



162 Middle Street • Pawtucket , RI • 02860

Phone: 1-800-852-5655

Email: groupsales@gocollette.com

Thursday, April 30, 2026

CONFIDENTIAL Group Reservation Confirmation Letter

Thank you for choosing Collette.

We sincerely appreciate your business.

Tour: Canyon Country featuring Arizona & Utah

Departing: Wednesday, September 15, 2027

Please carefully review this letter as your confirmation for travel. Included below is a summary of your departure date, destination, group reservation number, and financial terms. Please initial and sign this confirmation form and return to Collette. Please keep a copy for your records.

Ocean Pines Recreation & Parks
239 Ocean Pkwy
Berlin, MD 21811-1901
Attn: Debbie Donahue
Phone: (410) 641-7052

Group Reservation Number 1443190
Business Development Manager E7 - Paul Julia
Currency Code USD

Deposit Amount A deposit of \$698 per person is due upon reservation.
Final Payment Due Jun 17, 2027
Departure Gateway Washington
Number of Seats Held 12
Seat Reduction Date Mar 15, 2027

Base per person Rates: Double \$4,799; Single \$5,999; Triple \$4,749 * (see terms)
(Base Rates include the following components. Items with double asterisk (**)) are not included in the above rates)
(Rates and components are based on a group of 10 or more, unless otherwise noted)

Table with 6 columns: Start Date, End Date, Item, Price, Commission %. Rows include items like 'Offer: Per Person from WAS', 'Canyon Country', 'Air Inclusive Arrival Transfer', etc.

Commission payable to Ocean Pines Recreation & Parks

IMPORTANT CONDITIONS: Your price is guaranteed once deposit is received and booking confirmed by Collette. Your price is not subject to increase after the deposit is received and booking confirmed, except for charges resulting from increases in government-imposed taxes or fees. (See registration form for consent.)

Initial _____

GROUP AIR CONFIRMATION

We have confirmed 12 air seats at \$750 per person for your group.

Names are due by Mar 15, 2027 and additional request after this date will be **subject to availability** at time of booking.

Please review and sign acceptance of schedule and terms. _____ Date: _____

TERMS

Air

- Economy air rate and schedule are applicable for groups of 10 or more traveling on the same flights and dates.
- Your price is guaranteed once deposit is received by Collette. Your price is not subject to increase after the deposit is received, except for charges resulting from increases in government-imposed taxes or fees.
- If air is cancelled within 120 days of departure, penalties may apply (see Cancellation Charges below). At time of booking, we require that travelers provide the legal name as it appears on their government issued identification that will be used at time of travel. Any name changes will result in penalties and additional cost for new air reservations. If Travel Protection Plans have not been purchased and a reservation is cancelled for any reason prior to departure - Air is 100% non-refundable once paid in full.
- If you have selected Instant Purchase air, the deposit required is the full cost of the airfare plus the land package deposits- all of which is non-refundable.
- Groups who purchase Collette Air will receive **complimentary hotel transfers** on the scheduled day of arrival and departure, including pre or post stays.
- If Elite Air has been purchased (Premium Economy, Business Class or First Class), it may only apply for the international portion of the journey only. Refer to your air itinerary for details.
- Elite Air pricing (Premium Economy, Business Class or First Class) is valid until 8 months prior to departure, after which rates are subject to change and will be quoted based upon availability.

Service is limited and not available on all flights or carriers. If you purchase an upgrade we cannot guarantee the same flight schedule as the group. **Air Charges ***

- ***Airfare:** For your convenience, we offer airfare for purchase with all tour packages. If you purchase an air inclusive program, your airfare will be quoted inclusive of all fuel, taxes and fees. Your price is guaranteed once deposit is received by Collette. Your price is not subject to increase after the deposit is received, except for charges resulting from increases in government-imposed taxes or fees. Preassigned seats are limited and may not be available on every flight or departure date.
- **Checked Baggage Charges:** Some airlines may impose additional charges if you choose to check any baggage. Please contact your airline or refer to its website for detailed information regarding your airline's checked baggage policies.

