

## **CAC Meeting minutes 12/1/16**

**In Attendance:** Les Purcell, Gary Miller, Herb Roe, Gail Lynch, Audrey Wahl, Suzanne Auwater, Lew Furman

CAC Liaison Dave Stevens

Meeting called to order @ 4:05 pm

Minutes from previous meeting approved. Copy to be sent to Theresa for publication

### **Discussion**

**New Bar in entrance hall;** General thoughts are that an additional bar is a good idea, and one that the CAC had suggested previously, although not in this location. The concern with putting a bar in the hall is that all customers entering the facility, including families going to the restaurant will now have to walk through a bar and package goods store. It will be interesting to hear comments from families coming in with children. The CAC members were unaware that this major change to The Cove was being implemented.

The new bar is being constructed by OP Public Works to keep the cost down and most of the equipment is being moved from the service bar previously located in the Marina Store area.

Dave Stevens informed the Committee that the OP Liquor license allows for the sale of package goods so customers at the Cove will now be able to purchase beer and wine to take out. Is the YC being turned into a version of Whiskers?

Dave also informed the group that the BOD basically gave the acting GM the OK to make whatever improvements to the YC he felt were needed and would use the money previously budgeted for the Food Truck.

**Hostess Station Moved to Entrance;** This change has a number of very good points and a few concerns. On the up side the Committee likes the idea of customers being greeted as they come in the main door. A smiling face to guide people as they enter will be a big plus. The down side is that the hostess is now distanced from the customers in what during the winter can be a cold location. It was suggested that adding a podium stand for an additional hostess/floor manager just inside the DR doors would help with customer service.

**Country Club & Terns Grill;** A lot of progress is apparently being made in fixing many of the problems at the Country Club. Apparently there are plans to enlarge the Terns Grill, add more meeting rooms on the second floor, remodel the bathrooms and maybe move the upstairs bar. This information was gathered from reports in two of the local

papers. One Committee member commented that the Ladies locker room is now half the size it was before the renovation.

**The Cove;** Although both service and food quality have improved, consistency is still an issue. Dave commented that he recently went to Brunch and although the food was good, the service was lacking in that it took a long time to get drinks and coffee refills. The wait staff seemed to have trouble finding the “refill” coffee pot in order to top off the coffee. When the bill came, although it was assumed that coffee and juice were included in the price of Brunch, they apparently were not. The committee thought that this was odd and that only bar drinks were additional.

We would strongly suggest that a comprehensive training program be established for all of the wait staff before the new season starts.

It is nice to see advertisements for the Cove in several of the local papers.

**New Menu;** After reviewing the new menu the Committee made a few suggestions after our last meeting. It was noted that the apps are all meat items. There are no seafood or vegetarian apps and no vegetarian lunch or dinner items. We would again suggest adding some vegetarian options to both.

**Additional changes to The Cove;** Apparently the glass table tops that were just added this past summer are going to be replaced. There was some concern that the glass has sharp edges and could cause some injuries. When the CAC suggested adding the glass tops early this year it was in an effort to dress up the “cafeteria” by adding table cloths that would not have to be replaced after each customer because of the glass tops. The glass tops we suggested had beveled edges on all sides and corners so that there were no sharp edges.

### **Old Business**

Although we heard that the sound baffles we had suggested last year and again earlier this year would soon be installed upstairs, we have not heard if anything is being planned for downstairs where they are desperately needed.

**Filling open positions on CAC;** There was some question about how openings on any OP Advisory Committee is to be filled. The Committee’s understanding is that any new applicant must submit an application to the Committee Chair for their approval before the app is passed along to the Committee liaison who would then give it to the BOD for a vote. There was one applicant who did not give his application to the CAC Chair, Les Purcell, for approval but thought he would be appointed to the Committee. Mr. Stevens confirmed our understanding that ALL potential applicants must first be approved by the Committee Chair.

**Purpose of the CAC;** Much of the discussion at this meeting focused around the joint frustration about what our actual purpose as an advisory committee is. Do we still have/serve a purpose? The question arises out of the fact that the Committee was not aware

of any of the ongoing changes to the YC Cove, The Country Club or The Beach Club. Although we have made numerous suggestions over the past year, including our yearly report to The Board with very specific recommendations, we are completely in the dark as far as what, if any, of those are being acted upon, much less considered for the future. We understand that the purpose of any of the Advisory Committees is to give advice and suggestions to the BOD, and that the BOD can and should get whatever other input might be relevant. Unfortunately, once the suggestions are given, we do not receive any feedback.

One of the tasks of the CAC, in fact the main task, is to bring information to the BOD that we gather from community members and customers concerning the various Clubs. Informing the public of changes and improvements that are being planned is also an important part of that effort. If we are to do the best job possible in both of these tasks, it is vital that the CAC know what is happening. Some form of communication between the CAC, the BOD and the OPGM would greatly help the Committee accomplish its goals as laid out in the By-Laws.

**New Business;** None

**Meeting Adjourned at 5:20**

**Next regular meeting on Jan. 19th @ 4pm**