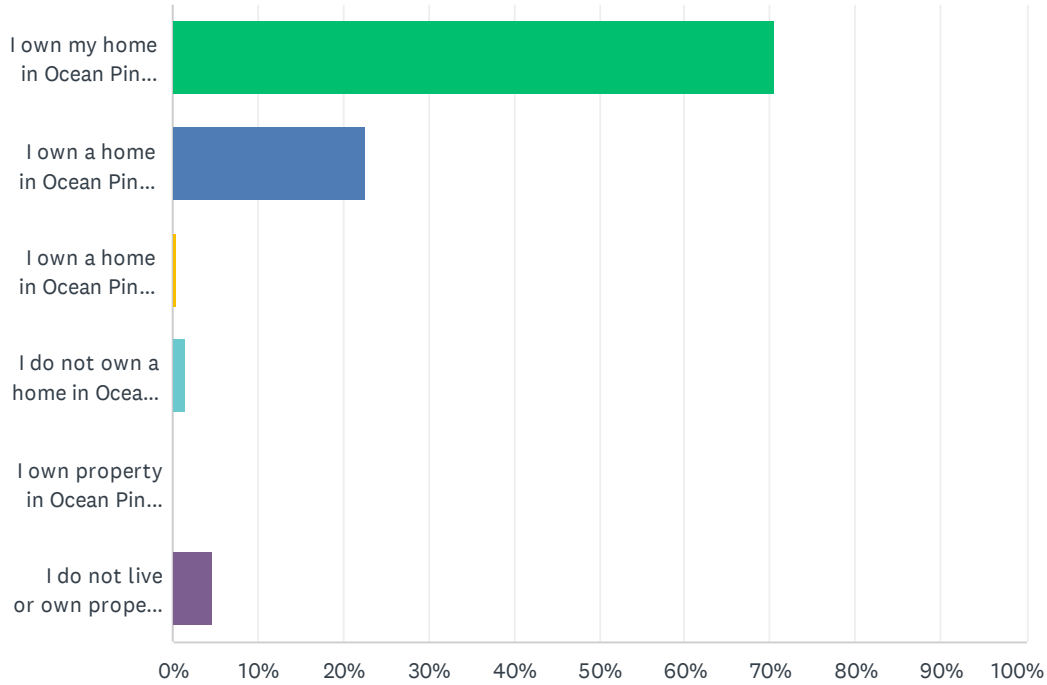


Q1 What is your current property owner/resident status in Ocean Pines? (check one)

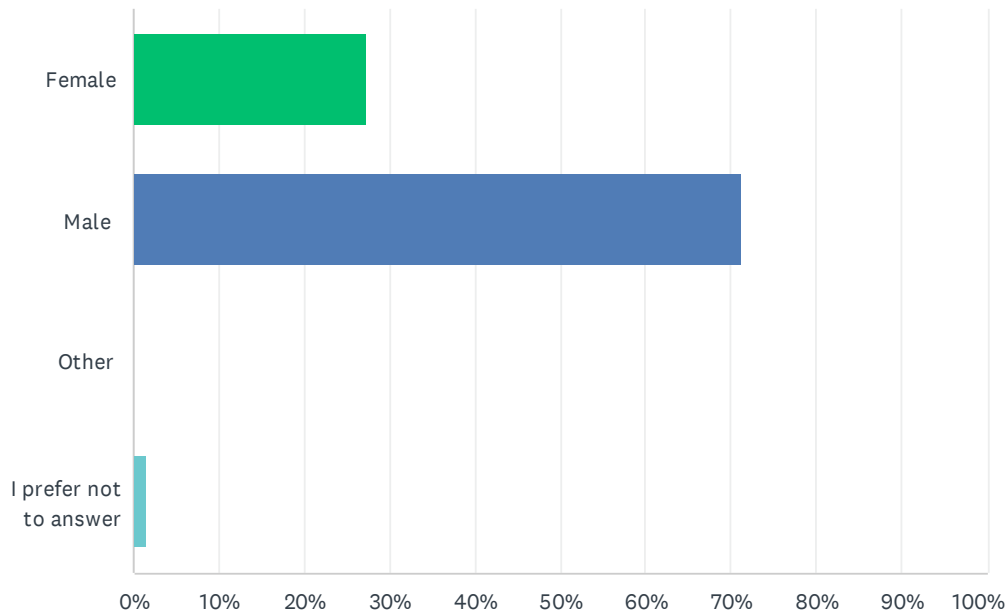
Answered: 191 Skipped: 0



ANSWER CHOICES	RESPONSES	
I own my home in Ocean Pines and it is my primary residence	70.68%	135
I own a home in Ocean Pines and I am a part-time resident (weekend or seasonal)	22.51%	43
I own a home in Ocean Pines and currently rent my home full time	0.52%	1
I do not own a home in Ocean Pines, but rent full time	1.57%	3
I own property in Ocean Pines, but currently do not have a home built on the property	0.00%	0
I do not live or own property in Ocean Pines	4.71%	9
TOTAL		191

Q2 What is your gender?