Deposits and Names

- A per person deposit is due with legal names of each traveler.
- Should your clients decide to purchase our Travel Protection plan they must do so at time of booking.
- Payment of a per person Travel Protection plan fee guarantees a full refund of all payments (including deposit) except for the Travel Protection plan fee itself, in case of cancellation of travel plans for any reason prior to the day of departure.
- **All names submitted to Collette must appear exactly as shown on travelers' government issued identification that will be used at time of travel.**
- Any name changes will result in penalties and additional cost for new air reservations

Pre-Sold Options/Pre-Post Hotels/Extensions

- 5% commission is paid on pre-sold options. (Some options may be non-commissionable.)
- Options purchased on tour are non-commissionable.
- Extension commission and comps will match land.
- 10% commission is paid on pre or post hotels.

Revision Fees

- A handling fee of \$25.00 per transaction will be assessed for any change or revision made to a reservation.
- A change of departure date within 11 months of departure will be treated as a cancellation, and cancellation charges will apply: <http://www.gocollette.com/about-collette/terms-and-conditions>
- If flight changes or flight cancellations are requested, revision fees or airline cancellation fees will apply.

Seat Reductions

- On the seat reduction date, your group space will be reduced to the number of seats under deposit with names.

Single Rooms

- Single accommodations are limited and are available on a first-come, first-served basis. Single rate subject to change based on availability.

Triple Rooms

- Triple rooms are normally a standard double room with **2 beds**. A cot or rollaway bed may be requested but not guaranteed due to size of room and fire codes.

If you have not purchased waivers, and you need to cancel for any reason prior to the day of departure, the Cancellation Fees are as follows:

Cancellation Charges for this tour: After your seat reduction date has passed, a non-refundable deposit will be retained. For Cancellation between 90-16 days prior to departure: cancellation fee of 40% of total price. For cancellation between 15-1 days prior to departure: cancellation fee of 75% of total price. For cancellation on the day of departure and after: 100% of total price. For Ocean Cruises: For cancellation between 90-61 days prior to departure: cancellation fee of 40% of total price. For cancellation between 60-31 days prior to departure: 60% of total price. 30 or fewer days prior to departure: 100% of total price. For River Cruises: including Europe, Russia, Egypt and China, 90-61 days prior to departure: cancellation fee of 50% of total price. For cancellation between 60-31 days prior to departure: cancellation fee of 85% of total price. For cancellation 30 or fewer days prior to departure: cancellation fee of 100% of total price. For Galapagos and Antarctica: A cancellation fee of 60% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. Cancellation protection is highly recommended and must be purchased at time of deposit. Air rates are subject to change until tour is paid in full. If Travel Protection Plan has not been purchased and a reservation is cancelled for any reason prior to departure - Air is 100% non-refundable once paid in full. Cancellation charges also apply to reservations made for "pre" and "post" night accommodations. Payment of a Per Person Travel Protection Plan Fee guarantees a full refund of all payments (including deposit), except the Travel Protection Plan Fee itself, made to Collette for travel arrangements in case of cancellation of your travel plans for any reason prior to the day of departure. The Travel Protection Plan Fee with Air only covers airline tickets you have purchased from Collette. Exception: If you originally purchased nonrefundable airline tickets, Part B of the Travel Protection Plan may provide a refund for the airline tickets, taxes, or fees in the event of a cancellation for a covered reason (see Part B for more details). The Travel Protection Plan Fee does not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. However, the Part B travel insurance includes a single supplement benefit of \$1,500 for certain covered reasons as detailed in Part B. In this case, the single supplement will be deducted from the refund of the person who cancels. Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the canceling client, the traveling client will be charged the remaining portion of the single supplement. Cancellation waiver protects you from penalties in the event you have a need to cancel your entire inclusive tour package up to the day prior to departure. Cancellation waiver does not indemnify you from penalties if you chose to cancel partial tour components or air. If you chose to partially cancel your vacation, you will be responsible for a revision fee as well as any penalties that are incurred at the time of the cancellation. Upon cancellation of transportation or travel services where you, the customer, are not at fault and have not canceled in violation of the terms and conditions above, you will be refunded 100%. Please see your sales agent for more information, or review our brochure for details.

FORUM SELECTION AND CHOICE OF LAW:

This Agreement shall be governed and interpreted pursuant to the laws of the State of Rhode Island by mutual agreement of the parties hereto and the Federal and State Courts in Rhode Island shall have exclusive and sole jurisdiction over any dispute, controversy or suit arising relative to this Agreement.

