOC fees!

---

Cost to use facilities is outrageous....few free passes per household....people would get engaged

---

Update Community Center kitchen. Appliances getting old and sometimes not well maintained by some

---

Minor Detail: Sign stating:"Last entrance to the YC" to avoid the many u-turns before Osprey Pt Gate

---

Street lighting for safety and so our children can play and trick or treat.

---

Better monitoring of the condition of our parks; they have deteriorated over the past few years.

---

I think we spend a lot of money on the golf course we need to CLOSE IT.

---

Priority should be given to maintaining OP assets in place and not to building new assets.

---

Snow removal needs to be greatly improved!

---

## Summer 2018 Survey

**Please specify "other":**

Oversight of OUR money!

food eaterys in Ocean Pines

Bathrooms on golf course need to be completely redone new fixtures paint etc, they are a disgrace

Lighted pickleball courts

Maintenance of drainage ditches in front of homes - grass cutting and pest control.

The poor maintenance of landscaping throughout the community definitely detracts from the appeal.

Improve internet connectivity

Pools should not be open to the public on holidays in season. Owners can't get in due to crowds

Street lighting on other streets other than ocean parkway

Maintain the appearance of homes within the community

Add south gate entrance

Dredge canals

Drainage and roads have deteriorated severely in the past years!

long term planning for sea level rise wrt water, sewer, buklheads, roads. Invest in gps digital map

Skate board park

Maintance of all facilities and clubs

it is dangerous driving at night. people walking.dogs.at night are not safe.

Terrible renovation for disabled at beach club: slanted floor, no sink beside commode, more

Easier process for removing "some" trees that are need to be removed, dangerously close to homes.

Keeping roads passable in winter

Traffic violations at north gate entrance. Turns from Racetrack road to the Parkway against red.

Going after absent homeowners' who leave their property in major disrepair/unsightly appearance.

Where is the Dog Park in all of this? It's an important amenity for many residents.

Painting lines on roadways

Provide more and improved parking for the farmers market

Families should take care of their properties

Discontinue driveway delivery of newspapers except for owners who opt in. Makes for trashy appearanc

I would to see better management decisions made toward the planning and operation of exist amenities

Monitoring upkeep of properties. Uneven appearances distract from overall community & property value

Ocean Pines needs to put in more lighting on the Parkway and side streets.

Increasing indoor pickleball hours and courts; Golf cart and bike friendly community

Path the southgate pond trail

YACHT CLUB

let the ducks and geese live in peace

Provide another road in and out of the Pines with a traffic light for safety in emergency.

More lighting in the streets of each community

golf club house

Regular easement cutting, leaf and branch removal schedule

## Summer 2018 Survey

**Please specify "other":**

Keep geese under control. More affordable beach club. Crabbing locations

Getting Comcast into the community

The grounds for the farmers market need to be better maintained. Roots should be painted orange.

Posting of signs & video channel 78 pickup your dog feces. Don't litter or pollute the water!

Security of property; theft prevention for part timers. Dog poop responsibility for residents.

Safe walking, running and biking area. Convert the golf course!!!!

Yacht for adults only—longer hours at beach during summer months—INCLUDE BEACH POOL WITH PARKING PA

fitness center? WHERE????

Golf club and yacht club

Installing more park benches

Paving pot holes at street entrances and dug holes in street..Hingham Lane

Media com replacement -- option for better internet

Have to reiterate mailboxes. Have inquired 5 times about boxes at Customs Way. Unsightly, Rusty,

More street lights within the North side communities and streets. Cut back trees. Signs not visible.

No street lights

Upgrade the crabbing pier

yacht club, beach club

North gate is incredibly ugly, outdated and borderline unsafe for traffic flow. We need 2 lanes out!

Improve your signage.

Make sure signs at South Gate are following The Pines procedures. Way, way to many signs.

Clean out the overgrown fragmites in outlot canals which are gross and mosquitos health hazard!!

The drainage ditches need better up keep. They are rarely mowed and small trees are growing in them.

dog park

Boat ramps and Marina boat parking should only be for OP residents. Install a gate with a card

Dog rules very lax. No dogcatcher. Dangerous breeds off leash attacking. Not curbing.

Ocean parkway s horrible. Every patch and repair is felt as a bump. This is long overdue for repla

Keep removing the excess geese. People are nuts to want all that unhealthy excrement by the pond.

Cut grass along Ocean Parkway where drainage is

Please find a way to save the crabbing pier either at it's current location or another within OP

Prioitizing availability of beach club parking by members over outsiders!

Get read of Mediacom they are the worse

Shelter for the farmers market from winter and extreme weather

Why ask about the Beach Club; I was told ANYONE can go there. The pass is for parking only; true?

Allow Yard debris pickups and OP Maintenance Yard to be open during spring, summer and fall

mow berms earlier in the Spring

Beach club bathrooms still have poor ventilation and poor access from showers to lockers.

## Summer 2018 Survey

**Please specify "other":**

Allow golf carts for personal use. Charge annual fee for license and inspection.

Follow up on road repair after utility repair, 2, review trash removal in OC presently inefficient

Fill in sand at beach club area with concrete. The pool is always filled with sand.

Maybe adding to the indoor pool a fitness center with a large room for classes can be a goal.

Parking at the Community Center should be increased and the whole lot paved.

Patching holes in our streets

North side boat ramp should be for OP only and access controlled, or made a pay-to-use for non-resid

Lights for PB and more courts-are you keeping track of numbers-so many more players then Ten or Plat

Lets get out of the 1970's. Driving across the north gate bridge is like stepping back in time.

Settle the Oasis/Yacht Club Pool situation for adults only use

Transportation to/from Beach Club on weekends

Keeping Members informed

Maybe consider sponsoring family "football golf" nights to support golf club with dinner at grille

Offering choices other than Mediacom for TV/Internet

Ask questions about owners concerns and input.

support systems (ie POS, experienced managers) for key amenities, food & beverage, golf, marina

Manage the access to the boat landings/ manage the boat speeds in OP and up to 100 yds off all shore

We should not stop trying to change the Yacht Club pool back to ADULTS ONLY...It could be done!

Stop delivery of free papers. Eye sore in community & security risk when piled up shows no 1 home.

Median strips along roadways need to be attractive They presently degrade the look of Ocean Pines.

Telecommunications choices (IE: Verizon, Comast) other than Mediacom.

crabbing pier and more dedicated boat and trailer parking at Mumford Landing boat ramp

To me Drainage is #1 - I have an OP ignored problem

There are many homes in Ocean Pines that look run down and not taken care of.

Safe walking and biking paths along Ocean Parkway, very dangerous for residents

All of our facilites should be taken care of. We also need lights in parking area of golf club.

Keep pools updated

clean ditches,,,leaves etc,,,buy leaf garbage truck,,,,,one man plow trucks for snow

Replace old Parkway OPA signage with appropriate, attractive, remotely-accessible electronic signs

Crabbing pier should be maintained in current location

Round up geese every year so we don' continue to have the issue of their waste constantly.

Rebuild crabbing pier in Whitetail Sanctuary. Even add more areas for crabbing in Ocean Pines

The north Gate bridge is important. Don't waste money on the country club!

Crabbing pier

I love the look of the Northgate entrance.

oversight over fiscal responsibility and Yacht Club

"High Priority" Maintenance of Ocean Pines owned lots. There are two on our street; overgrown.

## Summer 2018 Survey

**Please specify "other":**

Install a round about in place of 4 way stop at South Entrance

Improve 4 way stop with a rotary at South Gate

Improve access to/maintenance of kayak launch sites

Mowing of borders in front of properties needs improvement as well as behind properties/common areas

We need to have pools available for OP residence on summer weekends. Pools fill to capacity early

roads, drainage, drainage from golf course, mosquito spraying along cart path

disappointed in the cab pier issue my family would enjoy that tremendously

more regular pick up of leaves, etc in the fall. would reduce the clogging of ditches..

Can't rank amenities, etc. we never use.

Yacht Club Maintenance

Fire Department very important

Shuttle to OC Boardwalk

keep the Canada geese from nesting in Ocean Pines.

Bike Lanes

Hold residents responsible for maintaining property. Trees, grass, overgrown shrubbery etc.

Work with County/State to improve 589, including access to OP. Rt 90 should have a full cloverleaf

Signage update throughout community - the ones with the manual lettering

There should be four passes given to pool entrances, if paying to use the pool or parking lot.

Street signs - need to be larger and reflective at night if we are not going to have street lighting

Fix playgrounds, white horse park needs updating, manklin meadows park needs green material changed

Improve the mosquito control program. It is ABSOLUTELY WORTHLESS in the Portside CT/Teal Circle area

maintain facilities

Inspect and control appearance of "run down" properties.

Clean up all of the properties that have junk lying around and look a mess.

beach club bathrooms - shower area should be on the side of the changing room NOT the bathroom.

Enforcement of association rules and regulations regarding property maintenance, parking on streets

Traffic signal at Manklin Creek Rd & cross walks at lights. Disallow parking on streets overnight

Street Lighting - The dark streets for both residents and visitors are awkward & dangerous.

Yacht Club, great amenity, needs to be well maintained

Roundabout road structure on Manklin Creek Rd/South entrances

Some street lighting in community overall, perhaps at each intersecting street with main parkway.

We need to have a gym with cardio machines, weight machines, weights, etc. Why don't we have this?

Check for membership cards at beach club restrooms.

the infrastructure of the community is most important drainage, roads and bridges, safety

Improve outdoor pools, Expand downstairs bar area at Yacht club or relocate it to have more space.

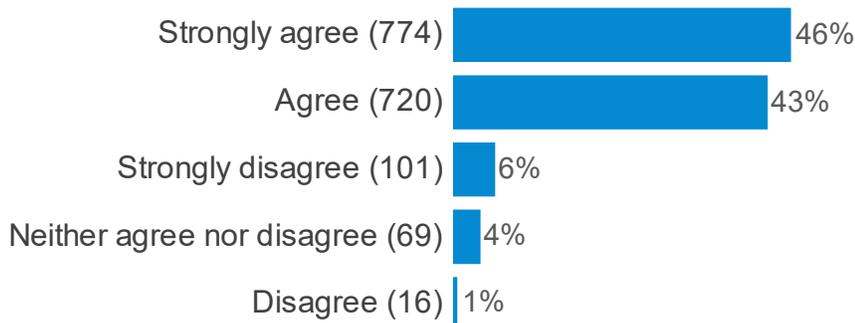
Not certain what is meant by "improve" the entrances; if it's keeping them clean, then 5.