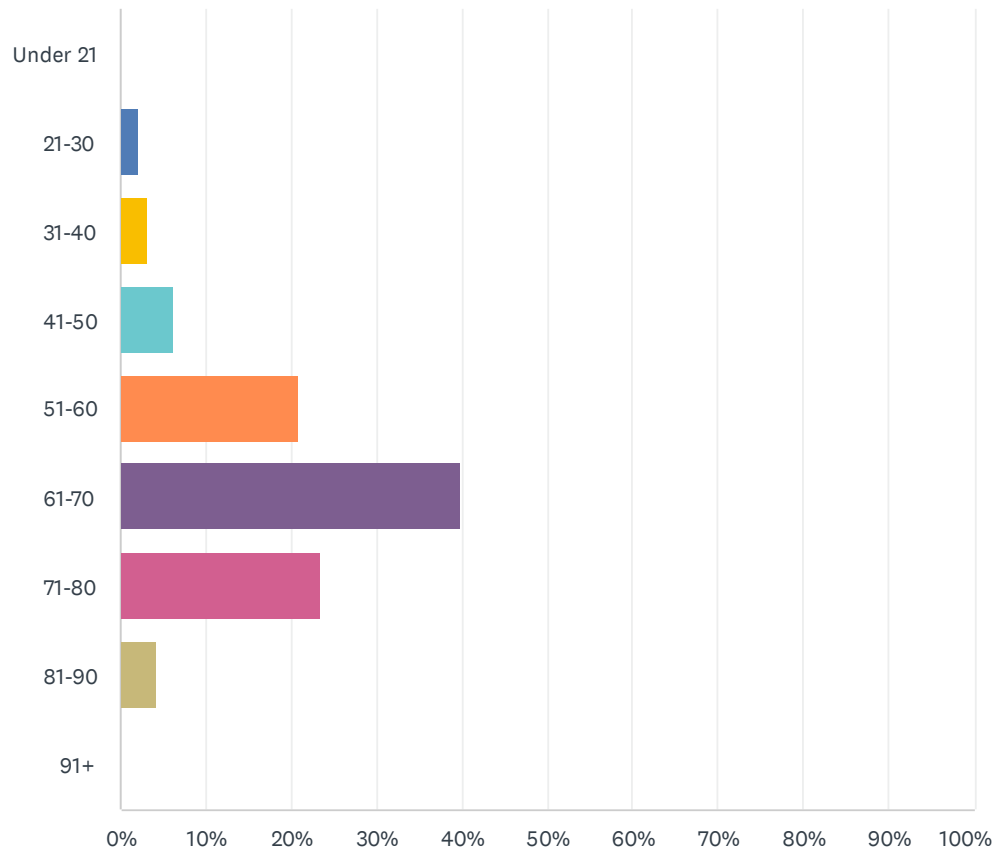
Answered: 191 Skipped: 0



ANSWER CHOICES	RESPONSES	
Female	27.23%	52
Male	71.20%	136
Other	0.00%	0
I prefer not to answer	1.57%	3
TOTAL		191

Q3 What is your current age?