If any information is not correct, please notify us within 24 hours.

This document contains confidential information and is intended only for the individual or organization named. If you are not the named addressee you should not disseminate, distribute or copy this document. Please notify the sender immediately if you have received this by mistake and delete if electronically received.

Please send payment to:
Collette
Attn: Accounts Receivable
162 Middle Street
Pawtucket RI, 02860
Fax: 1-401-727-9014

Initial _____

Ocean Pines Recreation & Parks presents...

Canyon Country

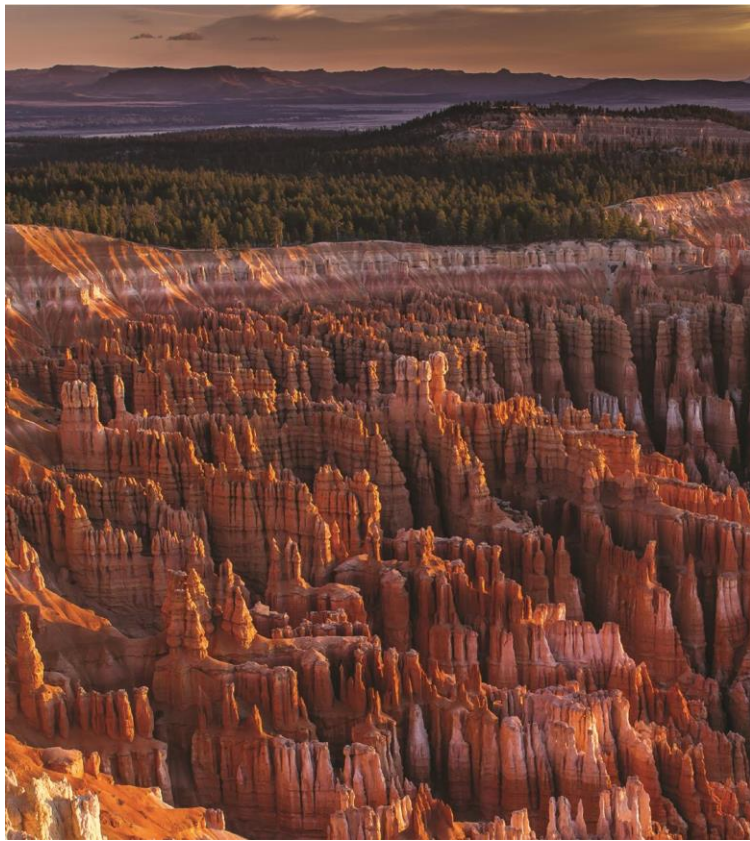
September 15 – 22, 2027



Book Now
& Save
\$50
Per Person

For more information contact
Debbie Donahue
Ocean Pines Recreation & Parks
(410) 641-7052
ddonahue@oceanpines.org

collette



8 Days • 10 Meals: 6 Breakfasts, 2 Lunches, 2 Dinners

HIGHLIGHTS... Grand Canyon, Lake Powell, Rafting on Horseshoe Bend, Bryce Canyon National Park, Zion National Park, Las Vegas

ITINERARY AT A GLANCE

Day 1	Courtyard by Marriott Scottsdale, Scottsdale, Arizona
Day 2	Yavapai East at South Rim Grand Canyon, Grand Canyon National Park, Arizona
Days 3, 4	Lake Powell Resort, Page, Arizona
Days 5, 6	Hyatt Place Springdale/Zion National Park, Springdale, Utah
Day 7	Planet Hollywood, Las Vegas, Nevada

On some dates alternate hotels may be used.

Day 1: Wednesday, September 15, 2027 Scottsdale, Arizona Explore the famous canyons of the American West on a journey featuring 3 national parks. Start your journey in Scottsdale and join your fellow travelers for a welcome dinner. (D)

Day 2: Thursday, September 16, 2027 Scottsdale - Sedona - Grand Canyon Start your day in Sedona, where the sun shines on stunning sandstone formations. Soak in the inviting atmosphere and colorful vistas while browsing the many arts-and-crafts shops. Make your way through Kaibab National Forest before reaching the South Rim of the Grand Canyon. This evening, enjoy dinner on your own and time to explore Grand Canyon National Park. (B)