Summer 2018 Survey

**Please specify "other":**

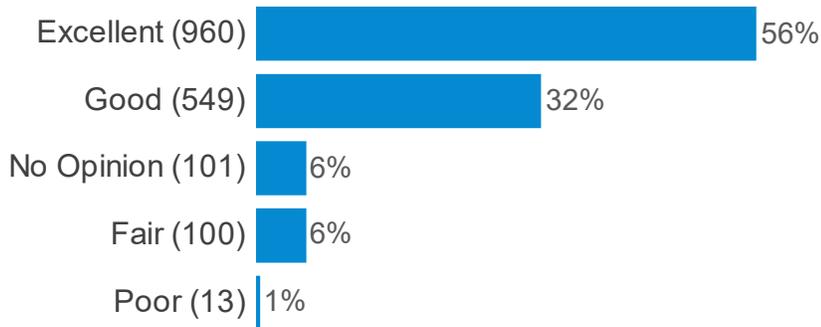
- Cut ALL the easement grass more frequently outside our homes by ther road. REPAIR THE ROADS.
- The Yacht Club still needs work - staff and food-wise.
- our mailboxes are atrocious and our north/south entrances should be gorgeous with beautiful lighting
- Both gates must be inviting. Tear down North not iconic but old and not match image of newer bldgs
- change stop light at North Gate to allow left turns on green
- get rid of the OP in stone at the North gate
- drainage ditch maintenance
- more kayak/sailboat landings and summer storage
- Need cell phone tower added
- Crabbing Pier - Either remove, convert or repair
- make northgate 2 lanes out of community to relieve the wait to depart community, no bridge
- Consider making the Yacht Club Pool "Adults Only" again!!!! Kids are bored there and their parent
- Major improvements to all amenities is needed
- Lights and Line painting on Ocean Parkway-SOMEONE IS GOING TO GET KILLED!
- Mark the bike lane on Ocean Pkwy as a dedicated bike lane and ticket and tow vehicles parked in lane
- We need streetlights & sidewalks, mailboxes on (or in front of) the houses.
- Bike path connectivity with the pines and 589 businesses
- Swim & Racquet Club building (& asphalt nearby) needs updating
- Gated pass system for boat ramps, Improve water quality, drinking and waterways
- Alternate, less intrusive, staging area for the Bulkhead Replacement Program.
- confusing question. Many of these already developed. Do you mean improved? Maintained?
- We need a gym with classes, such as yoga, spin, etc. we need state of the art machines & trainers.
- Fix rust on oasis pool, umbrellas. Properly re-install rattling fencing & paint white or pale blue

**Rate the following statement: "I feel very safe and secure in Ocean Pines."**

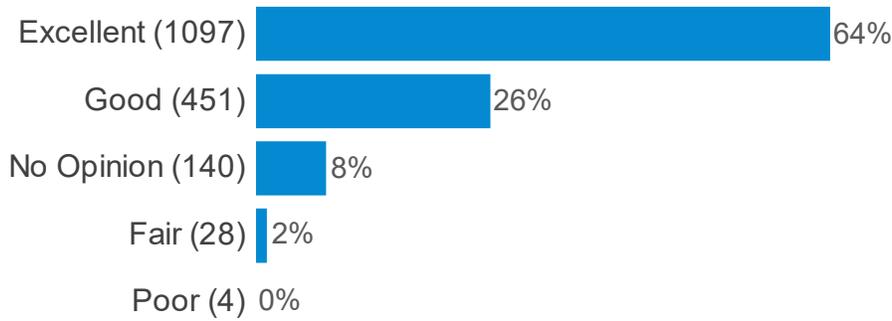


Summer 2018 Survey

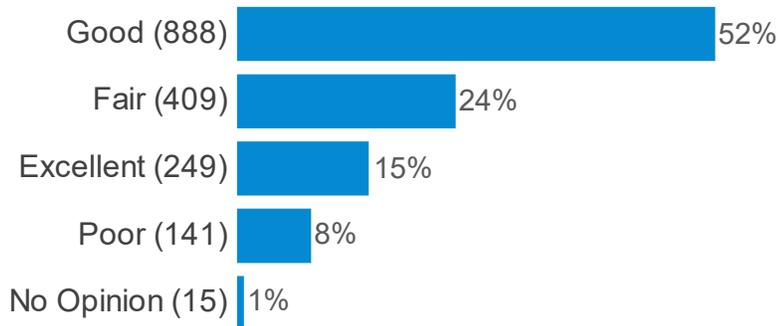
### How do you rate the following? (Police Department)



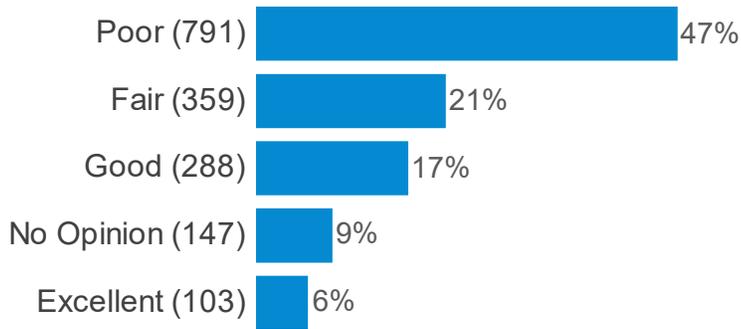
### How do you rate the following? (Fire & EMS)



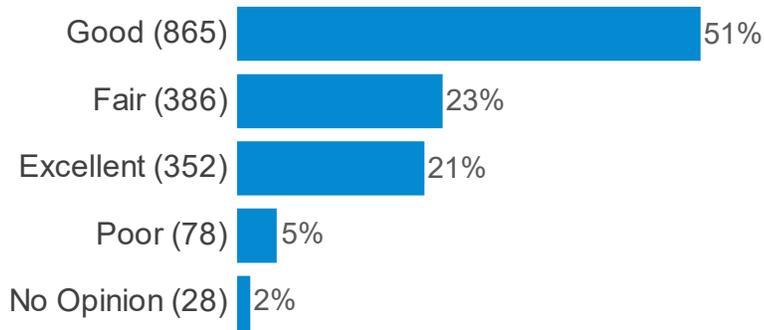
### How do you rate the following? (Street signs)



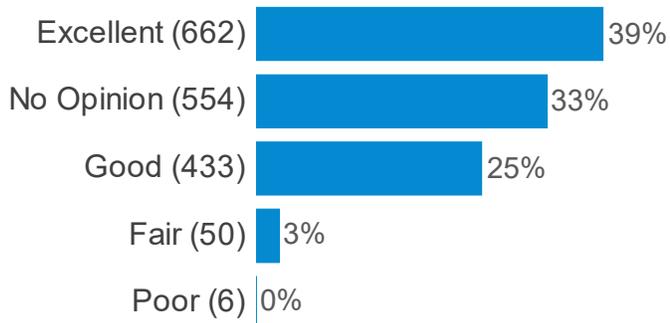
### How do you rate the following? (Street lighting)



### How do you rate the following? (Speed limits)

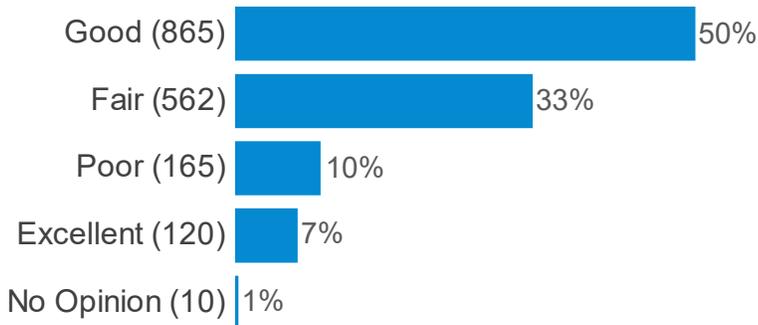


### How do you rate the following? (Response time to emergencies)

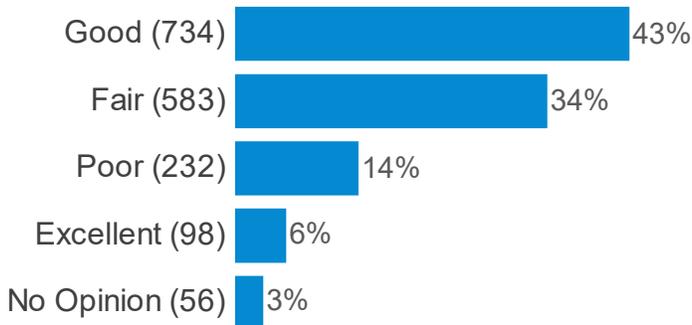


Summer 2018 Survey

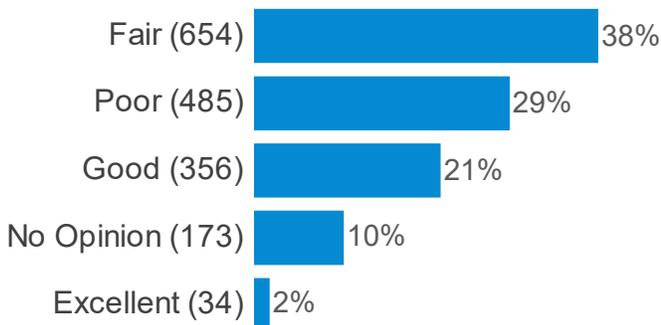
### How do you rate the following? (Conditions of roads)



### How do you rate the following? (Ocean Pines Association's overall operation)

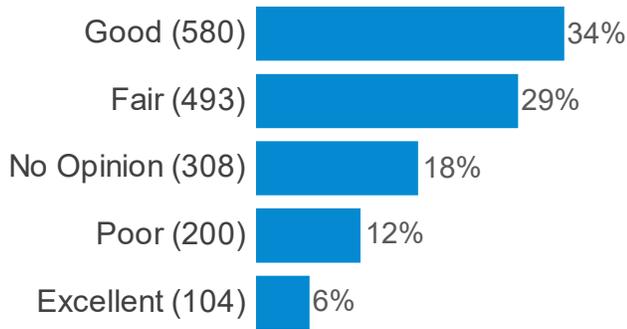


### How do you rate the following? (Board of Directors)

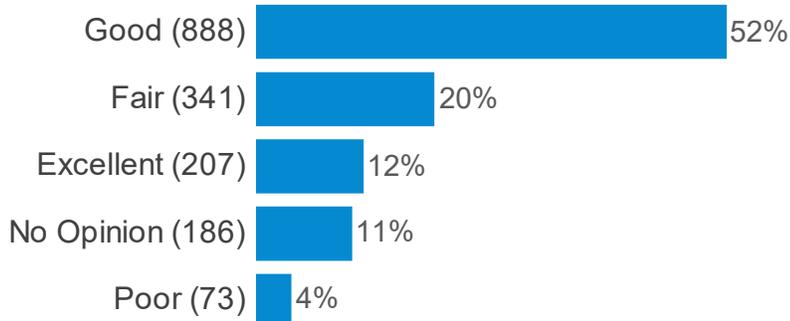


Summer 2018 Survey

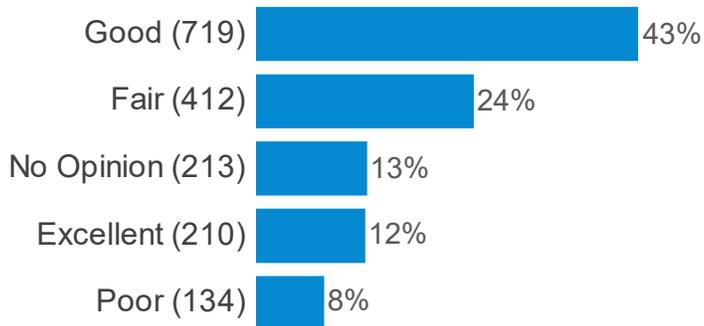
**How do you rate the following? (General Manager)**