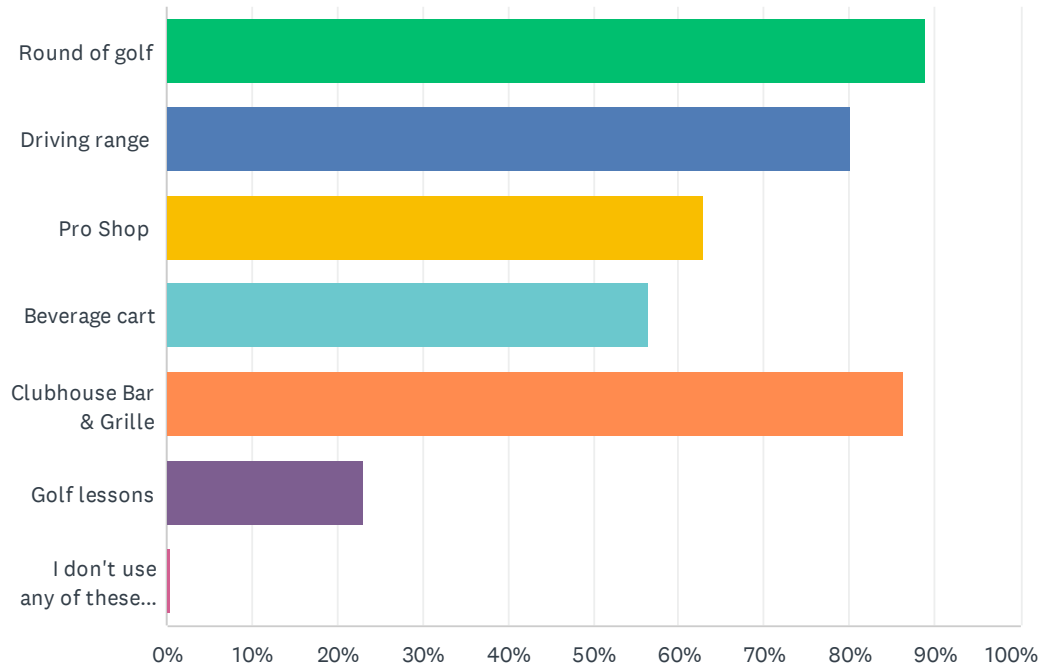
Answered: 191 Skipped: 0



ANSWER CHOICES	RESPONSES	
Under 21	0.00%	0
21-30	2.09%	4
31-40	3.14%	6
41-50	6.28%	12
51-60	20.94%	40
61-70	39.79%	76
71-80	23.56%	45
81-90	4.19%	8
91+	0.00%	0
TOTAL		191

Q4 What services do you use at the Ocean Pines Golf Club? (Check all that apply)

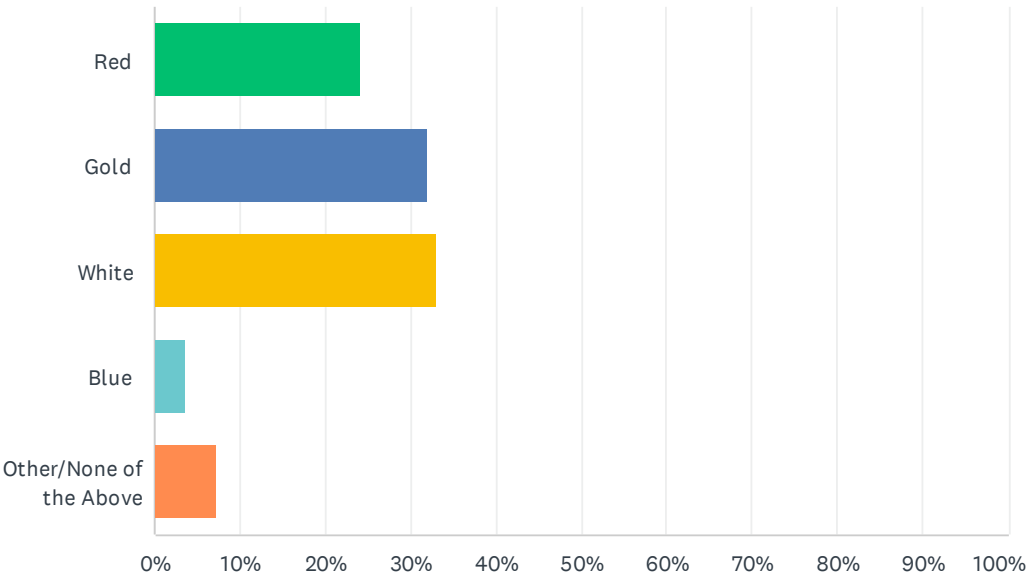
Answered: 191 Skipped: 0



ANSWER CHOICES	RESPONSES	
Round of golf	89.01%	170
Driving range	80.10%	153
Pro Shop	62.83%	120
Beverage cart	56.54%	108
Clubhouse Bar & Grille	86.39%	165
Golf lessons	23.04%	44
I don't use any of these services	0.52%	1
Total Respondents: 191		

Q5 Which tee box do you usually play? (Check one)