Day 3: Friday, September 17, 2027 Grand Canyon Area - Lake Powell Follow the winding landscape along East Rim Drive, bringing you to Cameron Trading Post. For nearly a century, the post has acted as a haven for travelers, traders, and explorers. Continue north through the mesa-studded desert before arriving at your home for the next 2 evenings, overlooking the stunning blue waters of Lake Powell. This evening, we journey into the town of Page for an authentic Navajo meal and show. (B, D)

Day 4: Saturday, September 18, 2027 Lake Powell This morning, embark on a guided scenic rafting adventure to iconic Horseshoe Bend and experience the peaceful grandeur of the Colorado River. As you glide between towering canyon walls, you'll witness one of the Southwest's most awe-inspiring landscapes from a perspective few ever get to see. After lunch at the resort, continue your exploration of the region's waterways with a scenic lake cruise, gliding toward panoramic vistas of the towering Glen Canyon Dam. This evening, take time to enjoy Lake Powell Resort on your own. (B, L)

Day 5: Sunday, September 19, 2027 Lake Powell - Bryce Canyon National Park - Springdale, Utah (Zion) Your journey continues at Bryce Canyon National Park, famous for its ethereal spires known as *hoodoos*. These rock formations, created over thousands of years by wind and water, display natural orange and red hues that contrast with the deep green forests of the park. Take in the wide vistas as you wander along Sunset Point, leading into Sunrise Point Rim Trail. Your day ends in Springdale, gateway to Zion National Park. (B)

Day 6: Monday, September 20, 2027 Zion National Park In sheer magnitude and color, few places on earth match the beauty of Zion National Park. Marvel at red and white sandstone cliffs as you take a full day to explore Utah's first national park. Climb aboard Zion's open-air tram and wind your way alongside Virgin River and through the 2400-foot deep, half-mile wide Zion Canyon. This afternoon, continue to enjoy time in the great outdoors exploring the park independently. (B)

Day 7: Tuesday, September 21, 2027 Springdale - Las Vegas, Nevada Trade nature's beauty for the lights of the Vegas strip. This 4-mile stretch of road features neon-lit resorts and around-the-clock action. This afternoon, toast to the end of your journey at a farewell lunch with your fellow travelers. Make the most of your free time this evening to experience the best that Vegas has to offer. (B, L)

Day 8: Wednesday, September 22, 2027 Las Vegas - Tour Ends Depart for home with memories of colorful canyons and winding valleys.



Book Now & Save \$50 Per Person:

Double ~~\$4,799~~; **Double \$4,749***
Single ~~\$5,999~~; **Single \$5,949;**
Triple ~~\$4,749~~ **Triple \$4,699**

Book Now
& Save
\$50
Per Person

For bookings made after Mar 15, 2027 call for rates.

Included in Price: Round Trip Air from Washington, Air Taxes and Fees/Surcharges, Hotel Transfers

Not included in price: Cancellation Waiver and Insurance of \$469 per person

*** All Rates are Per Person and are subject to change, based on air inclusive package from WAS**

IMPORTANT CONDITIONS: Your price is guaranteed once deposit is received and booking confirmed by Collette. Your price is not subject to increase after the deposit is received and booking confirmed, except for charges resulting from increases in government-imposed taxes or fees. **(See registration form for consent.)**

Important Tour Information:

Book Now rates valid until Mar 15, 2027, valid on air inclusive packages only.

The overall activity level of this tour is a level 2. This means you like a balanced approach to travel. Walking two to three miles over the course of a day is no problem for you. You can handle a variety of terrains, from cobblestone streets to moderate hills with relative ease and without assistance. You can climb two flights of stairs with ease. Expect some full days balanced with free time to recharge or set out on your own adventure. You can handle altitudes up to 6,000 feet. While this level is appropriate for travelers that require mobility assistance devices, there could be times when you may have to sit out on some of the included activities.

Travel with an average of 37 people (maximum of 44).

If you require any special assistance while on tour, please make us aware at the time of reservation so the necessary request form can be sent to your attention.

Your tour includes several early-morning departures. You should expect to depart your hotel between 7:00-8:00 a.m. most days to ensure you are able to experience all that is included on this tour.

Personal audio devices (headsets) are not included on this tour.

Single accommodations are limited and are available on a first-come, first-served basis. Single rate subject to change based on availability.

Our transfers will depart from Phoenix airport for Scottsdale.