**How do you rate the following? (Staff)**

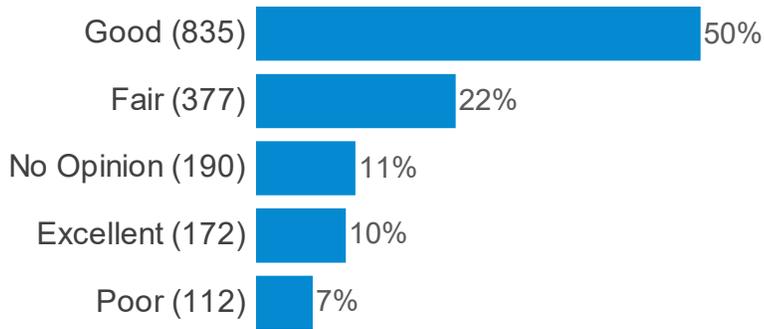


**How do you rate the following? (Marketing/Communications)**

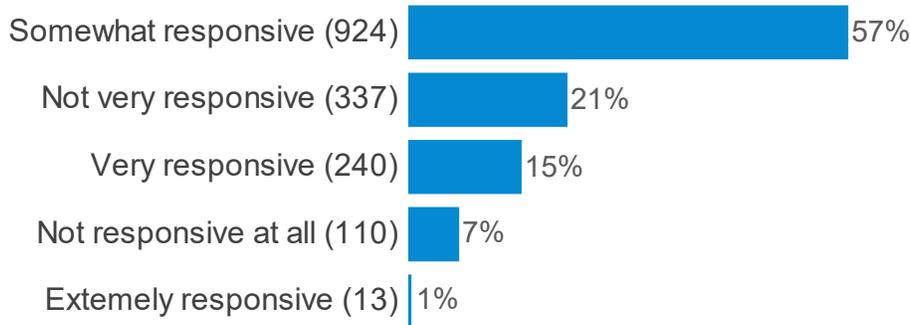


Summer 2018 Survey

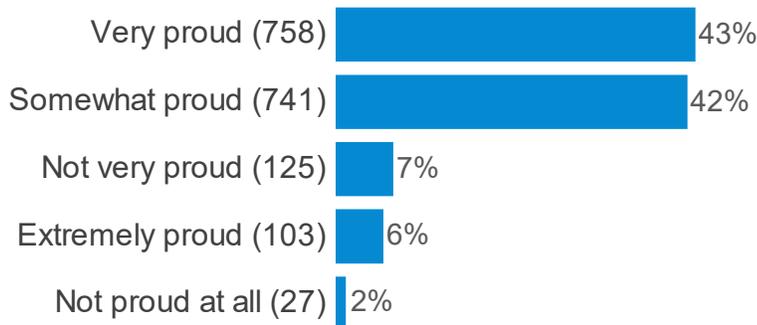
### How do you rate the following? (Member Services)



### How responsive are Ocean Pines Association Board and management to the needs of the members?

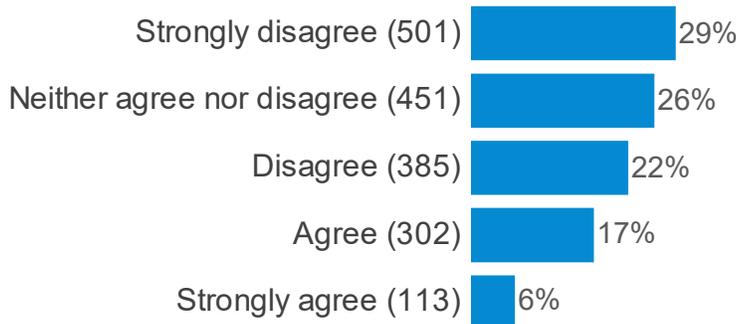


### How proud are you of the overall physical appearance of Ocean Pines?

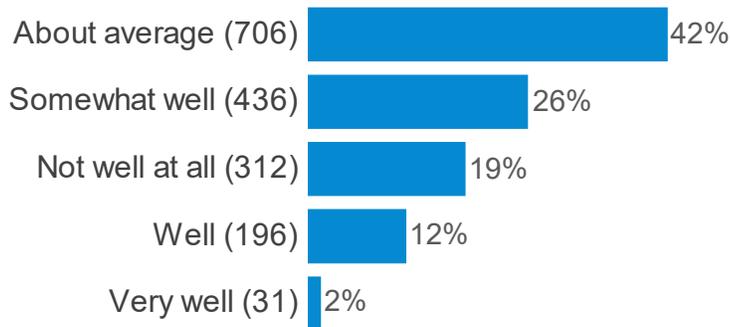


Summer 2018 Survey

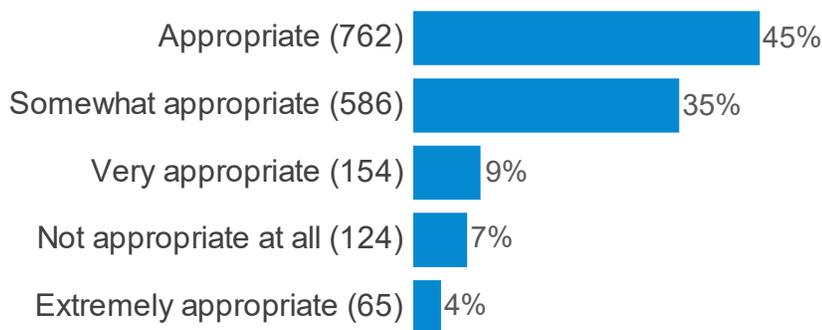
**Rate the following statement: "I would support an increase in the assessment to improve amenities and services."**



**How well are the covenants and regulations of the Ocean Pines Association enforced?**

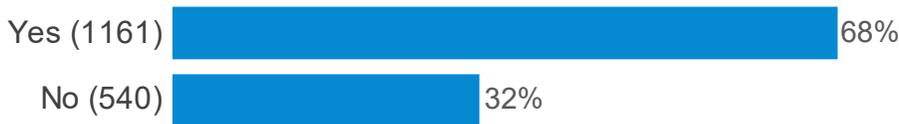


**How appropriate are the community architectural controls or the limits the Association places on residential external changes or improvements?**

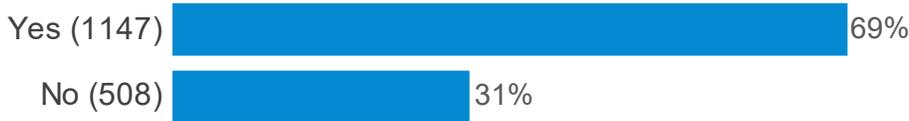


Summer 2018 Survey

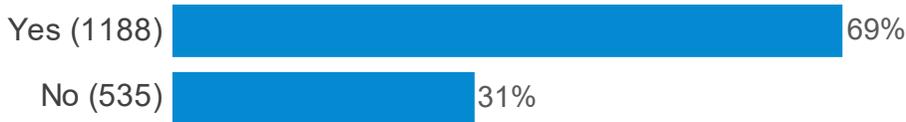
**Currently, there are few to no restrictions on rental properties. Moving into the future, should the Ocean Pines Association require lease/rental agreements to be on file with the Association?**



**Would you support a referendum to provide for better enforcement of the covenants and regulations, including the possibility of limited and capped fines through due process?**



**Do you support the use of electronic voting (internet-based) for the annual Board of Directors elections and for referendum votes?**



**Please provide any additional comments below:**

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Owners needs are not a priority

The Board needs to be civil to one another and to the residents. Stop the out of control egos.

I am encouraged by the progress made during the past year. It is a shame that certain Board members and other "activists" seem to need controversy instead of working together to improve Ocean Pines.

Regarding rental property agreements on file, it might be appropriate for some basic rules to be set by the Association after particular consultation with rental property managers and owners

You need to invest in internal controls and audit. The embezzlement and cover-up makes me want to move. How embarassing.

Ocean Pines should incorporate because present form of government is not efficient.

Please have the old ugly houses cleaned up and the yards. Rentals do not take care of the property.

I was in a community where the board "governed" me into moving. I came to Ocean Pines for the amenities and the waterfront. Not to be told or fined for the color of siding I want on my house. The approval process for property improvements is good now as it stands and you are looking at a lot of administrative and legal costs to enforce fines and collections. Just my opinion : )

## Summer 2018 Survey

**Please provide any additional comments below:**

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Reward early pay of ASSOC fees with Beach Club Parking Permits

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Supervisor in the administrative office lacks concern for members.....does not listen to their error. Assumed I was wrong, made no correction to their mis-address. Cost me a lot of money and I was insulted.

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stop all new projects until you get wasteful spending under control. Work within the current annual assessment no increase.

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Love OP. Hate all the useless Board bickering about outside issues not relevant to the operation of Ocean Pines, but I realize these are unpaid jobs. I do believe that Board members have good intentions, but sometimes there seems to be little or no compromise.

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Happy Hour prices are still too high compared to local venues.

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My only real complaint is 1. Medicom and their price and service and 2. Every time I come for the weekend and pick up the paper and continually read about the board members and arguing. Very disheartening that everyone can not get along.

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As a part time resident, we have limited knowledge of BOD details, administration, etc. However, we love the community, its appearances and amenities. Dues are reasonable for the amenities and support we receive as homeowners. We are in favor of efforts and expenses to maintain an appealing and safe community.

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It appears to us that the BOD acts mostly in secret. There is very little information available about the community's workings. All I hear or read about the Board meetings is the sniping between its members! I feel that assessments should not increase unless and until the homeowners are satisfied that our current assessments are well and effectively administered.

---

The new GM is great. I would like to see us expand and improve amenities. Of course that would require higher assessments that I would be happy to pay.

---

Overall, I believe everyone at OP is doing a wonderful job. The Yacht Club is now a major success in many ways. To receive his survey, it was quite refreshing, to say the least. All these changes are extremely positive and all coming from the new GM, John Bailey, who has been a great addition to the community. I have had the pleasure to work alongside Denise Sawyer in regards to the 50th Anniversary. She has been always so responsive and full of energy. Overall, I am very happy to have bought my home at The Pines. I constantly promote the area to family and friends. Thank you for all you do to make our time here better every day. PS: When I have stated above "no opinion", I just have not used the facility or service as of yet.

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We have considered moving out of the pines because we feel our HOA monies are not being spent on things that benefit us. We also feel that the pools should be less expensive for residents.

---

Board Directors should discuss motions at board meetings. Once decisions are made Directors should stand in unison instead of constantly complaining in the press. Further, the board should not establish advisory committees and then not respond to their recommendations/advice.

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Once again the golf course is losing too much money. It needs to make money or CLOSE Thanks

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If association dues were more closely monitored and wisely spent there should be no need for increases.

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Stop wasting & letting people steal money. BTW-good job on the geese. You did everything correctly.

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I am in favor of hiring a permanent finance director on staff.

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Please lower the HOA. Add lights on all the streets. Make pools more affordable. Enforcement on speeding.

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I have little knowledge on some of the questions asked. Therefore, I did not put any response in some of them due to this reason.

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## Summer 2018 Survey

**Please provide any additional comments below:**

We frequently camped at Assateague State campgrounds for family vacations and saw Ocean Pines grow and grow up over many years, eventually had friends who lived there who have since left, and eventually purchased a building lot with the thought of building a home and perhaps retiring there. I have at times been disappointed with the quality of the golf course which had been an important reason in buying property, but have seen its quality go up and down over time. The yacht club redevelopment was very disappointing in that the new facility seemed somewhat cheaply constructed and it had a cold, uninviting feeling, something we hope has and will change with the new management. We hope that the Pines will maintain a higher quality of maintenance and enforcement to protect all property values and to be an enjoyable place to live and visit. We know that costs money and as long as the expenditures are reasonable and directed to those ends, we are willing to pay assessments to meet them. We understand that you get what you pay for and don't want to live in a "cheap" community, but neither are we wealthy with no care about spending money.

Board of directors needs to make better decisions for using the Associations money.

lived here since 1980..so disappointed with all of the above except EMS are excellent!

rental permits issued as they have in ocean city, rehoboth etc, justified by the fact that more fire, ems, and police services are necessary due to increased population of people who are not assessment paying members.

There is a lack of adherence to maintenance issues such as the golf course bathrooms, look at the country club issues eith mold etc, I support raising assessments to better the community infrastructure

Enforce visual appearances of homes and landscaping

The Board and staff need to get away from the good old boy syndrome and start acting on behalf of the community. They need to be more transparent.