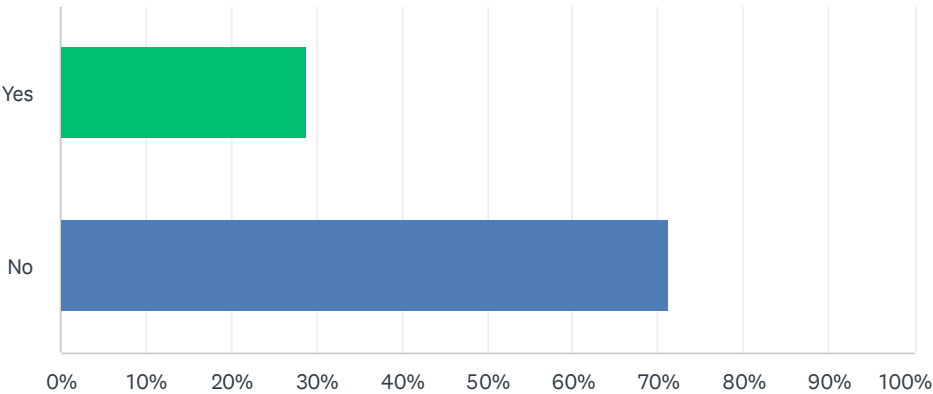
Answered: 191 Skipped: 0



ANSWER CHOICES		RESPONSES	
Red		24.08%	46
Gold		31.94%	61
White		32.98%	63
Blue		3.66%	7
Other/None of the Above		7.33%	14
TOTAL			191

Q6 Are you a member of the Ocean Pines Golf Club?

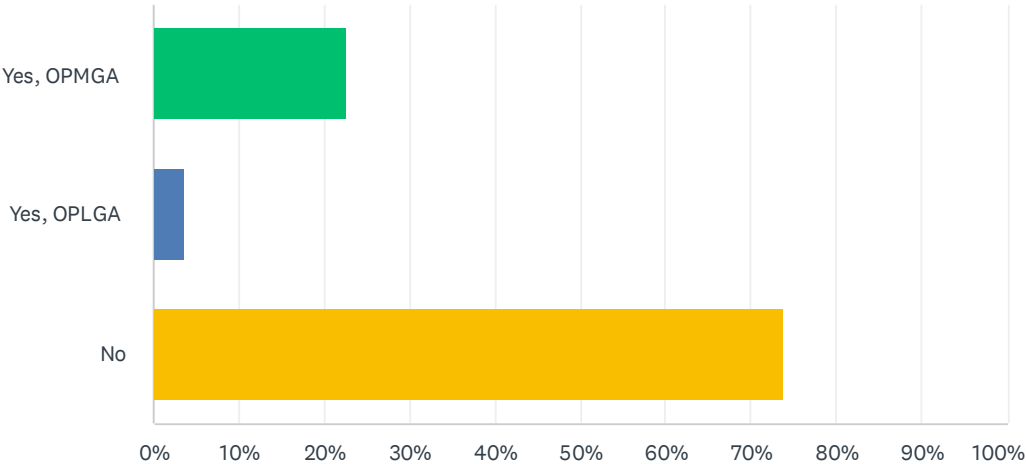
Answered: 191 Skipped: 0



ANSWER CHOICES		RESPONSES	
Yes		28.80%	55
No		71.20%	136
TOTAL			191

Q7 Are you an OPMGA or an OPLGA Member?