To complete your tour, we include round-trip airport-to-hotel transfers when purchasing our airfare with your tour. If you have arranged for your own air, we are pleased to provide you the option of purchasing these transfers. Please note that all transfers will leave at pre-scheduled times.

Our air travelers will arrive into Phoenix, Arizona airport.

For air-inclusive reservations, the name provided at time of booking must match your government-issued ID that will be used during travel. Name changes are subject to penalties.

Please be advised, many airlines do not provide advance seat assignments until check-in at the airport. Advance seating will be subject to the airline's terms and conditions.

Prepaid tipping is not available on our tours therefore payment of customary end-of-trip gratuities for your Tour Manager, driver, hotel housekeepers, and cruise ship waitstaff should be handled individually when applicable during the course of your tour.

Economy air rate and schedule are applicable for groups of 10 or more traveling on the same flights and dates.

Travel Requirements:

IDENTIFICATION

Travel within USA

A Real ID compliant form of identification must be presented both at the time of booking air travel with Collette and upon checking in at the airport to board any flight. State-issued driver's licenses and IDs that are not REAL ID compliant are no longer accepted as valid forms of identification at airports. Any fees associated with changing a reservation resulting from a non-compliant identification will be the responsibility of the traveler. For more information on Real ID, please visit the Department of Homeland Security website: <https://www.dhs.gov/real-id>

Collette will provide all necessary information, updates, and supporting documents for your travel requirements, including visa and Electronic Travel Authorizations (ETAs), if required, approximately 60-90 days prior to your departure.

A deposit of \$698 per person is due upon reservation. Reservations are made on a first come, first served basis. Reservations made after the seat reduction date of March 08, 2027 are based upon availability. Final payment due by June 17, 2027. Deposits are refundable up until March 15, 2027.

CST#2006766-20 UBN#601220855 Nevada Sellers of Travel Registration No. 2003-0279

For more information visit <https://gateway.gocollette.com/link/1443190>



TRAVEL DATE: 9/15/2027 TERRITORY: E7
RES#: 1443190

Canyon Country featuring Arizona & Utah

This form is intended for use by the Group Leaders only. Please note that Collette is unable to process this form

A deposit of \$698 per person is due upon reservation. Reservations are made on a first come, first served basis. Reservations made after the seat reduction date of March 08, 2027 are based upon availability. Final payment due by June 17, 2027. Deposits are refundable up until March 15, 2027.

YOUR INFORMATION:

Clearly print your full name (first/middle/last) **as it appears on your government issued travel documentation.**

IMPORTANT: In order to avoid any unnecessary change fees, it is imperative that all guest names are entered correctly from the start. The information below must be the legal name and be 100% identical to the ID being used to travel <passport/driver's license> including middle names or suffixes <Jr, Sr>.

First: _____ Middle: _____ Last: _____ Suffix: _____

Nickname: _____ Gender: () Male () Female Date of Birth: month _____ day _____ year _____

Address: _____ City: _____ State: _____ Zip Code: _____

Phone: () _____ Cell: () _____ Email Address: _____

Should you become ill or injured, whom should we contact (not traveling with you): _____ Phone: () _____

ROOMING WITH: Check if address is the same as Passenger #1

First: _____ Middle: _____ Last: _____ Suffix: _____

AIR GATEWAY: Departure airport for this tour: _____

Air Seat Request: () Aisle () Window () Next To Traveling Companion

Collette cannot guarantee your seat preference. If you have not purchased air through Collette and wish to purchase transfers, you must transfer at our pre-scheduled times.

Please be advised, when travelling as part of a group, many airlines do not provide seat assignments. Preferred seating may be available for an additional charge.

"Federal law forbids carriage of hazardous materials such as aerosols, fireworks, lithium batteries & flammable liquids aboard the aircraft in your checked or carry-on baggage. A violation can result in 5 years' imprisonment and penalties of \$250,000 or more. Details on prohibited items may be found on TSA's "prohibited items" web page: <http://www.tsa.gov/traveler-information/prohibited-items>."

TRAVEL PROTECTION: () Yes, I wish to purchase travel protection \$469 () No, I decline

If you choose not to purchase Collette's Waiver Insurance Plan, you will incur penalties for changes and cancellations. Travel Protection Payment is due with first deposit. The Waiver Fee does not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. The single supplement will be deducted from the refund of the person who cancels. (There is coverage under Part B which includes a single supplement benefit of \$1,500 for certain covered reasons. See Part B for details.)