The Yacht and Beach club outsourcing was a great plan!!! Now finally proud of both amenities.

We have an issue with a disease affecting several trees on/near our property. I don't know whom to contact to learn what the issue is and what we need to do,

I feel the huge advertising open to the public has caused the owners not to be able to access pools, Yacht Club on weekends and holidays.

I believe the Board and management should have oversight parameters which would be enforced with consequences... loss of funds, civility in meetings, following procedures up and down the organization and working together as a team to benefit all members of the of the Pines. The overall appearance and maintenance of individual homes and the appearance of the community is an imperative. With all the new building at the Shore we must remain competitive. The amenities have been helping separate our community from others but new communities are offering wonderful amenities so OP must continue to set itself apart... kayaking, paddle surfing. Thank you for conducting the survey.

Would like to be able to fence more of my property.

Improve the Swim&Racquet Club area; ban the use of the area as a service area; maintain the tennis courts.

Please add a fitness center

We should not pay anymore in assessments... The history of spending by THE OPA needs to be evaluated first. Neglectful in spending and purchases... Very concerning and makes me not want to promote living here.

## Summer 2018 Survey

**Please provide any additional comments below:**

The performance of the board in its entirety has been disgraceful. This board needs to know what their homeowners want not just their own individual needs or wants. For this community to survive it will need to move into this century. The idea that internet and mobile access is substandard is unbelievable. The idea that for sale signs cannot be used when all for sale properties are available online are just a few examples of not keeping up with the times. To attract younger members of the community the community must provide resources and services a younger demographic would find appealing. Boards are not here to fight among themselves. The board should grow up. It is a disgrace. The infighting does not address the needs of the community.

The Ocean Pines association and pills are still discriminating against children at the Yacht Club pool. My children have been told to be quiet, keep to themselves and don't splash(it's a pool how can you not splash) so the old people do not complain. This has been said by the lifeguards on numerous occasions to my children. I also addressed this with the lifeguards and they told me the same thing. This is supposed to be a family community, not an adults only community. If the "old people" as the lifeguards coined it, have a problem with the splashing it children in the pool, then they should stay home or go to another pool. We all pay the same dues and for the "old people" to have continue to have special privileges at the yacht club pool is continuing the discriminatory behavior of the Ocean Pines Association. I have heard a number of parents complain about this same problem. Also, during the height of summer, home owners should have first right of entrance to all of the pools instead of being told that the pool is at capacity with renters or others that are not homeowners. We all pay the same amount of dues, so we should have first right of entrance into the pools, not renters or other non resident people. I also pay the same dues as the "old people" yet they are not being told to deal with whomever is on the pool. I would hate for a lawsuit to be filed because of this continued problem of discrimination.

Cathell Road speed limit should be increased to 35 mph. It is a speed trap at 5:30 am and 11:30 pm. Police make nuisance stops for head lamps in daylight hours and should not feel compelled to issue tickets for that purpose. Information regarding bulkhead replacement schedule and location of new bulkhead wrt existing should be available to homeowners online who are paying \$400 per year for that fund. .

Current Issue: Keep the crabbing pier where it is. It could use some improvements too. (I still don't know the specific safety issue that closed it.)

I Love living in Ocean Pines, my only wish is that the negativity stop amongst the board members and find away to better interact

HOA dues are too high and they charge the same for large homes & smaller homes

Biggest problem seems to be the Board of Directors and resistance to meaningful, civil discourse to address areas for improvements.

Raising assessments while losing money every year and money being stolen without prosecution is unfair. There are many here on fixed income and many more soon to be on fixed incomes. We open everything up to the public and they can afford it but the older people cannot that live here. The rules are not applied evenly to all homeowners. I guess it depends on who is on the compliance rounds.

Happy to be a resident of Ocean Pines

Too many yards look run down ex. Grass growing in driveways and years of no leaf removal

I am not a year round resident and i do not use most of the amenities so i do not have an opinion on many of these questions. The 2 primary issues i have are with mediacom and worcester water and sewer. Mediacom has to be the worst cable company i have ever had to deal with (and i have dealt with bad ones in the past. Worcester water and sewer insists on putting all of these pipes right in the middle of my front yard. I realize that i need this equipment, but my house is the only one in the pines that has this ugly configuration of tanks and pipes in the middle of my yard. I just spent a significant sum of money trying to improve the curb appeal of my property to no avail. No sooner had i had the work done then the water company showed up threatening to dig it all up.

To many homes look in poor condition with no lawn maintenance.

## Summer 2018 Survey

**Please provide any additional comments below:**

I feel the residents here are too focused in the weeds to allow the GM to run the operation. The board should provide OVERSIGHT not micromanage every decision.

The ditch beside our house is in terrible shape . We talked with public works and nothing is done . The ditch needs to be cleared of trees and it is not deep enough , so it floods when we have hurricanes and Noe'easters.

When we come to ocean pines we - so why is beach club so [bad]?

Will go to Office and pick up covenants and restrictions document

The drainage in the pines is poor. No upkeep to ditches. Poor snow removal in winter. Poor pickup of leaves.

More accurate trail maps within the pines

I originally moved to Ocean Pines largely for the golf course - management was so poor, however, I dropped my membership and became a member of Ocean Resorts 10 years ago. Association MUST adopt a policy of full transparency to the members it serves; by-laws should be amended to include balances for the absolute power currently held by the board.

In our opinion, the inflated egos of the Board Members/GM are an embarrassment and distraction to the overall appeal of Ocean Pines!!

The board of directors need to put the residents before the own agenda

Neglected properties concern me, particularly along Ocean Parkway where I live - pass them daily.

I think it's important that the yacht club be opened year round.....I also feel strongly that the crab pier should reopen...those of us not on the water love to go there...in all my visits to the pier I HAVE NEVER Seen any inappropriate actions or behaviors

I would like a snack bar menu, like the one at the swim and racquet club pool, at the beach club. I would like a speed bump on Beaconhill Road. I would like a noise restriction for motorcycles.

Thank you for privatizing the Yacht Club - huge improvement.

I think mailbox clusters are in some sections need big clean ups and paint. Section 10. Trees need to be cut back and taken down

Support internet voting only if proper safeguards are in place.

As members, more amenities should be free. As I see it, all we get for our dues are a police and fire dept.

The yearly Assessment fee is getting way too expensive and needs to be better controlled.

We'd patronize the Yacht Club more frequently if it weren't so noisy. The tile floors are a real drawback.

I feel as though Ocean Pines is a very nice community with a wide range of amenities. However I feel that there is no consistency of enforcing our Declaration of Restrictions, decisions made without consideration from the people who are most affected. Ocean Pines residents are the most valuable untapped commodity. I think we can do a better job assembling committees by soliciting individuals who are not interested in the politics or personal agendas but bring real solutions to the table. I am a big believer in doing things once, the right way. Definition of intelligence is knowing where to attain the information not proclaiming to know it all.

As to Q26 - I would support an increase ONLY to support existing "amenities" used by the majority of the residents. Q29 - On file only. Not for the approval of or intervention by the Board of Directors.

OPA covenants and regulations do not seem to be enforced. Board has not been accountable for monetary losses, due to mismanagement. With new Director and Board, we are hopeful for a change.

Tree management lacking, too many trees close to homes, fire hazard, Sherwood Forest area looks run down, we live in The Parke which is well kept

Ideas and priorities need to get with 21st century- Municipal WiFi, accessibility, service

## Summer 2018 Survey

**Please provide any additional comments below:**

Board and GM should involve residents in all decisions that may be controversial and would significantly impact quality of life/environment. Also implement whatever routines/controls necessary to minimize risk for financial losses/theft. Make informed decisions about the use of funds to ensure most efficient and effective desired outcome of any investment.

beauraucracy, red tape, petty issues, lack of any transparency, the OPA is rife with inefficiency, no fiscal restraints, and no one is ever held accountable - - payroll and benefits grossly too high,

Ocean Pines has a premier tennis facility, a robust program of activities and events and is gaining in membership. Support it!

Some Ocean Pines amenities should be included in the HOA dues since they are open to the public, or the public should be excluded. Especially the Bach Club

I like the idea of fines. It would help clean up a lot of our eyesores and violations that people ignore now.

The board should spend less time arguing and more time agreeing on priorities.

Keep amenities clean, in good repair, well maintained. Pay attention to mowing. Pay more attention to maintaining drainage.

Tremendous improvement at beach club and yacht club with Matt Orti companies back to levels with Linda. Bartenders Chesla, Jared and Josh are wonderful! RalphDeAngelus has things running great. Gate greeter Dan is awesome!

My mailbox cluster has a completely rusted out base, propped up by a 2 x 4, and package door which has only 1 hinge!

Overall a reasonable job!

There needs to be an additional choice for internet, cable and phone other than Mediacom.

I would like to see a review of the golf course to determine if it is cost effective for OP. Perhaps it is time to sell the course, or develop as something alternate. It seems a big drain on expenses for so few people in the pines using it. There are so many other courses that are very close.

I've lived here over 30 years it has become over grown and run down

There needs to be enforcement of non tagged vehicles in private driveways, ensure owners cut their grass/weeds even if they declare themselves a natural habitat

Q19 leaves out the Yacht Club. I would say it is very important and is of great value to the community.

I really like the community but rarely use any amenities other than the Farmers Market, yet pay nearly \$1000 a year in community dues and am only there about twice a month on weekends. I think what I pay is adequate, and I am not willing to pay more in dues at this point. If raised, I might even consider selling.

We need to look into outsourcing operations. Directors mean well but don't have time or expertise to run a city. The Parke outsources management. Instead of wasting money on software, hire Legum and Norman or others like them who know what they are doing and can provide software.

If the easements are not going to be cut or cleared regularly, a deduction in the annual assessment. Also, the contract for Yacht Club restaurant should include a percentage of the sales go into Association coffers. Very poor management of a building that cost the Association a great deal of funds. Also, the presence of drug dealers in my neighborhood who are known to the police drastically changes my sense of safety and my property value.

A rental fee for rentals should be assessed with proceeds to the general funds. Due to large amount of boats in the pines there should be more slips made available to the property owners. This is the second time we have purchased a home here and haven't seen much difference in amenities

Get another cable provider into the community

## Summer 2018 Survey

**Please provide any additional comments below:**

Ocean Pines gets a bad reputation because of Ocean Pines Progress and Forum. These two sources of reporting is negative and unproductive. Unfortunately with freedom of the press, we're fighting a difficult challenge to creat positive reporting.

Depends on what the regulations would be, #30

Please change the date of association fees. They are due right after income taxes are paid. This is often a hardship. Then water follows close behind these two bills. As I said before, the grounds at the farmers market need to be improved. I fell once on an exposed root. Bright orange paint on these roots would make them easier to see and/or avoid.

I have visited the General Manager 5 years ago & other departments like the maintenance office & sent letters to the board about signing to Pickup dog feces! No response except a smile & say" We will look into it". This is a health issue for children & adults in the area I'm speaking of the area adjacent to Wood Duck 1 & by the cluster boxes lagoon on Ocean Parkway South.. There seems to be a waste in the budget for the number of vehicles & lack of audit control.

In my opinion some of our community members and board members should be more open to new ideas. I was running for a board seat but work did not allow me to make the mandatory meetings that everyone was supposed to make. Let go of the past and move forward

The BOD and OPA management need to follow through on their assertions and actions re: transparency of the decision-making process. Visible and consistent actions need to occur to not have a repeat of the most recent BOD debacles under [the previous acting general manager] and several other directors as well as procedures to mitigate the negative impact of these BOD debacles.

