

2021 Annual Report to the Board
Golf Advisory Committee

Section I: Committee members and status of terms:

- Fritz Lahner-Chair 1st term ends 10/17/2023
- Susan Morris 1st term ends 3/23/2023
- Frank Biancaniello 2nd term ends 12/9/2021
- Joe Lynch 2nd term ends 12/9/2021
- Bob Long 1st term ends 2/16/2022
- Don McMullen 1st term ends 2/16/2022
- Less Purcell 1st term ends 8/31/2022
- Bob Moulden 1st term ends 11/24/2024
- Ann Shockley 1st term ends 11/18/2023
- Frank Daly-Board Liaison

Section II: Summary of Major Activities During Reported Period

- A. Membership;
 - a. 2017-2018: 141
 - b. 2018-2019: 127
 - c. 2019-2020: 110
 - d. 2020-2021: 91 and 14 life members
- B. The number of rounds played are not included in this report. If needed, contact Golf Professional, John Maliniwski.
- C. The impact of Covid skewed the membership numbers in 2019 and 2020.
- D. Charitable contributions by the Ocean Pines members through their membership organizations; The OPLGA and OPMGA are as follows;
 - a. OPLGA \$2343 to The AGH Foundation (Pink Lady)
 - b. The Golf Member's Council awarded \$11,000 in scholarship aid to (5) local HS Graduates
 - c. The Golf Member's Council added \$8316 to the scholarship fund as follows;
 - i. \$3850 from Taylor Bank, Deeley Insurance, and Mike's Flooring and Design as Sponsors
 - ii. \$4466 from members and yard sale of used golf equipment donated by the members
 - d. The OPMGA contributed \$1200 to Diakonia and The Humane Society
 - e. The OPMGA contributed \$1040 to the OPGC Junior Golf Camp for (8) scholarships
 - f. The OPLGA and The OPMGA contributed a huge amount of new toys to the Toys for Tots Program run by the USMC
 - g. The OPLGA and The OPMGA greatly supported the following golf charity tournaments; The Veterans GT, The Ravens Roost GT, and The Mary Mac Foundation GT, as they contributed over \$20,000 in scholarships and donations.

Section III: Problems Encountered and Assistance Required

- A. Problems Encountered:
 - a. Off season and early season efforts by the golf maintenance staff improved the bunker edging, cut the rough lower (easier to find balls and speed up play), some needed tree removal (dead and diseased trees), greens condition improvement, and an overall course appearance.
 - b. Reseeding also helped, especially on fairway #8 and the area between the #10 Fairway and #18 fairway
 - c. Winter tees have been an issue in the past
- B. Assistance Required:
 - a. Course Superintendent, Justine Hartshone, and his team have made significant headway in addressing the above issues. A commitment has been made to continue to hand cut the greens when feasible and to continue to address various course issues and conditions as well as addressing the winter tee issues.
 - b. The Sand Dawgs, headed by Nelson Fenwick, have continued their volunteer work to fix fairway divots and report course conditions that need to be addressed.
 - c. The flower beds by the #10 tee are a nice addition, but will need to be maintained.
 - d. Overall the course is in much better condition than it was in years past. This needs to be maintained and then take the next step to improve even more.

Section IV: Request for Items to be Included in the Next Budget

- A. Take the necessary steps to create a finance plan that addresses the need to accomplish course excellence that can be maintained throughout the upcoming year and beyond
- B. Create an OPGC Code of Conduct and training manual for all golf course employees. Customer service has improved and needs continuous improvement.
- C. Request name tags for all golf course employees who interact with the public. This request is to make service more personable especially to outside golfers.
- D. Provide club wash stations on or near the driving range
- E. Provide divot mix on the driving range when the mats are not being used
- F. Add signage to advise golfers water filling stations are at the end of holes #5 and #14 at the restrooms
- G. Signage stating where the AED defibrillator is located
- H. Review maintenance plan for the golf carts and look at replacement for older carts

Section V: Recommendations for Board Members

- A. Address Life Members locker issue
- B. Provide a plan, including funding, to make OPGC an exemplary course

- C. Provide a vision for the golf course. This is OP's largest amenity and needs to be given the attention it deserves
- D. Expand the communication center within the golf building addressing the following
 - a. Benefits to being a member (list all benefits)
 - b. Display for OPLGA and OPMGA Events , etyc.
 - c. Upcoming tournaments being hosted by OPGC
 - d. Junior Golf Information and Events
 - e. Services provided by the pro shop
 - i. Lessons; inside (golf monitor) and outside
 - ii. Club fitting
 - iii. Club regripping
 - iv. Other services
- E. Have a customer service training day for all golf employees who interact with the public
- F. Have a permanent fixed tip jar near or by the bag drop
- G. Improve communications between the Board and Operations
- H. Have an OP Residents Day in the early spring to expose additional people to the OP course and clubhouse
- I. Have a combined OPLGA and OPMGA event

NOTES:

1. The above recommendations are being submitted to hopefully improve the golf experience OP for all those who play at OPGC; members, residents, guests, and outside play.
2. The goal of the OPGAC is not to run or manage the operation, but to try and enhance the golf experience for all who play at OPGC, as we are trying to accommodate all demographics of OP golfers.

Respectively submitted by Fritz Lahner
OPGAC Chairperson