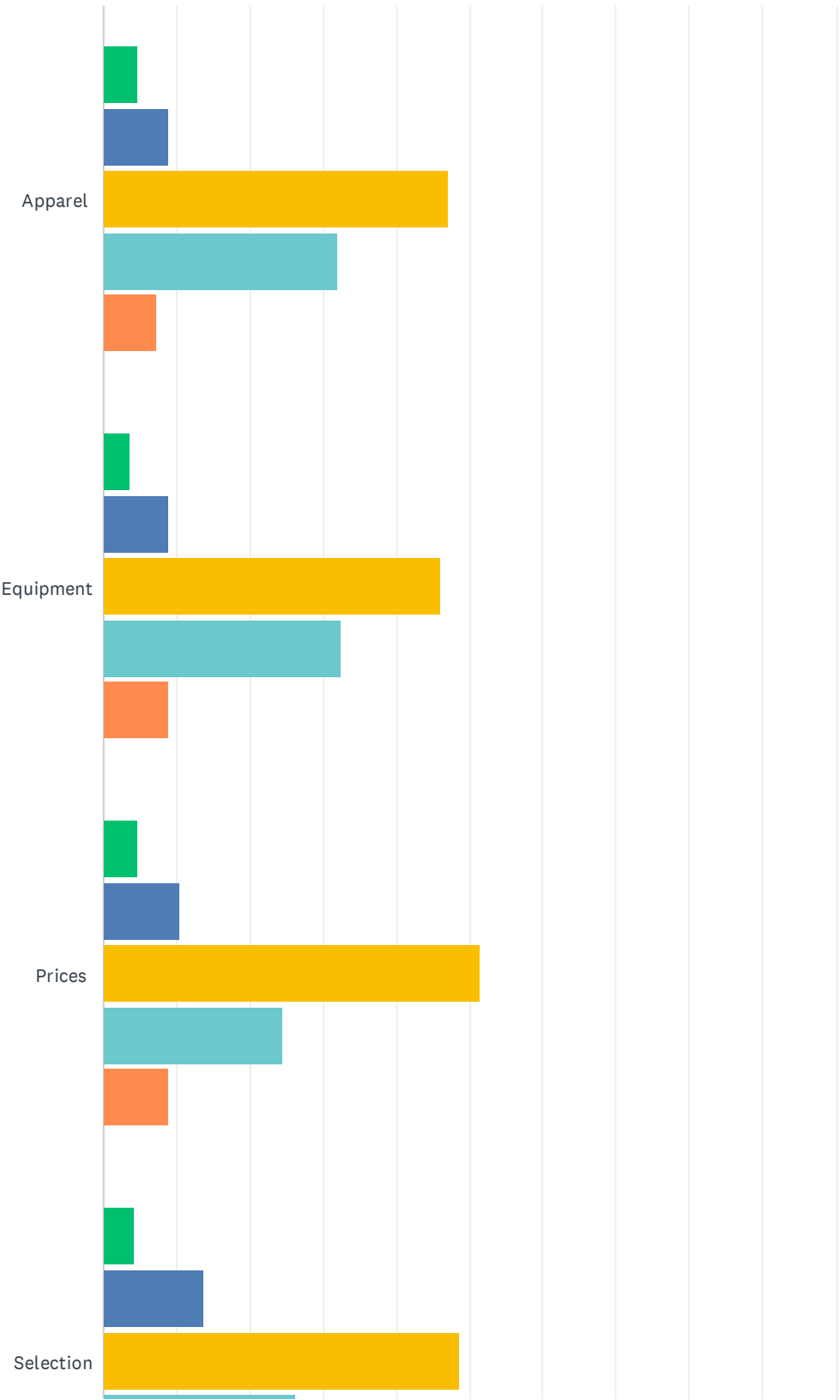
Answered: 191 Skipped: 0



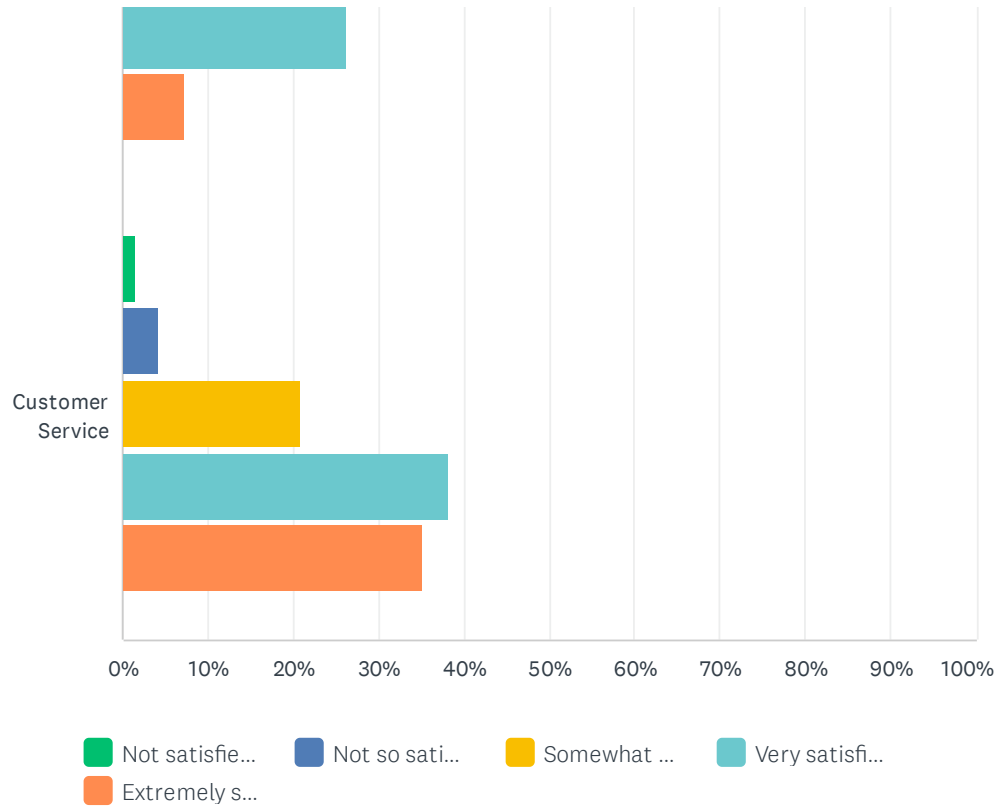
ANSWER CHOICES		RESPONSES	
Yes, OPMGA		22.51%	43
Yes, OPLGA		3.66%	7
No		73.82%	141
TOTAL			191