Pipe in Music when no entertainment at Yacht club. —improve service at beach club—the in fighting of board , lack of support for GM,detracts from quality of life in OP

STOP the [bad] bickering, and diviceness on the board, and THANKS for getting rid of the geese and goose poop.Now I can take my grandchildren fishing again.

You charge for use of the dog park but not for the boat ramp at Mumfords pool. You are loosing a fortune on that!!

I was told our ocean pines i.d. Cards would be needed to use bathrooms at beach club. They are not and I think people from places like princess royale just use our bathrooms etc

More working meetings with discussion with OPA members and the board. More informative emails about OPA issues

Keep and improve core pool...get rid of noisy kids in adult pool.

Internet service is HORRIBLE! Not sure why we cannot get competition on service.

Country Club needs to be properly renovated

My family and I would like to compliment the improved customer service at the Yacht Club. Perhaps a committee could be established to better police the one car/one spot guideline at the Beach Club parking lot. My wife and her friends would love to see stand alone umbrellas at the Yacht Club patio area.

Some houses are falling apart lowering property values

Why do you need to know anything about rental properties when owners of these properties pay county taxes and OPA association dues. It is none of anyones business. How about giving citations to owners that show up occasionally and never clean up their properties and do not abide by OPA rules.....fences, tarps, weeds and debris to name a few.

## Summer 2018 Survey

**Please provide any additional comments below:**

Improve the golf club building. Unlike many courses in the area which provide attractive areas to eat and have a beer (19th), OP club does nothing I suggested years ago to have an outside deck or pavilion overlooking the 18th hole where golfers could enjoy a beer & sandwich. A good example is Rum Pt's club. Perhaps offer a beer as an incentive upon showing a score card. I bet the players would stay and spend more money after playing.

I love our community and am willing to lend expertise in various ways but don't know how to do that.

Restore civility to board. Communications. Support our GM. Report positive aspects of our community.

Yatch club pool should be an adult only environment as children running around is dangerous for senior citizens that are not as mobile. Senior citizens should be freely enjoy the pool without any inturption. This is age discrimination towards the seniors, especially since there are other child-friendly pools. People of the community should have been consulted about this change as it appears to be a liability towards our seniors as well as consulted about the killing of the geese. The community must be informed about possible changes so that we can make a unanimous decision about how to proceed.

More professionalism within BOD's with emphasis on what the majority of people want not just a select few. Better oversight overall

My biggest disappointment is with the lack of enforcement for properties that are not being maintained properly (absence of basic upkeep of multiple properties on our street that are seldom occupied). I also think that the wild flowers recently planted in the median on Cathell Road in an effort to reduce maintenance were a mistake. They look bad. On a very positive note, the recent changes with Food Service Management at the Yacht Club has greatly improved both the Food Service and the Food Quality.

I am concerned about the noise and disruption caused by some rental properties. Not good

let people remove a few more trees to better utilize their property, mold and moss instead of a lawn is sad

Redesign the north gate entrance. It's a very poor first impression of our community. We are the ugly stepsister to South Gate. We need 2 lanes out! It backs up traffic on Ocean parkway.

We have no way to get an answer to a question asked at a board meeting. That is why most people don't attend.

Our creek smells gross tired of complaining! Also 780 & 782 ocean pwky backyards i face looks likes a yunkyard with construction equipment n 2 sheds

Very disappointed in increased beach club parking fees--used to frequent beach club & pool-- price doubled is too much

Provide guidance to homeowner associations, some of which are poorly run. Also, provide guidance to homeowners about new fire sprinkler enforcement.

the place is a large part of the county and looks terrible it should be a better maintained given what an economic force it is

I'm very disappointed with the lack of civility and professionalism of previous boards.

I think OP is a great, well run community and I love it here

Why is the Yacht Club not included in Q19?

Dues are to high because all the Amenities are extra

It is time for the ownership and operation of some of the facilities become private. The association fees will drive away retirees, like ourselves, who rarely use any of the facilities.

Infrastructure, drainage, are important factors in any community. Some home are not being maintain, bringing down the appearance of a street.

Our landscaping on Cathell is horrible. The flowers look messy and weedy. Just plant grass or mulch it. Amenities are more important than resident requests for public works.

## Summer 2018 Survey

**Please provide any additional comments below:**

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My safety issue is that i have been attacked by large loose dangerous over 3 times last 2 years when walking my dog. Coworker broke leg 3 times when loose pit bull ran into runners in 50th anniv 4k. Client bit on her breast by neighbors; both pit bulls. German shepherds mauled small dog on sailors way. Neighbor lets her huskies loose. This is very common all over tge pines. OPA should concern itself over lawsuits.

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The excessive amount of reserve money should be used for improvement instead of hoarding it.

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Condition of road shoulders is atrocious. Leaving holes for months is a danger to cyclists. They should be repaired within our lifetimes. Also, the police need to show their presence within the community. Not just giving out speeding tickets on Cathell Road at 2:00 a.m. when there are no pedestrians or cyclists that are endangered by speeding cars. And no, I've never gotten a ticket as I don't speed. They would be better off enforcing the 35 mph in the general community when there are kids and parents walking and cycling down the street. Also patrolling the secondary community roads. I can honestly say that I have NEVER seen a police car patrolling my street.

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Upon the sale of an OP home, a fee of \$350.00 should be assessed and placed in a Capital Improvement Account for planned improvements. This is allowed by MD HOA law.

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Speed bumps are needed in many developments for safety. That question should have been part of this survey.

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Golf Course conditioning was significantly better prior to current golf course superintendent. Conditioning is below other courses in the area especially the greens.

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Raise our assessment fees, no. What do we really get for it, beside police and fire. I know places pay less and get more.

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More trust and transparency with the board and Bailey and less infighting. Financial accountability for our money.

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Ocean Pines has the opportunity to be much improved through continued communications, like this survey, with it's residents. The board needs to work harder to be more in touch with ALL demographics. This is NOT a retirement community. This the price of permits for home improvement is absolutely ludicrous. I cannot wrap my head around how the board believes that amount of road blocks (to include permit price and structure) encourages home owners to improve their properties and thus improve OP's all around property value. Additionally, as a parent, I'm finding difficult to find an area of the neighborhood that is not riddled with 1. Umkempt properties; 2. Transiency due to seasonal or yearly rentals; 3. Proper all around upkeep of drainage, trees, common areas so that my children can play outside without having to be dripping with bug spray.

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Need to do something about boat's "permanently" docking at common areas along Ocean Highway.

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You need options when you're talking communication, and direct tv is no option. The residents deserve better

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I am extremely satisfied with living in Ocean Pines. Improvement and growth is a fact of life. We need to continue working toward this.

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I think it's a shame that one pool out of 5 can't be an adults only pool. I do not believe that our assessments should be raised due to mismanagement of previous administrators. And Mediacom is hands down THE WORST cable provider EVER. This should be a top priority to replace them. The Beach Club parking should be available the RESIDENTS ONLY. Consideration should be made to provide additional parking at the beach- for residents

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## Summer 2018 Survey

**Please provide any additional comments below:**

Rental properties are often not well maintained. Summer short term renters leave trash cans out.

Appoint someone to serve as a liaison between the community and management. They could field concerns, direct it to the proper authority and get back to the homeowner with an answer. As it stands now, OP gets a F. Complaints/ concerns are ignored and not addressed...I suppose in the hopes they will go away!

We were so excited to purchase a weekend home in OP in 2013. Now, we are somewhat disappointed in how Board Members constantly fight among themselves. We would strongly favor eliminating the General Manager position and have an elected, and paid, Mayor of Ocean Pines. That way, the actual people could elect said person. I find communication to residents very, very poor and unresponsive. I never receive a response. I am ashamed of and for the Board on some of their decisions. I do not favor an increase in fees as I don't see a need right now. And, why, tell me why, a lot of events are scheduled from Sunday evenings through Thursday evenings. Is it done on purpose to eliminate us weekend/holiday/vacation residents? The police and fire and employees in the administration are all wonderful and caring people. We've always been impressed by them and their willingness to help. Why are the public allowed to use the Beach Club showers for free? That irks us as we pay to park. It does happen because not once in five years have we been asked to show our ID/residence card. There are good things and bad things about OP. I am wary of the future decisions, but hope for the best.

Birds, Ducks, are part of nature

Some questions skewed to justify more spending, instead of control spending by reducing or eliminating deficits and costs

I'm tired of reading and hearing about the internal disagreements of our board members and the effect it has on my confidence that the issues are addressed appropriately and equitably. I do not like the lack of transparency regarding the issues nor the Top-Down decisions made without community input. All board members are elected to represent the people who live in this community. I understand that it is difficult to harness so many voices to deal with issues but that's why the upfront info and community discussion is so important.

more attention needs to be paid to appearance of community. Each Board member should be responsible for a section of the community and report at each Board meeting. tree removal has not been enforced as are other items such as garbage cans left at curb and visible from street in violation of DRs

We need expanded beach club parking

Cannot wait to sell property and get out of this nightmare .

If you intend to keep a private membership available to O. P. residents, the clubhouse must be renovated and available for golf member events Priority must be given to those of us who pay upfront instead of outside users of OUR golf course and facilities

Raise waterfront homeowners fees and lower non waterfront homeowners fees

1. At tree lighting in December & other events, cars are parked on Ocean Parkway. We need to increase the parking at the Community Center & pave the lot. 2. Some people do not own a smart phone or computer. It's wrong to assume that everyone is online to access information or to vote. 3. The GM should not take actions in secret.

Transparency and Integrity should be the leading words of the Ocean Pines community

Restrict north side boat ramp to OP residents only, or implement fee for use. If golf course cannot turn a profit, time to parcel it out, sell them off and use money to reduce or eliminate HOA annual fees

Terns snack bar and golf pro shop smell like mildew-awful

## Summer 2018 Survey

**Please provide any additional comments below:**

I moved here in 2016 and I have to say, we are looking to sell and move immediately. We are disgusted with the board and association. We get nothing from our HOA fee's. It's cheaper to live out in town and use the OPA amenities as a non resident than a resident. Theft, corruption, loss of money, using our money to slaughter geese...this place is an absolute joke. What we thought was going to be a great place to raise our family as turned into an embarrassment to say we live in this dated 1970's community called Ocean Pines- everyone around us see's whats going on here.

Very disillusioned & disappointed with the actions of the Board. Why wasn't [the previous acting general manager] held to more accountability.

A great place to live but we need better management and maintenance of our resources.

Mail delivery and the mail boxes are an issue. They leak, soak mail and inaccurate, missing and lost mail is a significant problem. A particular OP manager was an issue in the past, has no consumer relations skills and should be fired from [his/her] position. Details had been discussed with the board.

love living in OP

Sometimes I have problems with the association's thinking.

Why does Ocean Pines keeps dumping money into the Golf Program when In the last 12 years it has not turned a profit. If it were a Mutual fund, no one own it.

Better internal controls concerning management and accountability of funds.

We need an alternative CATV provider. Mediacom is horrible. They have a monopoly so no incentive to do better/lower rates.

Discourage children in adult pool and drop ditch witch hunt and let the issue continue to be as is. Take care of current problems without looking for more.

Landscaped islands on Cathell Road are an eyesore with those flowers. Please go back to mulch.

The board can not be trusted as proven by how they treat each other. Homeowners seem to be their lowest concern.

There needs to be regulations on unbuilt-upon home lots. Currently there seems to be no maintenance requirement on them, and many become unsightly. Also, non-golfers should not have to subsidize golfing for that small percentage of the population here that golfs. Before you raise assessments for any reason, make the golf operations self sufficient, raise those user fees for those who golf, and take assessment fees away from that use. With the money saved, you'll have enough to improve other parts of Ocean Pines. Do not think of an assessment hike until the golfing operations, and the Yacht Club restaurant, are taken out of our assessment funds.