PLEASE MAKE CHECKS PAYABLE TO: Ocean Pines Recreation & Parks () Check () Credit Card



Special Needs Form

Please complete this form, sign and return it to us within 14 days of receipt.

Email: TravelOperations@collette.com

Fax: 401.727.4745

Mail: Collette: Travel Operations
180 Middle Street
Pawtucket, RI 02860

TRAVELERS NEEDING SPECIAL ASSISTANCE

You must report any disability requiring special attention to Collette at the time the reservation is made. *Collette will make reasonable efforts to accommodate the special needs of our participants. Such participants, however, should be aware that the Americans with Disabilities Act is inapplicable outside of the United States and facilities outside the United States for disabled individuals are limited. It is strongly recommended that persons requiring assistance be accompanied by a companion who is capable of and totally responsible for providing the assistance. Neither Collette nor its personnel, nor its suppliers, may physically lift or assist clients into transportation vehicles. If a traveler thinks he or she might need assistance during a trip, he or she should call Collette to determine what assistance might reasonably be given. Collette cannot provide special individual assistance to tour members with special needs for walking, dining, or other routine activities. Internationally, a great deal of walking may be necessary to fully enjoy the destination. Travelers should be in good health and must be able to walk reasonable distances. In some areas, travelers may be required to walk on uneven ground, cobblestone streets or raised thresholds.

****To request a wheelchair accessible room on a cruise, the traveler or person sharing the room must have a recognized disability that alters a major life function and requires the use of a mobility device and the use of the accessible features provided in the wheelchair accessible stateroom. The cruise company may take appropriate action against someone who has reserved or purchased such a stateroom fraudulently. Action may include but is not limited to removal from the stateroom to a non-accessible accommodation up to denial of boarding.***

Reservation # _____

Name: _____ Male or Female (circle one)

Are you traveling with a wheelchair? Yes No

If you answer "YES"

- Does your wheelchair collapse? Yes No
- Can you stand and climb steps to board the coach without it? Yes No
- Are you capable of lifting your own wheelchair? Yes No

If you are not capable of lifting your own wheelchair who will provide assistance?

This form cannot be processed without the dimensions of your wheelchair:

Height _____ Length _____ Width _____

Are you traveling with a walker? Yes No

If you answer "YES"

- Does your walker collapse? Yes No

This form cannot be processed without the dimensions of your walker:

Height _____ Length _____
Width _____

Tour Managers and drivers do not provide assistance lifting, pushing or carrying wheelchairs or walkers. Motorized scooters are not permitted on tour.

Are you requesting any hotel room accommodations? Yes No

If "YES" Please indicate if one or more of the following is required in the washroom.

- Walk-in shower Yes No
- Grab bars Yes No
- Raised toilet seat Yes No

Please provide any details in reference to the nature of your request.

Most hotel rooms that can accommodate the request will be equipped with only 1 bed.

Do you understand and accept? Yes No

Collette cannot guarantee the availability of such rooms as many hotels have a limited number of rooms that are equipped with the above accommodations.

Are you traveling with an oxygen tank? Yes No

If you answer “YES”

- You must contact the airline directly to arrange transportation of the oxygen on the plane. Oxygen requests vary by airline and location and can take up to 2 weeks to request.
- You are responsible for supplying your own electrical cords, and converters as needed.

This form must be remitted within 14 days of receipt for any special needs accommodation request.

Collette cannot provide special individual assistance to tour members with special needs for walking, dining, or other routine activities and motorized scooters are not permitted on tour.

The Americans with Disabilities Act only applies in the United States. Many international destinations cannot accommodate passengers’ requests. Collette will make all reasonable efforts to accommodate the special needs of tour participants, but we cannot guarantee that all requests will be honored on international destinations.

Collette also regrets that it cannot provide individual assistance to a tour member with special needs for walking, dining, or other special personal needs. It is strongly recommended that persons requiring assistance be accompanied by a companion who is capable and totally responsible for the assistance.

I have read and understand the above:

Signature: _____

Print Name: _____

Internal Use Only

Reason: _____

Tour: _____ Reservation # _____

TS/Group: _____

Tour Date: _____