

CAC Meeting minutes 05/19/16

In Attendance: Les Purcell, Gary Miller, Herb Roe, Audrey Wahl and Donna Hicky

Meeting called to order @ 4:00 pm

Minutes from previous meeting approved. Copy to be sent to Theresa for publication

Discussion

Gary reported that he and Jerry had not had an opportunity to review notes and discuss questions from our last meeting. Gary passed around a copy of what the questions would have been.

Further discussion on food issues were highlighted by a recent experience at Trivia Night where the Seafood Mac & Cheese was served with shellfish mixed in with the pasta and sauce. Because the shells were full of sauce and pasta and several shells were broken it made for a very messy meal. No side plate was given to place the shells on and when asked, the waitress brought one for 3 people who were not sitting near each other and had to be asked to bring more. Additional issues with food and service were discussed with the entire committee expressing their frustration with this ongoing problem.

The committee agreed that we are all hopeful that with the new budget, which was effective as of May 1st, many of these food and service issues can be addressed. Several questions were raised about what specific steps are being taken to fix the problems. Has the expeditor and floor manager been hired? Additional wait staff? Kitchen staff? The CAC decided to ask Jerry to meet with the group so we can get a better understanding of what we can do to help correct the remaining problems and bring customers back to The Cove. Gary will coordinate date and time so that the majority of the committee members can attend.

Old Business

Comment cards. Are they being put in the bill jacket for each customer? Noticed that they are on a table neat the hostess stand, but is anyone seeing them and filling them out? What kind of comments are we getting?

Handicapped parking. The CAC made a suggestion that the handicapped parking spots be moved to a more convenient location for those that need to use them. Currently they are all on the far side of the YC and although approved by the County, the location makes it difficult for customers to maneuver into the building. Is there any discussion about moving the spots closer to the pool?

Outside Grill Use Last season the County inspector informed Jerry and Bob that we can not use an outside grill to prepare food. One of the reasons for this is the lack of a 3 sink system with running water next to the grill. The CAC does not remember if there were other issues that need to be addressed for the County to approve using the grill. IF the sink is the primary issue, we have found a solution. There are several commercial grade PORTABLE three bowl sinks available that meet health requirements for food vendors. Models include H&C running water, deep basins to wash, rinse, sanitize cooking utensils, drain boards, holding tanks for fresh and dirty water and a built in heater. Cost, depending on model, runs \$2800 - \$3,000.

Although the CAC supports the idea of the proposed Food Truck, it is our opinion that if purchasing a portable sink will allow The Cove to use the grill to provide food options for customers, it is an idea that should be explored.

Water Taxi. There has been talk on FaceBook about a water taxi that will offer transportation from the OPYC to Seacrests and possibly other OC locations. The hope is that this service will not only TAKE traffic from the YC, but will also bring customer TO the YC from OC. We would like to get more information on the details of this plan and how it might affect the already limited parking space at the YC. Our concern is that paying customers at The Cove, including those using the banquet facility, may not be able to find parking because it is being used by people using the Water Taxi to get to OC.

Bathroom Oder in The Cove This has been a problem since the new building opened. The odor is especially bad when you walk into the front of the building, but it is present in the entire building. The odor is a little less once the toilets get flushed, but there is an ongoing problem with the plumbing that needs to be corrected.

Approved budget items. We are curious about the timetable for completion of the newly approved budget items such as the bar rail, shades for the Tiki Bar, additional hi-tops, decorations.

Menu items and price The committee is going to review the new menu to see what changes have been made to the items offered and their price and will discuss at the next meeting

New Business

Landscaping The new Palm trees and landscaping, especially the rose bushes in the planters adds a very nice touch. We would suggest some additional attention be paid to the entrance to the YC parking lot. That area is full of weeds and has no real curb appeal.

The new adirondack chairs look great and were a big hit on Friday evening

Entertainment Donna received a call from someone who had inquired about who to talk to about trying to book their band into the YC. After some back and forth emails, Donna was informed by the individual that Jerry is not doing the bookings but rather Kevin Poole is. We understand that the entertainment for this season is already booked, but we would like to know who we should direct inquires to.

Meeting Adjourned at 5:30

Next regular meeting on June 16 @ 4pm