We need more events on weekends for part time weekenders

I'm weary of the constant sales pitches for OP "amenities" and angry that an increase in assessments was needed to cover losses at them.

Recently board communication has improved - unfortunately communication typically relies on make-up of board each year

we pay alot in dues now and have NO lighting, little to now maintenance of property (aka leaves and snow) and still have to pay for amenities.

## Summer 2018 Survey

**Please provide any additional comments below:**

I think a better accountability of the Board and Manager needs to be in place. Theft is not acceptable and should be treated as criminal offenses and dealt with accordingly. Also I wish that the Yacht Club Oasis Pool be put back to adult only as there are 4 other pools in the community that can accept children. I have grandchildren myself but trust me I loved it when I knew that if I wanted to go and relax away from all the crying, splashing etc that kids do I could go to the Yacht club pool and do that...now I can;t. And then to have the public come in and we (meaning residents) have our associations dues paying for swim diapers for these public folks kids, I do not find that acceptable at all. Change the Yacht club pool back to adult only, do away with providing swim diapers for all children coming into all of the pools and you will save money. A lot of us in the Pines are on fixed incomes and I for one don;t want to be paying any more for someones else pleasures.

Transparency and NO CLOSED BOARD SESSIONS are necessary!!!

Would you consider changing the North Gate red arrow to a blinking red especially at night to conserve gas? At night, there are many times there is no traffic at all but you have to wait quite a while for the light. Thank you.

Reduce the bloated assessment fees now!

The Board of Directors is a social club and voted on likewise.

Difficult to properly give a rating to General Management and Board responsiveness and effectiveness as in near past I have been very disappointed. We will see what the future holds

21 years of observations. Entirely too much is focused on the Yacht Club and Golf Course. Much more effort should be placed on other facilities. Roads, street lighting, drainage. Bulkhead properties pay a higher assessment to keep the bulkheads in good condition to protect the community from storm drainage issues. Why does the Golf course property not have a similar fee for that expensive upkeep and maintenance to the community as the bulkhead properties are required to pay. Fairness among property value to the community.

i do not support a raise in fees AT ALL!!! we don't get anything for them now.

Change the yacht Club pool to ADILTS only. Guards are not keeping kids out of lanes when others swim laps. Not enough sensivity to the senior population by having NO pool for adults only. This will change seniors reasons opinions on living here.

Drainage and flooding in our area of Brookton Lane (06-320) has regressed again to the level it was when we first moved in to OP in 1986. We are concerned about this and did place our name and info. with the association this year.

subsidized golf for over 25 years. time to let it return to nature. the 100 plus golf members can leave and it won't affect bottom line

I believe that Ocean Pines is an excellent place to live, but the actions of some of the previous BODs has given us embarrassing publicity. There is absolutely no reason that HOa BOD members can't act responsibly and professionally, as opposed to acting like embarrassing children.

Q30/31: Too easy to manipulate and falsify! Look at our history!!!!

Take care of drainage..doesnt pertain to me but i feel sorry for places that flood often. #1 prior ity in my mind

The Number one need is a Board that has the long-term interests of the homowners as their first consideration; the biggest problem in OP is the pettiness and unprofessional behaviour of the board members.

## Summer 2018 Survey

**Please provide any additional comments below:**

Take care of drainage..doesnt pertain to me but i feel sorry for places that flood often. #1 prior ity in my mind

why should the marketing budget come from the membership. It should be from the golf course, yacht club, beach club, You cannot correlate home values with marketing budgets like you can with sales figures

Yacht Club was not listed in Q19 it is Extremely Important

More focus on the infrastructure (roads/bridges/utilities/telecommunications etc.) within the community. Failure to plan will cost the community dearly in the future.

OP Board Members should focus on what the membership want not what they and just a few want. No one person should make or commit funds for any project without full board approval. Hundreds of thousands of dollars are wasted each year and you want a increase????

I believe the rules in ARC are good. I have had to educate the ARC Committee on the correct meaning of a rule and have a non-compliant pier nearby that they approved without variance and it blocks the use of a neighbor's lift. This is unacceptable! It appears the people on the committee are not implementing the rules correctly. Since they do not report to anyone, the only way to have them changed is to fire them. If you would like more data please contact me.

Please police parking at the boat ramps - in particular Mumford ramp. More signs to prohibit cars without trailers from parking in boat spots. Create additional boat parking spots at Mumford ramp. And for those of us hauling boats on trailers - PLEASE maintain trees along routes to the boat ramps. Overgrown trees and limbs have caused damage to boat antennaes, radar equipment and roofs and caused scratches. Do not take away the crabbing pier. It has been a great place to take kids to teach crabbing and fishing. Continue to keep the geese off of our ponds.

If you use electronics for voting you also need simultaneous manual voting. I know some srs. without computers

I support higher fees for safety services, not for amenities

The mowing and care ofthe ditches is s disgrace,and the mail box areas need a lot of attention

The BOD has been a hugh disappointment since we have moved here 20 months ago. It is an embarrasment to the commuity..

I think some of the amenities (pools) should be included and OP residents should have priority in using pools.

Encourage the OPA Board of Directors to work together, avoid sniping, especially in local newspapers. Encourage good hires of qualified staff, with sufficient oversight and management.

Blatant violation of codes are ignored. Political signage on Seabreeze Road 12 months out of the year are just ignored.

I love the community and will stay for a very long time, I feel that rentals have the same privileges as full time owners. I would also love to see an extension added to Ocean Parkway for safe walking and biking for residents, this is very dangerous with the amount of traffic on the main artery.

We cannot let our structures go to ruin like in the past because no one wanted to spend the money. Now look what we are faced with. We should an incorporated town run by a Town Manager.

I just live here. Don't use the amenities so can't comment on them.Can't answer to items I have never used/experienced.

this community must represent an excellent value for future owners,,with above standards performance for mgt.& employees

alot of properties are poorly maintained and seems nothing is done to owners. Covenants are not evenly enforced

## Summer 2018 Survey

**Please provide any additional comments below:**

1) replace the north gate bridge 2) outsource everything 3) We need to stop arbitrarily spending money! - We don't need a new country club!

The Yacht club pool should be a membership only pool with no children under 18 allowed an charge a separate fee to be a member.

The board needs to stop fighting with each other and work for the community

I have no problem with increased assessments if used properly for all but it seems assessments are used to subsidize amenities that do not benefit the majority (i.e., golf, year-round yacht club). I'd rather have street lights.

Please preserve the crabbing pier. The south side has no other water views and access for properties that aren't waterfront. This is extremely important to me.

Public works very poor bulkhead sinks holes order open since April and now August. Poor follow up.

It is important for the association to provide amenities and services without being too obtrusive with command and control

Happy to see the establishment of scheduled "Town Hall Meetings". Question & Answer sessions can enhance a more informed community

strange that you don't ask about the horrendous fiscal oversight and lack of transparency over the financial improprieties! This should be #1!!!

For the amount of HOA fees we don't feel we get much for the money (plowing a few times a year, maybe grass trimming out front occasionally and a bulkhead replacement every 40 years) also have to pay to use pools which is about the only thing we use

I applaud Management and the Board for conducting this survey. 1. GM and the new Board: I think it would be informative if these individuals take a van ride together and travel on every street in the Pines. 2. Grass Cutting. This has not been a good year. I would like to see a better schedule and no skipped lawns, unless there is an obstruction on the path. This is OP property and I do not agree with the idea to skip some because the owner "may" not want the OP property in front of their property cut. 3. Board Meeting TV Broadcast. Improvement in sound (and visual) needed. 4. Golf Course I love the family friendly idea. If we can't turn around the 18 hole format; I suggest a 9 hole Executive walking course (similar to Assateague Greens on 611) and a 9 hole family friendly. There are plenty of 18 holes formats in the area. 5. Employee Pool Perks. I am opposed to this employment perk for OP employees. I'm sure everyone would like higher wages. But in a resort area where wages are lower than other markets and hours are not the norm, I feel the employment conditions are satisfactory, I would however agree to this "pool perk" for a new program instituting "Street Captains". These volunteers could perhaps have group mail boxes in a location/building where people can drop off suggestions. Only street name on the box. And meet with the GM and Board on a quarterly basis with a composed list of feed back from the residents. 6. Medical Consortium With so many individuals and small business owners; perhaps we can look into an organization like Johns Hopkins or CareFirst etc to establish an owners group to enroll in a medical insurance program. THANK YOU for allowing additional comments and again, THANK YOU for conducting this survey.

Top 3 OP priorities should be maintenance, maintenance, & maintenance. We've wasted too much money already on new amenities & buildings while allowing existing structures & physical plant to deteriorate,

question 23 and 24; although answered it remains to be seen to be able to answer these questions depending on the GM and the New OPA Board and how the future of OP is run.

More attention should go to the upkeep of rental properties by the owner of those properties

THANK YOU for the geese mitigation issue in the north gate. Grand kids now have a recreation and fish/release area free of Goose problems. New Mgt of Yacht club is Excellent. General Manager appears to be doing a GREAT job. Please keep common sense Finance a top Priority

## Summer 2018 Survey

**Please provide any additional comments below:**

Would like to see the association make it a priority to collect all the unpaid association dues by homeowners so as not to raise association dues

doesn't seem to be consistency in who or what gets regulated.

step up timely snow plowing for resident safety, use dogs to encourage geese to nest elsewhere, offer once a week garbage pickup

get rid of Mediacom. Worst TV provider. Incompetent, primitive, very expensive

For what we get I think our annual fees are already too high.

Moved here in January 2014. Very disappointed in the last year and 3 months. BOD hides a lot and does not care about association members. Fight among them selves. Disappointed about the work of General Manager. Mr. Bailey has caused a lot of owners to question his ability and motives in running our Association. Thinking of selling, getting out.

Why do we pay dues to support our amenities when they are open to the public for just a couple of dollars more? I don't need to pay for others to enjoy our community pools.

Drainage is a huge issue especially with my property since I get flooded from poor drain/ditch design; many properties are not maintained well and it makes the community/streets not show well; [a Beach Club employee] has no personality and is not very pleasant to deal with. Would love for the Pines to put in a fitness center. We currently need to go outside the Pines for this service.

The board needs to be more professional, pettiness needs to stop, helping friends and family over newcomers needs to stop, charging fees when there is a definite no should not be charged.

Crab pier issue is very disappointing and we aren't happy with the way OPA is handling...leave it where it is, fix it and remind the folks that live in the Sanctuary that WE ALL pay HOA fees and are entitled to use it...if some people are misusing it then the Police should be called and those folks removed.

We need sectional representation. The needs and wishes of section 3 are different than those of section 6 or 7 for instance.

I have no confidence in the Board of Directors, the GM, the Budget and Finance Committee or the Treasurer making sound business decisions for the betterment of the community. The employees were punished for the bad decisions of the board and acting GM and our community has become an embarrassment in this area.

The one recurrent negative in our 6 years in OP is the continual backbiting, fighting among the board. More time and effort seems to be spent in arguing than getting things done. It is inefficient and an embarrassment to an otherwise lovely community.

My biggest concern is the public access to the beach club bathrooms after substantial funds were spent to renovate them. We have called the association, emailed the board and again, to no avail!!! They are against it accessible to the public beachgoers. This is again an incidence where the board has spent Association funds and not secured the access to the facility!!!

We should not have to pay extra for things since we pay the HOA fee. That is why we do not use them. We go to the swimming pool at our condo in Ocean City where we do not have to pay. We have lived here for 3 years and are sorry we bought here. We have had no help with our flooding problem and are tired of being ignored after we call. The board seems to be like a bunch of 5 year old children who can not play in the play pen together. We tell everyone do not move here.