Q8 The Pro Shop – Please rate your satisfaction level with the following items related to the Pro Shop:

Answered: 191 Skipped: 0



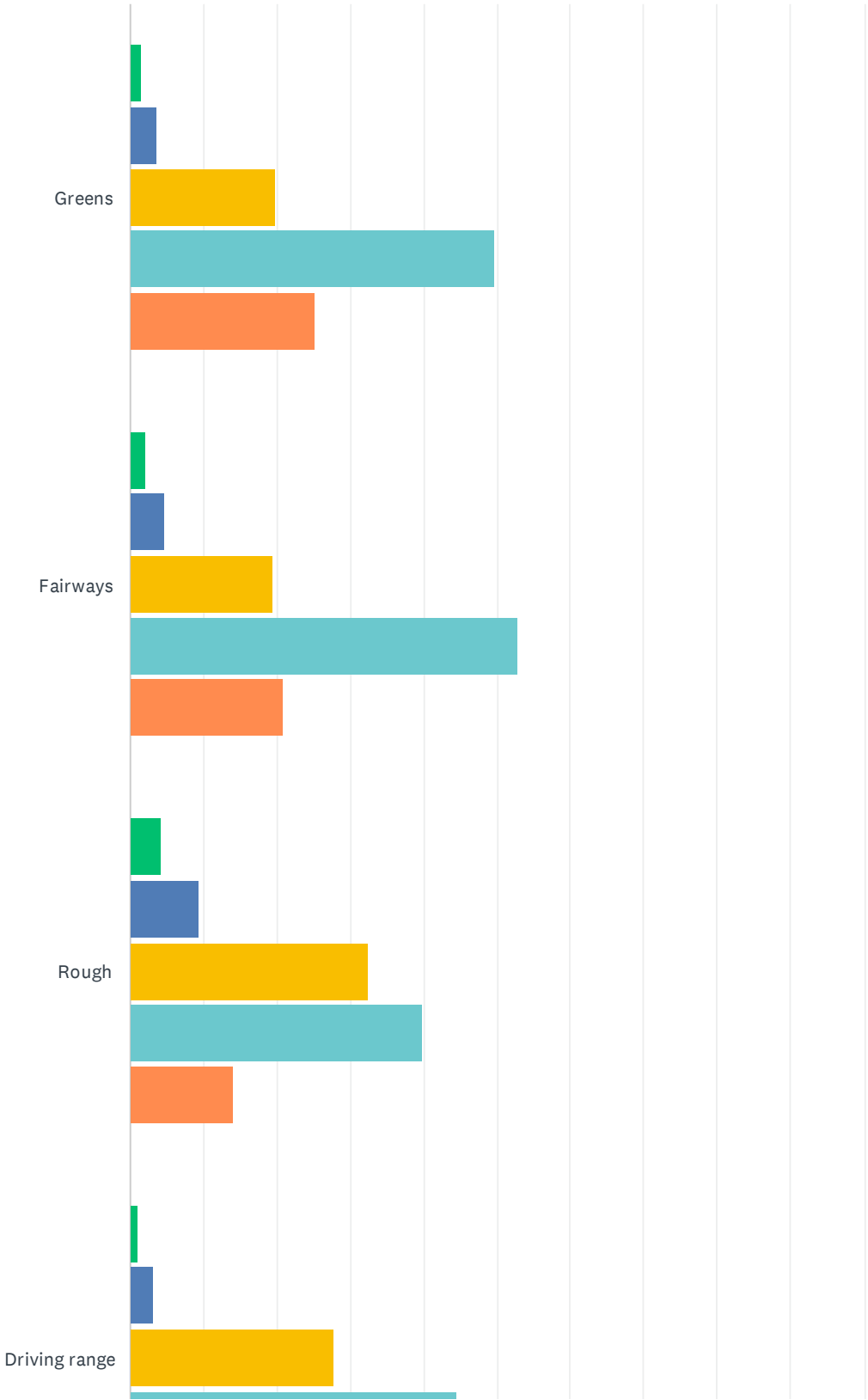
Ocean Pines Golf Amenity Survey



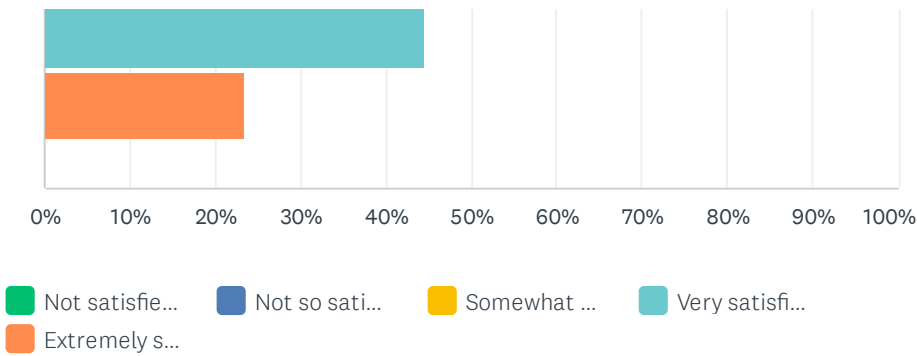
	NOT SATISFIED AT ALL	NOT SO SATISFIED	SOMEWHAT SATISFIED	VERY SATISFIED	EXTREMELY SATISFIED	TOTAL	WEIGHTED AVERAGE
Apparel	4.71% 9	8.90% 17	47.12% 90	31.94% 61	7.33% 14	191	3.28
Equipment	3.66% 7	8.90% 17	46.07% 88	32.46% 62	8.90% 17	191	3.34
Prices	4.71% 9	10.47% 20	51.31% 98	24.61% 47	8.90% 17	191	3.23
Selection	4.19% 8	13.61% 26	48.69% 93	26.18% 50	7.33% 14	191	3.19
Customer Service	1.57% 3	4.19% 8	20.94% 40	38.22% 73	35.08% 67	191	4.01

Q9 The Golf Course (course conditions) – Please rate your satisfaction level with the following items related to Golf Course conditions:

Answered: 191 Skipped: 0



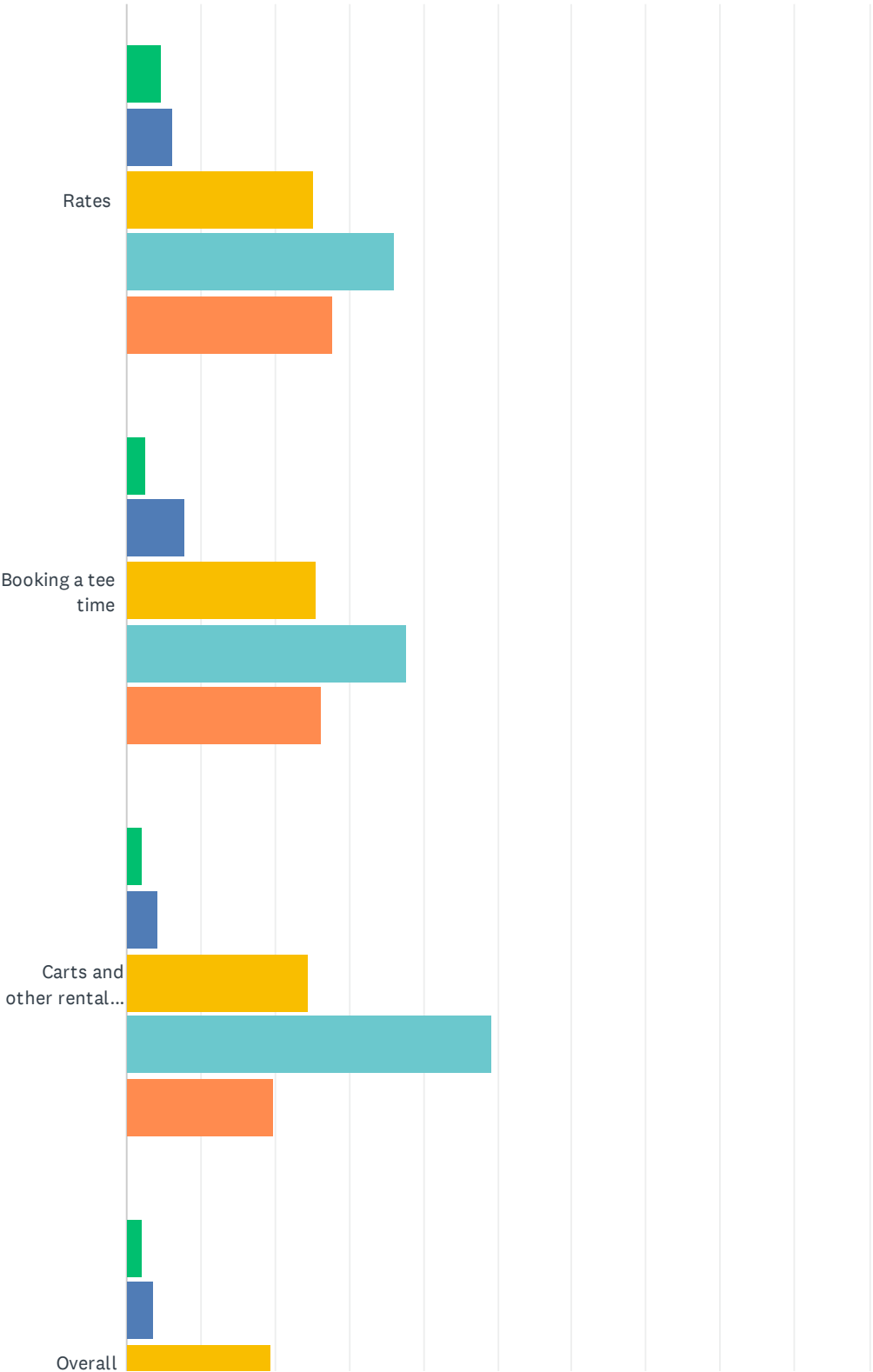
Ocean Pines Golf Amenity Survey



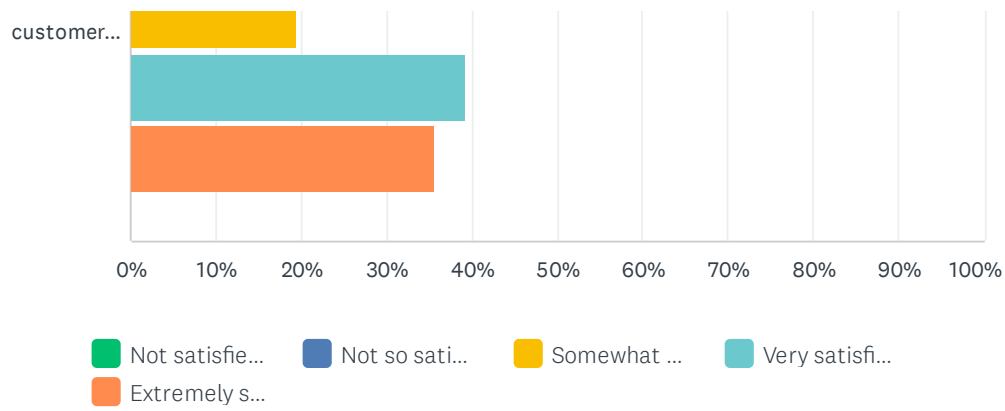
	NOT SATISFIED AT ALL	NOT SO SATISFIED	SOMEWHAT SATISFIED	VERY SATISFIED	EXTREMELY SATISFIED	TOTAL	WEIGHTED AVERAGE
Greens	1.57% 3	3.66% 7	19.90% 38	49.74% 95	25.13% 48	191	3.93
Fairways	2.09% 4	4.71% 9	19.37% 37	52.88% 101	20.94% 40	191	3.86
Rough	4.19% 8	9.42% 18	32.46% 62	39.79% 76	14.14% 27	191	3.50
Driving range	1.05% 2	3.14% 6	27.75% 53	44.50% 85	23.56% 45	191	3.86

Q10 The Golf Course (customer experience) – Please rate your satisfaction level with the following items related to your experience at the Golf Course:

Answered: 191 Skipped: 0



Ocean Pines Golf Amenity Survey



	NOT SATISFIED AT ALL	NOT SO SATISFIED	SOMEWHAT SATISFIED	VERY SATISFIED	EXTREMELY SATISFIED	TOTAL	WEIGHTED AVERAGE
Rates	4.71% 9	6.28% 12	25.13% 48	36.13% 69	27.75% 53	191	3.76
Booking a tee time	2.62% 5	7.85% 15	25.65% 49	37.70% 72	26.18% 50	191	3.77
Carts and other rental equipment	2.09% 4	4.19% 8	24.61% 47	49.21% 94	19.90% 38	191	3.81
Overall customer service	2.09% 4	3.66% 7	19.37% 37	39.27% 75	35.60% 68	191	4.03

Q11 What would be the one recommendation you have for the Golf Club to improve upon in the next 3-5 years?

Answered: 155 Skipped: 36