The ability of nonresidents to access the amenities of Ocean Pines is a detriment to owning property here. Nonresidents are rude and do not value or respect the property. Why am I paying an annual assessment and dues to the clubs when anyone can just walk up and pay an admission fee? There is no advantage to owning property in Ocean Pines since all of the amenities are open to the public. I could own property outside of the Pines, not pay an assessment fee and still be able to use all of the clubs.

Residents could opt electronic voting or voting via mail ahead of the election.

## Summer 2018 Survey

**Please provide any additional comments below:**

Not sure what this survey is to accomplish -- sure referendums to get individual opinions

I am very displeased with the OP management. When you call the General Manager you cannot get past his assistant. Many we should be paying her the big bucks. There are some serious issues in OP that no one wants to address. We allow companies to come in and over charge residents like Sandpiper Energy for one. I have a list of 30 names of residents in Terns Landing that feel the same. If you should want to speak to me I can be reached @ [phone number].

While I/we don't partake in several of the current activities, that could change in the future. But I/we recognize that all of the other activities are important components to satisfy the cross-section of residents that make Ocean Pines so special.

When NOT being used, WHY do I have to PAY a fee to use the basketball court to shoot some baskets (~1/2 hr) in the Community Center gym ?

Strongly Support extensive renovating of the Golf Club and Golf Course. This currently is second only to the Yacht Club in its importance to the community and the condition of the Club House is deplorable. If not rebuilt it needs to be improved to the level of the Yacht Club.

I have lived here for 2 year. I feel a lot of the amenities are targeted to specific groups, ie: those who very expensive tastes and hobbies. I would like to see some better communications of availability of activities that are a little more cost effective. I WOULD love to see the lines in the roads repainted to make night time driving easier, I LOVE the fact that there are no street lights. We really love the quietness, safety of the OP ommunity.

Very happy overall. Too many less than fully effective consultants used. Financial oversight weak in the past. Went on way too long.

Have had a drainage problem for eight years and that definately is too long!

the board and general manager are doing a great job... keep up the good work.

Do not pay for return postage on ballot envelopes or any other correspondence. Let the user put the stamp on it.

Little concern seems to be given to bulkhead docking situations. Seems landowners are left up to deal with property concerns including water fronts.

ABSOLUTELY no need for the Yacht Club pool to allow children. We have 5 pools in this community and one should be for Adults Only!

I live here because of the location, safety and attractiveness of OP. I oppose Q30, I would contribute time and money to defeat it.

flooding is the main issue

There are homes that are in deplorable condition that Ocean Pines ignores and degrades property values. One only has to look at communities like Bayside, Lighthouse Lakes in Fenwick, De to know what premier communities look like. Ocean Pines is run like any typical government, spending other's money, no expense control, and having excess employees. Benefits like 100% health care are absolutely insane in today's world.

Have had several problems in the past with public works doing digging on my property, and cutting phone and cable lines. Its happened three or four times and is very frustrating. Also had a previous property that had no drainage issues until Ocean Pines public works came onto our property and put in new flood drainage pipes. Once the new drainage pipes were put in we had constant 6 inches of water in our crawl space. Never had a problem till Ocean Pines put in new drainage pipes. We had to spend \$3000 to put in our own drainage system in the crawl space under our house. Very frustrating as we never had a drainage problem before Ocean Pines dug up our yard. That house was in the Wood Duck II section.

spend the dollars to improve the severe drainage issues and stop wasting resources on the 2nd floor of the golf club. Make the golf club members pay for improvements not the general community.

## Summer 2018 Survey

**Please provide any additional comments below:**

Raising the HOA fees to update membership required amenities is unfair. IF the HOA fee included usage of the pools and beach club that would be a different story, but it doesn't.

Have taken this survey primarily to comment on limiting the number of NON-MIGRATING GEESE. Commend the board for FINALLY removing approx. 300 geese. These geese were causing health and pollution problems in our ponds, open areas, and roadways. They have been a SAFETY hazard when stopping traffic resulting often in road rage by motorists. They DEVALUE Ocean Pines' open areas. They will continue to be a problem and permanent limits need to be set for occupancy, resulting in their removal. Watched this type of removal regularly on Wallops Island, Va., birds being taken to local chicken plant for processing for those in need of food. Hopefully this survey for this problem is being adequately circulated for valid opinions.

board of directors and the in fighting that takes place is ridiculous and quite frankly an real embarasment. Members are elected to represent the community not their own private egos and agendas

Suggest improvement to use pools, making it easier;more reasonable for residents to use the pools. Some can't afford to use them. Not right.

Quit losing money! Keep better accountability of money. Why are you not using reserve dollars for improvements? Stop raising assessments; you are pricing people out of the community

Manklin meadows park has green material (on slides and such) that collects heat and makes playground unusable during summer. Drainage ditch beside our house has been full of water for last 18 months with abandoned toys and balls, and calls to public works have gone unanswered about problem. Spring yard debris collection should be reinstated, especially if we cant cut down trees. Official audit results should be communicated with residents. Poor management of funds, leading to increased yearly hoa fees, has made us a joke amongst the local communities. Residents should be given choices for utilities, not be forced to pay increased prices.

Keep the Farmers' market open until 2:00PM.

maintain the facilities and properties of the Association.The house at the entrance to North Gate is still an eye sore.

Golf course should be closed if it doesn't make money, too much money is spent on an activity that is not well used and will continue to decline in use. Number of rounds played in the country continue to decline,

Overall the community is a great place to live. Amenities are fantastic. I wish the Board members would take up matters directly with each other instead of involving local newspapers in a game of he said she said. Let the GM do his job and don't micromanage him. Very grateful for those that are willing to take the time to volunteer for the board, just wish egos could be set aside for true collaborative work.

The community should return to private amenities. The quality of the amenities has declined significantly since opening everything up to the public. You should have to own real estate in Ocean Pines or rent form an owner to enjoy their amenities. The pools and parking are too crowded and should NOT be open to the public for membership. If you improved the amenities and quality of service provided as well as required all of the homes to look good, neat, clean, no junk lying around outside, etc.you would get more quality homeowners and more homeowners would purchase memberships for the amenities. The Yacht Club staff are still bad and the food is average. Many of the lifeguards pay no attention to the swimmers in the pool and are listening to loud music or on their cell phones. The community should be more exclusive and contain high quality amenities. If the amenities were better, liek the Yacht Club, youwould be profitabli becasu eyou have a captured audieance of thousands of people who whould use the amenities right intheir neighborhood. Now you have more general public using them and the pools are crowded, you can't park at the Beach Club, the bathrooms are a mess, etc. We love Ocean Pines and remember when it was better maintained and the amenities were not so crowded. My family (and now we for just the last three years) have owned real estate in the community for years.

We have asked about the bathroom locker room situation at OPBC numerous times to be able to scan into the bathroom after 6pm and get no replies. This has been a "project" for 2 summers now

## Summer 2018 Survey

**Please provide any additional comments below:**

Overall this is a great community and our Board, General Manager and employees do a great job, the Board needs to be more transparent, and could improve on communication. The association should consider outsourcing the operation and maintenance of the community, to include grounds and facility maintenance, pool operations, leasing the Yacht, Beach and Golf Clubs to appropriate service providers and free up the lard to focus on amenity and facility improvements and community appearances.

Don't utilize the amenities as frequently as when the children were young and still living at home. Waited years to have the ability to enjoy the yacht club pool, and when my kids were gone, others' kids were allowed in. Disappointed

Need to prohibit parking on all streets and roads overnight for safety

Fairly new as a resident, but the OP Board's reputation is weak as concerns working together.

drainage is a big issue I have tried several times to have the culverts at my intersection cleaned out to no avail any heavy rain and my yard is underwater

We realize that keeping a big community like Ocean Pines compliant with the ARC guidelines is a difficult job, but we seem lax in enforcing these guidelines. Some properties really need to be scrutinized to a greater degree. Questions 19 and 20 do not include the Yacht Club, a very important draw to our community.

huge problems with yacht club --construction, pool failure; forensic audit of yacht club, beach club was not clearly shared with residents; yacht club seems to be a subsidized catering business (aka Martins West) rather than a community amenity

Need to have a management company that performs their job based on HOA guidelines, covenant enforcements, fiducially responsibly. BOD have too much personal agendas to make fair decisions. This BOD are one "hot mess". Community is too large to be run by a group of five homeowners. This is not the 1960's. Hire a professional management company, or at least listen to the Director you have hired.

I think that since the Yacht Club and other pools have gotten better that possibly we should look at requiring a resident to be present with those using these amenities to ensure that things remain nice and up to standards. I also think that the Yacht Club with its increasing popularity that this particular pool be limited to residents only and be for only adult residences who could bring guests. I think that the Pines is very safe and we should continue to maintain those standards as well. The entertainment and other activities make this community one to be admired and we need to continue to keep it that way as well.

I support raising assessments if I knew the money was going to good causes that impact me and my young family. I'd gladly see my assessment go towards another "green playground", however covered pickle ball courts is a very limited group of people using, imo.

DO NOT REHAD THE COUNTRY CLUB. TEAR IT DOWN AND REBUILD IT.

North Gate entrance needs an updated look. Love Ocean Pines! People are nice and tons to do and OC is so close. very happy & safe place

I think our assessments are way too high. The amenities cost too much for residents/owners. I would use your restaurants more if you went back to 20% discount.

The BOD needs to communicate more with the community. We are in the dark about so many issues and the spending of funds. The underhanded way they dealt with the slaughter of the geese really shook up the community. I hope nothing like that ever happens again.

Allow visiting family members to purchase 1 week beach parking permit at a reasonable price

Drainage is a big issue in several parts of the Pines. We need to have more than 1 cable provider. Changing packages every 1-2 years because the bill goes to 240 a month is insanity at its best.

## Summer 2018 Survey

**Please provide any additional comments below:**

Although our OP property is a long term rental, we chose to buy our permanent residence just outside the Pines 15 years ago because of the Ocean Pines Community and amenities. So our answers to this survey (especially Q14-23) should reflect us as residents, not just owners of a rental property! Q11: I think email is the best way to communicate with OP owners and residents. Perhaps a second type of email newsletter, not to be confused with This Week in the Pines would be a good idea.

The association management (Board, GM, and Upper Mgmt) have NOT been responsive (even a courtesy reply by a secretary even) to the few concerns I have raised over the past 3 years (drainage, spring yard open). Also, the "special projects" each director brings to the table to "spend" Assoc. money has been problematic over the years on their "pet" projects!

Need a better long term strategy and vision. Need to also look at other options people have like Bayside in DE amenities. Pool at Sunset much nicer than any pool in Ocean Pines. When the Yacht Club rebuilt the pool a few years ago it could have been done with more thought.

Company runny Yacht club food and beverage is outstanding! Make amenities private to residents and guests.

Next survey should consider "No Opinion" as an option to certain questions.

OPA keeps the place looking nice except ro easement grass and roads. BOD wastes money by changing scope of projects. BOD should make GM inform them of important items before he does them. BOD is too inflence to spend moneybysmall minority groups (elevator for bridge players)

Would be great if thsi board would get its act together, quit the in fighting, would love to recommend to family and friends, but this association is an embarrassment.

The Pines needs to be run like it is in the 21st century, not lagging behind in the 20th. We need to think about what will be valuable to people here in the future not just now. We need a "government" that is for the entire population of OP and not just a certain subset. Meetings need to be held when EVERYONE can attend, not on the current schedule. The roads here are abysmal and are an eye sore. We need a way out from under mediacom.

Treat all sections (wooded, Water and Golf lots ) with the same importance. (example mail box areas)

Since the newly elected boards continue to fail the people of the Pines, I think they should outsource the management to a local property management company. The roads are in terrible condition. Whenever there is a water leak, the county does a poor job of patching them & it takes forever to do a permanent patch. The water lines are old & there should be a plan to replace them. The flowers that were planted on Cathell Rd. is an eye sore. Fix the drainage issues. Make wider bike path lanes along Ocean Parkway by eliminating the center median strip. It will cut down on maintenance costs. Installing street lighting will increase our HOA fees.

What are covered Racquet courts, if that meant providing shade my answer would be very important. A roof over the courts NO.

Why support 2 fire dept? One looks like it has 3 engines and at least 2 ambulances and looks like you always need vols. keep geese out we no longer to go to any events in field because of the feces everywhere! Use casino road funds to make a pvt exit gate to get ahead of Rt 90 traffic. We have to drive 3 miles to current ramp wait for traffic And lights and drive 2-3 miles to get to basically where we started from! Even put an arm where we scan to exit. It we be near Osprey and Mumford?i would like the golf course area to be as classy as the Yacht club marina pool area.

Most of our amenities are fee based. Assessment increases should not occur, to cover these fee based amenities. If owners are not supporting these amenities, the reason why should be determined and corrected so that owners will support them through annual membership fees.

Some properties look very old and worn. Many have no lawns and just weeds

## Summer 2018 Survey

**Please provide any additional comments below:**

I would like to see OP devise a recycling program at their dining amenities. (Beach club, Tikie bar, Tern Grill) Plastic cups, bottles, etc. are thrown in with regular trash. The use of these products is very high. I would also like to see more aggressive actions for derelict properties.

BoD needs to be more transparent and stop hiding behind "Personnel" as a reason to discuss/deal with items relating to misfeasance/malfeasance

I think the improvement of the North Gate Bridge should maintain the same character is now has.

INFRASTRUCTURE NEEDS IMMEDIATE ATTENTION OTHERWISE THIS SURVEY IS MEANINGLESS. I BOUGHT MY HOME BECAUSE OF THE LOCATION AND NATURAL BEAUTY WHICH IS DISAPPEARING RAPIDLY THANKS

OP police are too zealous regarding traffic enforcement, and often inappropriately overstep their bounds; resulting in decreased trust amongst residents & visitors. I believe our BoDs work & try hard to do a good job, but are amateurs & thus often ineffective or misguided, resulting in HoA fees that are too high for what's received in return. I like OP quite a lot, and would be happy to play a more active role in the work & governance of the community, once I have an opportunity to spend sufficient time doing so (i.e., retirement), which is still a few years off for me. If the readers of this survey would like to talk with me further about any of my responses or comments, then I'd be happy to do so. Thanks.

Some of the questions are unclear - not sure what is meant by 'improvements to South Gate or North Gate, expansion of sports core facility' and several others. More specificity would help.

continue to control the geese population

Overall operations are very good. I am strongly against outsourcing management; once that is done we will see 2X, 3X increase in dues in short time..

Please use mulch instead of weeds in the median of Cathell Road. It looks awful.

STOP losing money at the amenities. Why should I have to pay for your losing ventures. If it loses money, close it and fire those in charge

No parking covenant violations should be enforced the same way OPA enforces the maintenance of lots and other covenant violations.

Lets curtail "free" activities, such as movies and concerts in the park, dog park, skateboard park, boat ramps etc. that are subsidies by homeowners but utilized by many outside out community who do not contribute to the maintenace/cost of these items or out community. Also fees for associate members seem to be out of balance with those fees paid by the membership who subsidize these ammenties though HOA fees since these amenities seem not able to support themselves. Also if we can cater to cetain groups, such as playgrounds, skate board parks for the young and dog parks for dog owners,etc., why can't there be a place for adults such as the yatch club pool, there is a family fun night and mumford pool is within walking distance for those parents feeling it necessary to get food and drink while their children are enjoying the pool

We have lived here for a little over a year and my husband and myself are appalled by the financial and management irresponsibility that has happened in the past year. For a community that has existed for 50 years there should be basic policies and procedures in place to ensure amenities are looked after and that some one should be "In charge". Hopefully going forward there will be better accountability.

Please stop cluttering our community with an excess of spray paint, signs, and light posts. They are everywhere and it makes us look cheap! Also, I am very frustrated by the amount of money spent on repeated renovations for yacht club, especially. Finally, please bring web page up to date so activities/swim lessons/etc. can be easily found and registered online. No one wants to page through a digital pdf of the activity guide!

## Summer 2018 Survey

**Please provide any additional comments below:**

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keep crab pier where it is and fix the floating part. too many people have ruined the simple idea of where it is and why. need more amenities on the South side, ie. the robin hood trail playground is like an afterthought and with pier gone, nothing for us locals to walk to for use of amenities. I feel like delaware offers use of pools and fitness center with their hoa fees and ocean pines has great amenities but we have to pay for all of them, nothing here is really free except the outdoor parks, so looking to move to delaware due to that issue. Also, havent used the pools anymore now that there is no adult only pool., with 5 pools, one should at least be for adults no matter what we have heard about it being a legal matter, there must be a way to do it. Love living here, but too much to pay for amenities for residents. Also, last but not least, would not want to increase HOA rates, just spend and fix the things the association has money for, starting with safety issues. Thanks to BOD for getting rid of all the geese, they drive a lot of us crazy and safety for us as people should come before the wildlife.

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Are you aware how much parents are 'drinking' while rarely watching their children in and around the Oasis Pool??!! BAD DECISION

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Just taking into account this past summer, (not 13 other ones), I would complain that the Yacht Club pool is cloudy and dirty and the bathrooms are a disgrace. They are never cleaned properly, smell always and have trash cans, shower curtains, bamboo screens that have been there for years. It is hard to understand why they were not renovated when the pool was. I suggest the association contracts with a professional cleaning company and learn the correct way to clean these types of facilities. Other communities do it beautifully. My friend insisted that the pool water must be salt water because it had a taste and wasn't clear. Upon inquiring we were told it was not salt water....gross. The sports core pool looks like an episode from The Hoarders. There is stuff everywhere and the lobby looks like an old basement and the bathrooms are not attractive nor clean. We have stopped going to the Beach Club because the bathroom was filthy and the facilities sub par and we were embarrassed to bring our guests there. The racquet club pool clubhouse is equally dirty and sub par. It is so discouraging that the association owns such incredible property with waterfront views and has absolutely not standard of care or vision for improvement. In addition, the overall appearance of the community is in need of a significant upgrade. It always seems if there is a project, such as signage, the contract is given to the lowest bidder with the worst design concept. We have owned two properties in the Pines for over ten years and will probably be selling both since the community is so run down and poorly managed. We are very disappointed. I often wonder if the members of the Board of Directors and the administrative team were to tour some local communities like Bayside or newer ones in Delaware and see how they are managed and maintained, it may encourage us in the right direction.

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The pines should enforce property owners to take care of there property, you can have a beautiful maintained yard and next door the grass needs to be cut, house needs work, trash in yard, just downright embarrassing. When I read the bylaws yards are suppose to be kept up. You can drive down 589 and look right into the backyards of home that are awful looking, very embarrassing also on the parkway too. I do not believe this is enforced at all. If your neighbors home looks like crap who wants to move next to that. Please look into this and enforce. Have the police enforce it when they are patrolling the area. Also I emailed multiple times last years regarding bees at Robin HoodPark and was totally ignored all summer long. Beachclub was suppose to stay open till 6PM there were days they closed the doors at 5:30pm and bathrooms, this is unacceptable. Also being a resident we were not given any discount this year and families I talked to strongly agree the Pines was trying to regain there monies lost, but don't pass mistakes onto honest residents, give residents some sort of discount at Yacht Club and OP Beach Club, still keep it open to non residents but also take care of your own who support you regularly. Also the maintenance dept. needs to reguarly trim the trees around road signs and entrance ways of side streets. Just some of the things I have seen here in the last year. Thank you and hopefully you will take note of our concerns.

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No problem paying a higher assessment once there is 100% transparency within the association...I never received a "mailed" copy of this survey

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## Summer 2018 Survey

**Please provide any additional comments below:**

In regards to the tennis courts, they are very nice in the main tennis area in South Ocean Pines. However, at the Swim & Raquet Club, the tennis courts do not look very well maintained at all. The grounds around that pool, in general, need a little work. We would love to see a Fitness Center in Ocean Pines!

We need much better enforcement of the covenants. Too many violations either go undetected or ignored. Police department needs to be the enforcement arm. Since we already pay taxes to Worcester County for law enforcement we need to turn over domestic disputes to the county sheriff.

Cost of pools, sports, and beach parking are too high. Not worth the money if you're not here the entire summer, and daily price too high if you're want to use more than a couple times. Also, someone should be held accountable and pay for the food and drink that were allowed to rot or were thrown away because someone bought too much or didn't store properly.

I would approve an HOA increase... I think going to \$1000 for a standard lot should be the max for the next five years and be done with it

something needs to be done with beach club bathrooms-we have tons of people that are not members of OP showering and using our bathrooms and supplies. If they come to use pool snack bar or bar they should not be entitled to our private bathrooms. Has created us spending lot more on water & electric and supplies

The Parke Retirement was NOT included at all in reasons for moving to Ocean Pines.

Food at yacht club needs to be improved.

As long as the amenities pay for themselves we don't have a problem but we do not feel it is appropriate to continue to have amenities that loose money and cost all the home owners money. We disagree with the large budget for Marketing/Advertising.

There needs to be accountability and for the blatant mismanagement of the board and communication of investigation to the residents. The sun flower planting along Cathell Road looked like weeds while they were growing, ok for 2 weeks and now that they are dead.

Our amenities, both tangible and intangible, are important assets & add to the quality of life here in OP. We are particularly outraged by what is happening in the Park at the S&RC....a park is not where industrial activities should be located... it is detrimental to OP on many levels. Additionally, the overall condition of the tennis courts are deteriorating & in desperate need of repair. We are extremely disappointed & angered by the Board's actions to allow this activity to continue in the Park & with the overall maintenance & operation of this amenity.

Assessment amounts may need to be increased BUT ONLY if the money will go to maintenance of the community as a whole with some to specifically improve and maintain the drainage system. Why should we have to pay our assessment AND additional money for private mosquito treatment? Drainage ditches should DRAIN, not be reservoirs!

no internet voting until the IT dept and IT capability is vastly improved; Architectural controls lack priorities - stop focusing on clotheslines and look at deserted cars and homes left in total disrepair; Would like to see Administration, financial, IT, general maintenance outsourced; Overall appearance of community has declined in the years we have lived here; Overall, a focus on maintenance programs for community facilities and maintenance is absolutely necessary and sorely lacking resulting in many of the problems we are currently having; The current GM appears to be lacking in ability to implement programs and schedules to support ongoing maintenance and management of the community's infrastructure and amenities - hence my suggestion to outsource ASAP. The community has grown beyond what a volunteer board and ineffective GM can manage.

With the apparent success of the food & beverage services thus far, we should be seeing an increase in our coffers! There is a younger retiree moving to OP and we need an even more active/fitness lifestyle.

## Summer 2018 Survey

**Please provide any additional comments below:**

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I think the community architectural controls need to be enforced more consistently. One person is called out for an offense while 3 other residents are also offenders but not called out

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NIGHTLY rentals "sleeps 12" should not be allowed. Short term rentals were Major reason we did not upgrade to a waterfront home. Bus or van to grocery store and ocean city would be excellent for retired residents. Keep oasis pool open full time through sept if weather hot.